



Limited Warranty Statement

MEGALiFe Battery Australia Pty. Ltd., ABN 80 639 436 535 (MEGA-LiFe), warrants the products listed below as supplied by it (Batteries), against defects in materials and/or workmanship for the periods as stated below and subject to the conditions contained herein. We recognize that this warranty contains certain conditions that cannot be enforced under Australian Consumer Law.

Our batteries come with guarantees that cannot be excluded under the Australian Consumer Law. For a major failure in these batteries you are entitled, at your election, to a replacement, repair, refund or compensation for the decrease in value caused by the major failure and in some cases compensation for reasonably foreseeable loss or damage that you may suffer as a result of a major failure. Where there is a minor failure you are entitled, at our election, to have the goods repaired or receive a refund. For further information about the consumer guarantees please refer to the Australian Competition and Consumer Commission website.

The liability of MEGA-LiFe under this warranty shall be limited to the replacement of their batteries, at its sole discretion, within a reasonable period and in accordance with the conditions contained in this document.

Product list and warranty term

Model Number	Warranty Period (from date of purchase)
MV-19L	3 years
MV-19R	3 years
MV-24L	3 years
MV-24R	3 years
MV-23L	3 years
MV-23R	3 years
MV-26L	3 years
MV-26R	3 years
MV-31L	3 years
MV-31R	3 years
MV-550	3 years
MV-400	3 years
MV-66	3 years
MV072	3 years
MV082	3 years
MV100	3 years
MV110	3 years
MV120	3 years
MV150	3 years

MR2	2 years
MR4	2 years
MR8	2 years
MR8S	2 years
MR20	2 years
MR20S	2 years
MR30	2 years
MR30S	2 years
MR40	2 years

Model Number	Warranty Period (from date of purchase)
MB-4L	3 years
MB-5L	3 years
MB-7L	3 years
MB-7A	3 years
MB-9	3 years
MB-12A	3 years
MB-12	3 years
MB-14	3 years
MB-14L	3 years
MB-20L	3 years
MB-19BL	3 years
MB-30L	3 years
MB-7S	3 years
MB-10S	3 years
MB-12S	3 years
MB-14S	3 years
MB-7B	3 years
MB-9B	3 years
MB-12B	3 years
MB-14B	3 years
MB-4A	3 years
MB-4B	3 years
MB-12AL	3 years
MB-14AL	3 years
MB-16CL	3 years
MB-30CL	3 years



Conditions and limitations

The provisions of this limited warranty will **NOT** apply to failure due to:

- Abuse or neglect such as:
 - loose wiring,
 - rusted or corroded connection hardware,
 - improper installation,
 - neglect,
 - breakage
 - cracked covers or cases,
 - bulged cases from heat, freezing, fire, explosion, wreckage, exposure to excessive temperatures
 - and the like.
- Incorrect charging (undercharging or overcharging) and/or the use of batteries in an uncharged condition
- Batteries not installed and/or operated and/or maintained in strict compliance with the manufacturers' recommendations or instructions and battery manual.
- Over discharging and/or improperly sized batteries

Furthermore, claims will not be accepted:

- If the manufacturer's item ID, warranty code or product labelling are tampered with or illegible
- If there is no record of purchase
- If there is no credible proof of operation and/or maintenance according to the manufacturer's' recommendations and instructions
- If operated under conditions that the batteries were originally designed to perform.

Consequential Damages

MEGA-LiFe or it's Authorized Resellers will not be liable for and indirect, incidental or consequential losses or damages arising out of the provision or failure to provide any benefits and services whether as a result of negligence of Mega-LiFe or whosoever otherwise.

Warranty Claim Procedure

1. Contact MEGALiFe battery within 2 business days of discovering a potential failure by visiting an Accredited Reseller, emailing info@megalifebattery.com.au or calling 07 5578 2951. DO NOT ship a potentially faulty or damaged battery.
2. Provide proof of purchase with your claim along with evidence of correct use and compliance with the warranty terms listed in this document.
3. The battery will be assessed on site at an Accredited Reseller. It is possible that a warranty claim can be processed immediately. However, this process can potentially take up to 5 business days. You may be contacted to provide further details on the battery use and conditions of the claim. Assessment of the battery may involve destructive testing.
4. You will be notified of the outcome of your claim by MEGALiFe Battery Australia or the Accredited Reseller upon the results of the testing. Successful warranty claims will be available for replacement at the Accredited Reseller. Out of stock items will be replaced from MEGALiFe Battery Australia via the Accredited Reseller.