

## Limited Warranty Statement

MEGALiFe Battery Australia warrants the products listed below as supplied by it (Batteries), against defects in materials and/or workmanship for the periods as stated below and subject to the conditions contained herein. We recognize that this warranty contains certain conditions that cannot be enforced under Australian Consumer Law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The liability of MEGALiFe under this warranty shall be limited to the replacement of their batteries, at its sole discretion, within a reasonable period and in accordance with the conditions contained in this document.

### Product list and warranty term

Model Number	Warranty Period (from date of online purchase)	Model Number	Warranty Period (from date of online purchase)
MV-19L	2 years	MB-4L	2 years
MV-19R	2 years	MB-5L	2 years
MV-24L	2 years	MB-7L-S	2 years
MV-24R	2 years	MB-7A-S	2 years
MV-23L	2 years	MB-9	2 years
MV-23R	2 years	MB-12A	2 years
MV-26L	2 years	MB-12	2 years
MV-26R	2 years	MB-14	2 years
MV-31L	2 years	MB-14L	2 years
MV-31R	2 years	MB-20L	2 years
MV-550	2 years	MB-19BL	2 years
MV-400	2 years	MB-30L	2 years
MV-66	2 years	MB-7S	2 years
MV072	2 years	MB-10S	2 years
MV082	2 years	MB-14S	2 years
MV100	2 years	MB-7B-S	2 years
		MB-9B	2 years
		MB-12B-S	2 years
MR2	2 years		
MR4	2 years		
MR8	2 years		
MR20	2 years		
MR30	2 years		
MR30S	2 years		
MR40	2 years		
MR40S	2 years		

Please note that commercial application reduces all warranty periods to 18 months from date of online purchase

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### Conditions and limitations

The provisions of this limited warranty will **NOT** apply to failure due to:

- Abuse or neglect such as:
  - loose wiring,
  - rusted or corroded connection hardware,
  - improper installation,
  - breakage, cracked covers or cases,
  - bulged cases from heat, freezing, fire, explosion, wreckage, exposure to excessive temperatures
  - removal or tampering of identification, warranty, specification of temperature labelling
  - and the like.
- Incorrect charging (including undercharging or overcharging voltage, using incorrect charge current) and/or the use of batteries in an incorrectly charged condition
- Batteries not installed and/or operated and/or maintained in strict compliance with the manufacturers' recommendations or instructions and battery manual.
- Over discharging and/or improperly sized batteries
- Exposure to heat above the temperature indicating labelling
- Product warranty time periods do not apply to the NEVAFLAT feature

Furthermore, claims will not be accepted:

- If the manufacturer's item ID, warranty code or product labelling are tampered with or illegible
- If there is no record of purchase
- If there is no credible proof of operation and/or maintenance according to the manufacturer's' recommendations and instructions
- If operated under conditions that the batteries were originally designed to perform.

### Consequential Damages

MEGALiFe or it's Authorized Resellers will not be liable for indirect, incidental or consequential losses or damages arising out of the provision or failure to provide any benefits and services whether as a result of negligence of MEGALiFe or whosoever otherwise.

### Warranty Claim Procedure

1. Contact MEGALiFe Battery within 2 business days of discovering a potential failure by visiting an Accredited Reseller, emailing [info@megalifebattery.com.au](mailto:info@megalifebattery.com.au) or calling 07 5578 2951. DO NOT ship a potentially faulty or damaged battery.
2. Provide proof of purchase with your claim along with evidence of correct use and compliance with the warranty terms listed in this document.
3. The battery will be assessed on site at an Accredited Reseller. It is possible that a warranty claim can be processed immediately. However, this process can potentially take up to 5 business days. You may be contacted to provide further details on the battery use and conditions of the claim. Assessment of the battery may involve destructive testing.
4. You will be notified of the outcome of your claim by MEGALiFe Battery Australia or the Accredited Reseller upon the results of the testing. Successful warranty claims will be available for replacement at the Accredited Reseller. Out of stock items will be replaced from MEGALiFe Battery Australia via the Accredited Reseller.