JACANDMOOKI

Thank you for shopping with JACANDMOOKI.

We expect you'll love your purchase but if for any reason you're not fully satisfied, we're pleased to offer a refund or exchange on all full price items within 14 days of receipt. Please ensure you complete the "Reason for Return" section so we can continue to improve our service.

CONDITIONS:

Full Priced Items: Can be returned for a Refund, Exchange or Credit Note within 14 days.

Sale Items: Can be returned for Exchange or Credit Note only.

Final Sale Items: No returns accepted.

ITEMS MUST BE:

To be eligible for a return, the items must be returned within 14 days of delivery. Items must be in their original condition with all tags intact, unwashed, and unworn. We do not cover the cost of postage on returns unless deemed faulty by JACANDMOOKI.

Please complete the details below and post your items to:

JACANDMOOKI RETURNS

31-37 Buckhurst Street South Melbourne, VIC 3205, Australia

JACANDMOOKI ONLINE RETURNS FORM

ORDER NUMBER:		RETURN REQUEST:	
DATE LODGED: CUSTOMER NAME:		REFUND EXCHANGI	E CREDIT NOTE
ITEMS BEING RETURNED:			
STYLE NAME	ITEM COLOUR	ITEM SIZE	REASON FOR RETURN
EXCHANGE FOR:			
STYLE NAME	ITEM COLOUR	ITEM SIZE	REASON FOR RETURN

- * Full priced items: if the exchange item is not available, you will be issued with a refund for the purchase amount
- * Sale items: if the exchange item is not available, you will be issued with a store credit for the purchase amount
- * For further details please visit: www.jacandmooki.com/pages/returns
- * If you have questions or require additional information, please email us on: hello@jacandmooki.com