

If you are not happy with your purchase you have **30 days** to return your item(s) for a refund. Any items being returned must be unused, with labels attached, in original packaging and be free of marks and odours. Please complete and enclose this form with your returned goods.



FULL NAME

ORDER NUMBER

DATE

SKU	NAME	REASON CODE	QTY	ADDITIONAL INFO

REASON CODES
1. Bag too small
2. Bag too big
3. Item not as expected
4. Changed mind
5. Incorrect Item received (please explain)
6. Item faulty (please explain)
7. Item arrived too late
8. Other (please explain)

HOW TO RETURN YOUR ITEM(S)

If for any reason you are unhappy with your purchase we have a 30 day return policy. Please follow these steps to return your item(s):

1. Complete the form above informing us of your reason for return.
2. Package your item(s) securely.
3. Cut out and attach the returns address label opposite.
4. Enclose this form, seal your parcel and attach the label to the outside.
5. Return your parcel via a trackable delivery service as you will be responsible for the return of the item(s) until they are received at our warehouse. We will not accept any liability for lost or damaged parcels. We recommend using services such as your local Post Office or MyHermes.

Exchanges - please note that we don't offer an exchange service. You will need to return your unwanted item for a refund and place a new order online for the replacement product.

Returns
 Caribee
 Unit 6 Trade City
 Brooklands Close
 Sunbury on Thames
 Middlesex
 TW16 7FD
 UNITED KINGDOM