



INSTALLATION, OPERATION & MAINTENANCE MANUAL

EcoSyn 80 / 100





WARNINGS!

Always transport the heat pump in an upright position; exceptionally, it may be tilted by 35° in all directions. Be careful not to damage the housing or the vital component parts of the heat pump during transport.

The heat pump is not intended for industrial use and use in premises where corrosive and explosive substances are present.

 \triangle The connection of the heat pump to the mains should be performed in accordance with standards for electrical appliances. An double pole disconnect switch should be installed between the heat pump and the mains in accordance with the current wiring regulations.

The heat pump should not be in operation without water in the hot water tank, because which could result in permanent damage!

The installation should be performed in accordance with all current regulations and the instructions of the manufacturer. It should be performed by a professionally trained competent person.

▲ It is necessary to install a safety valve with a rated pressure of 0.6 MPa (6 bar) to the inlet pipe of the heat pump, to prevent the pressure in the boiler from rising for more than 0.1 MPa (1 bar).

Water may drip from the outlet opening of the safety valve, so the outlet opening should be set to atmospheric pressure.

The outlet of the safety valve should be installed facing downwards and in a non-freezing area.

To ensure proper functioning of the safety valve, the user should perform regular controls to remove limescale and make sure the safety valve is not blocked.

Do not install a stop valve between the heat pump and the safety valve, because it will impair the functioning of the safety valve!

A Before the beginning of the operation two 90° elbows must be installed to the top of the appliance (ø125 mm), each facing in the opposite direction. The premises must be properly ventilated.

The elements in the electronic control unit are live even after pressing the off field (9) on the heat pump.

If you disconnect the heat pump from the power supply, please drain any water from the pump to prevent freezing.

Water can be drained from the pump through the water inlet pipe. For this purpose, it is advisable to install a special element or outlet valve between the inlet pipe and safety valve.

Please do not try to fix any defects of the heat pump on your own. Call the nearest authorized service provider.

A This product contains fluorinated greenhouse gases. Hermetically sealed.



Our products incorporate components that are both environmentally safe and harmless to health, so they can be disassembled as easily as possible and recycled once they reach their final life stage.

Recycling of materials reduces the quantity of waste and the need for production of raw materials (e.g. metals) which requires a substantial amount of energy and causes release of harmful substances. Recycling procedures reduce the consumption of natural resources, as the waste parts made of plastic and metal can be returned to various production processes.

For more information on waste disposal, please visit your waste collection centre or the store where the product was purchased.

INTRODUCTION

Dear Customer,

Thank you for purchasing this product. This heat pump for heating sanitary water is one of the most advanced appliances in its class. Its material, design and testing were made in compliance with related applicable standards.

Power, capacity and safety systems were thoroughly tested. Tests were made individually for each component part, as well as for the finished product, according to international quality standards.

Please read these Instructions for Installation and Use carefully before use in order to prevent eventual problems that may cause damage to the product.

Keep this Manual for future reference, as a source of information on the details of the heat pump operation or its maintenance.

Of course, you can always contact any of our experienced authorized servicing technicians for occasional maintenance.

USE

This unit is designed for production of sanitary water in households and at premises where daily consumption of hot water (40 $^{\circ}$ C) does not exceed 150 I to 250 I. The appliance must be connected to water supply mains and to the power supply grid. The air intake and air exhaust may also be provided by designing the inlet and outlet drain from and to the adjacent room.

In case of installing the unit in a room with a bathtub or shower tub, take into account the requirements defined in the IEC 60364-7-701 standard (VDE 0100, Teil 701). To mount the unit on the wall, use special wall bolts with a nominal diameter of minimum 8 mm and always mount the unit in an upright position. Make sure the mounting location on the wall is adequately reinforced if the wall is not strong enough. We recommend leaving enough space between the floor and unit as to provide easy access to the Mg anode (for maintenance or replacement purposes – Fig. 4). If not, the unit will need to be dismounted from the wall before servicing.

The heat pump may not be used for purposes other than those defined in these Instructions. The unit is not designed for industrial use or use in rooms where corrosive or explosive substances are present.

The manufacturer shall not assume any liability for damages caused by incorrect installation or misuse that are not in compliance with the Instructions for installation and use.

The instructions for use are a component and important part of this product and must be delivered to the customer. Read the warnings carefully, as they contain important directions related to safety during operation, use and maintenance.

Keep these Instructions for later use.

The marking of the heat pump is stated on the nameplate located on the bottom side of the unit, between both inlet pipes for sanitary water.

Once the packaging is removed, check the contents. When in doubt, contact your dealer. Never let children play with the packaging parts (clamping, plastic bags, expanded polystyrol, etc.) – potential risk. Make sure to remove and dispose of the packaging safely and in an environmentally friendly way.

STORAGE AND TRANSPORT

Store the heat pump in an upright position, in a clean and dry place.

THE PRINCIPLE OF OPERATION

The heat pump is in fact a thermodynamic heat generator, drawing heat from a low temperature level (e.g.: heat from the ambient air) to a higher temperature level (e.g.: hot sanitary water).

The heat drawn from the ambient air, along with the electric energy, generates heating energy, which is available for heating the sanitary water.



Fig. 1: Chart of energy flow through the heat pump unit

DIMENSIONS

	А	В	C *	C **	D *	D **	Е*	E **
EcoSyn 80	1197	345	100	175	100	230	G 1/2	G 3/4
EcoSyn 100	1342	490	100	175	100	230	G 1/2	G 3/4

* - normal DIN ** - normal NF



Fig. 2: Connection and installation dimensions of the heat pump [mm]

INSTALLATION OF THE HEAT PUMP

The heat pump can be used using the ambient air or air from other premises. The heat pump must be installed in a frost-free room. When selecting a place for installation, particular attention should be paid that the selected air intake location is dust free, because dust has adverse effects on the heat pump performance. When selecting the place of installation, pay attention to the solidity of the wall – can it take the weight of the heat pump together with the weight of the water inside the boiler? Take all the necessary precautions to prevent the operation noise and vibrations from transferring through the walls to the premises where this would be disturbing (bedrooms, rest areas). Do not install the heat pump and its air intake in premises with other air consumption appliances (gas boilers, solid-fuel fireplaces, dust extraction appliances etc.) During installation, please bear in mind the minimum distances from the wall, ground and ceiling. The condensate outlet from the heat pump is placed on the bottom left side in the form of a plastic tube with an external diameter of ø18 mm. This tube should be connected to the external condensate outlet pipe and led to the sewage system or a container. The quantity of condensate depends on air temperature and humidity when the heat pump is in operation.



To prevent pressure depression in the building, fresh air must be regularly supplied to the premises. The desired rate of air exchange for a residential building is 0.5. This means that the entire quantity of air in the building is exchanged every two hours.

Connecting the heat pump to the same pipeline as the kitchen extractor fan or taking air out of several smaller apartments or suites is not allowed.

Fig. 3: Ventilation

To minimize the transfer of noise and vibrations through walls into the premises where this would

be disturbing (bedrooms, rest areas), please take the following measures:

- install flexible joints for hydraulic connections
- install a flexible tube for the pipeline of inlet/outlet air
- plan vibration insulation for wall openings
- plan noise dampers for inlet/outlet air
- pipelines for inlet/outlet air should be attached using noise dampers
- plan vibration insulation against the wall

a) Operation using ambient air



In this type of operation, the device heats domestic water using only the amount of energy generated by the air from the room where the device is installed. The heat pump must be installed in a ventilated, frost-free room, possibly in the vicinity of other heating sources. For optimal performance of the heat pump, we recommend a sufficiently large and well ventilated room with the temperature ranging between 15 °C and 25 °C. It is vital to ensure sufficient intake of air in the room. Elbows must be installed on the heat pump and turned so that they prevent the mixing of air. Heat losses are greater in premises with colder air.

b) Operation using air from other premises

In this type of operation, the heat pump uses air from other premises via a pipeline system. It is advisable to insulate the pipeline system to prevent the formation of condensate.

In case of using air from outside, the external part must be covered so as to prevent the intrusion of dust or snow into

the appliance. Besides the drag in the pipes and elbows, the user should be aware that increased drag also increases noise levels.

In case of using air from outside, the user should adhere to the minimum diameter of the pipes \emptyset 125 mm or \Box 150x70.

To make sure the operation of the pump is effective at all times, you can install dampers to take air from the premises and then return it either to the premises or outside. If the temperature of air is under -7 °C, heaters for the heating of domestic water are switched on. The heat pump operates in reserve mode.



Fig. 5: Possible installation of a heat pump

PRESSURE LOSS IN CASE OF USING THE PIPELINE SYSTEM

In planning the pipeline system for the inlet and outlet of air to and from the heat pump, the key element is to take into account the aerodynamic character of the fan which also causes the loss of static pressure.

Presentation of the diagram of aerodynamic characteristics for different speeds of the fan

The diagram **(Diagram 1)** includes aerodynamic characteristics of the operation of the fan. The top line represents the curve of air flow depending on the pressure drop at maximum speed of the fan (100 %). The bottom line represents the operation of the fan at minimum speed (40 %). The curves between (60 %, 80 %) represent the aerodynamic characteristics at lowered revolutions of the fan. The bottom line that lies between points (0,0) and (340,50) represents the internal drop of static pressure created by the evaporator alone, without overloading the pipeline system. This pressure drop cannot be eliminated.



Diagram 1: Aerodynamic characteristics

Air inlet and outlet pipeline system

When connecting the sanitary heat pump to an existing pipeline system, we use the basic pipe elements that we connect into a pipeline system for air inlet and outlet. The air pipeline should consist of round pipes with an inner diameter of \emptyset 125 mm, or rectangular pipes with a cross section of \Box 150x70 mm.





Calculation of pressure drops

The values of total static pressure drop can be calculated by adding up the losses from individual elements built into the air pipeline system and the internal static pressure. The values of static pressure drops of individual elements (static pressure drops of elements relate to the internal diameter ø125mm or $\Box150x70$ mm) are shown in Table 1.

Type of element	Value of static pressure loss		
a.) Spiral ribbed pipe	Diagram 2		
b.) Rectangular pipe □150x70 mm	Diagram 2 (according to DN 125)		
c.) Rectangular elbow - horizontal 90°	5 Pa		
d.) Elbow 90°	4 Pa		
e.) Angular reducer ø125 to □150x70	5 Pa		
f.) Rectangular elbow - vertical 90°	5 Pa		
g.) Elbow 45°	3 Pa		
h.) Reducer ø125 to □150x70	3 Pa		
i.) Flexible tube	Diagram 2		
j.) Air intake grid	25 Pa		

Table 1: Types of elements and corresponding pressure loss values



Diagram 2: Value of the static pressure drop for selected pipes

	Number of elements	⊡p (Pa)	□□p (Pa)
Rectangular elbow horizontal 90°	4	5	20
Flexible tube (DN125)	13.5 m	1.85 (at 150 m ³ /h)	25
Air intake grid	1	25	25
Total:			70

Table 2: Example of pressure drop calculation

Note:

As mentioned above, the total loss of static pressure, which can be calculated by adding up the losses of individual elements built into the pipeline system, may not exceed 95 Pa. If they do, the values of COP start dropping more dramatically.

DETERMINING THE FAN SETTING

When pressure drop is determined, select the mode in which the fan will operate. This determines the speed of the fan. The mode is selected using Diagram no. 1, which shows the aerodynamic characteristics of the fan depending on the air flow and pressure drop in the pipeline*.

Note:

*Pressure drop in the pipeline – in diagram 1 this is marked as pressure difference.

Zone of operation of the sanitary heat pump

On diagram 1 there are two zones of operation of the sanitary heat pump among the curves:

- The dark zone represents the area of use with higher efficiency. The volumetric air flow is higher in this zone, which requires a lower pressure drop (channel system version with minimum pressure drop).
- The light zone represents the area of use with lower air flow in relation to the pressure drop and fan setting.

Noise

Like the aerodynamic characteristics rise from the lowest to the highest, the noise increases as well. Between the aerodynamic characteristics 80% and 100 % there is a zone with increased noise.

Checking the calculation of pressure drop

Determining the aerodynamic characteristics based on the calculation of pressure drop while taking into account individual elements of the pipeline and air flow is an iteration. Once the aerodynamic characteristic has been determined and set, we must measure the air flow in the pipeline. If the air flow does not correspond to the ventilation system, we select the next higher or lower aerodynamic characteristic that corresponds to the ventilation system.

Selecting the operating point of the fan for the ventilation system

When determining the speed of the fan, we must know the maximum air flow for ventilation and pressure drop caused by the pipeline. In Diagram 1, find the desired air flow and draw a vertical line, then draw a horizontal line at the pressure drop that you have calculated (based on the existing pipeline). Select the fan characteristic curve that lies the closest to the point where the lines cross.

Example of selecting the aerodynamic characteristic

In diagram 3 at air flow of 150 m³/h draw a vertical line. The pipeline represents 70 Pa of pressure drop, which is added to the below (red) line**. Total pressure drop is thus 90 Pa. Draw a horizontal line at the pressure drop of 90 Pa. The point where the lines meet lies on the curve that corresponds to 60% speed of the fan. This is the standard setting of the fan that has also been preset by the manufacturer.

Note:



**Line, represents the internal static pressure drop created by the evaporator.

Diagram 3: Example of determining aerodynamic characteristic

CONNECTION TO WATER SUPPLY MAINS

Water inlet and outlet on the heat pump are marked with colours. Cold water inlet is marked with blue, and warm water outlet is marked with red. The heat pump is designed for connection to indoor water supply mains without using the relief valve if the pressure in the supply mains is lower than 0.6 MPa (6 bar). If the pressure is higher, a relief valve needs to be installed so as to provide that the pressure at the inlet to the hot water tank does not exceed the nominal pressure.

Installing a safety valve is mandatory in order to assure safe operation. The valve prevents an increase of the pressure in the boiler by any more than 0.1 MPa (1 bar) above the rated pressure. The outflow nozzle on the safety valve must have an outlet into the atmosphere. To assure correct operation of the safety valve, the valve must be regularly checked.

When checking the valve, push the lever or unscrew the nut of the valve (depending on the type of the valve) and open the drain from the safety valve. Water must flow from the valve nozzle, showing that the valve operation is faultless. During the heating of water, the water pressure in the hot water tank is increased up to the level preset in the safety valve. Since the system prevents backflow of water into the water supply mains, water may be dripping from the outlet opening on the safety valve. The dripping water may be drained via trap into the drains; the trap is mounted under the safety valve. The outlet pipe, which is mounted under the safety valve, must be directed downwards, in a place with a temperature above freezing.

If the installation does not allow draining of the water from the safety valve into the drains, dripping can be avoided by installing an expansion vessel onto the heat pump inlet pipe. The volume of the expansion vessel must be ca. 3% of the hot water tank volume.



Fig. 7: Closed (pressure) system

Legend:

- 1 Pressure mixer taps
- 2 Expansion tank
- 3 Safety valve
- a Test valve
- b Non-return valve
- 4 Funnel with outlet connection

- 5 Checking fitting
- 6 Pressure reduction valve
- 7 Closing valve
- H Cold water
- T Hot water

CONNECTING THE HEAT PUMP TO THE POWER SUPPLY NETWORK



Before connecting to the power supply network, install a power supply cord in the heat pump, with a min. diameter of 1.5 mm² (H05VV-F 3G 1.5 mm²). To do this, remove the protective cover from the heat pump. The cover is attached using two screws (Fig. 8). Connecting the heat pump to the power supply network must take place in accordance with the standards for electric appliances. To comply with the national installation regulations, an all poles disconnect switch must be installed between the heat pump and the power supply network.

Fig. 8: Protective cover



Fig. 9: Electrical circuit diagram

Legend:

- T1 Bar with sensors
- T2 Evaporator temp. sensor
- T3 Air temperature sensor
 - 1 4-way valve
 - 2 Compressor
 - 4 Fan

- 5 Electric heating element (2 x 1000 W)
- 6 Thermal cut-out
- 7 Magnesium anode
- 8 LCD touch screen
- 9 Boiler ground
- 10 Housing ground

HEAT PUMP OPERATION

The heat pump can be operated using an LCD touch screen (Fig. 10). If you press anywhere on the screen, the screen lights up. When the screen is lit up, the operation fields are active.

When the heat pump is connected to the water and power supply mains and the boiler is filled with water, the heat pump is ready to be used. The heat pump heats the water in the range 10 °C - 55 °C. From 55 °C - 75 °C the water is heated by electrical heaters.



Figure 10: Operation display

Legend:

- 1 Signalization of the operation of solar collectors
- 2 Alternative source of heating/turned on
- 3 Signalization of the backup operation
- 4 Indication, overview of operation errors, entrance into the service menu
- 5 Display and setup of temperature in °C
- 6 Start and setup of the VACATION programme
- 7 Day of the week (1 .. Monday, ..., 7 .. Sunday)
- 8 Reducing the value
- 9 Heat pump on/off switch
- 10 Increasing the value

- 11 TIMER start and setup
- 12 Time setup and display
- 13 Start-up of quick heating "TURBO"
- 14 Indicator of the heating element operation
- 15 Start-up of heating to the maximum temperature level
- 16 Signalization of compressor operation
- 17 Signalization of anti-legionella programme operation
- 18 Warm water quantity display
- 19 Signalization of defrosting
- 20 Signalization of fan operation
- ** function is not used in versions Ecosyn

Starting/stopping the heat pump

• To start the heat pump, hold field no. 9.

When the appliance is switched on, the fan starts first and operates for one minute (symbol no. **20** is displayed). If the temperature of inlet air is appropriate, the controlling unit switches on the compressor and the heat pump operates in normal mode (symbols **16** and **20** are displayed). The heat pump is on, the screen remains unlit and inactive.

In 60 seconds after the last touch of the screen, the illumination and activity of the screen are turned off, but that does not affect the operation of the heat pump. Pressing anywhere on the screen re-activates the screen and its illumination.

If trying to start up at a lower temperature, please see chapter "Operation at lower temperatures".

• By holding field no. 9, the heat pump is switched off.

The appliance stops functioning and the only field visible on the screen is field no. 9. (If you switch off the heat pump for a longer period of time, the water must be drained from the pump if there is any danger of freezing).

Power failure protection

In case of power failure, the settings remain stored for up to 23 hours.

After restarting, the heat pump operates in the same mode it was operating in before the power failure.

Operation at lower temperatures

When the appliance is switched on, the fan starts first and operates for one minute (symbol no. **20** is displayed). If the temperature of inlet air is lower than -7 $^{\circ}$ C, the fan is turned off. Domestic water is heated with heaters. The heat pump operates in the reserve mode (symbol no. **14** is displayed). The possibility of switching to normal mode is checked every 2 hours by switching on the fan for one minute. If the temperature of inlet air is higher than -7 $^{\circ}$ C, the heat pump switches to normal mode of operation (symbols **16** and **20** are displayed). The heaters switch off. The heat pump is on, the screen remains unlit and inactive.

At lower air temperatures, the evaporator defrosting cycle is started if necessary. Symbol no. **19** is displayed on the screen. The fields **2**, **4**, **6**, **11**, **13** and **15** remain inactive. Defrosting takes place until the conditions for normal operation of the heat pump are achieved.

After successful defrosting, the heat pump returns to normal operation (symbols **16** and **20** are displayed).

If defrosting is unsuccessful, the controlling unit displays an error message. Field no. 4 starts flashing, accompanied by warning beeps. By pressing field no. 4 the warning beeps can be turned off. Error code **E247** appears in field no. 12 and the pump switches automatically to heating with electric heaters. The screen displays symbol no. 14. The error code can be deleted at any time by pressing field no. 4. Field no. 12 resumes to displaying time.

b) The Z version

When the appliance is switched on, the fan starts first and operates for one minute (symbol no. **20** is displayed). If the temperature of inlet air is lower than 7 °C, the fan is turned off. Domestic water is heated with heaters. The heat pump operates in the reserve mode (symbol no. **14** is displayed). The possibility of switching to normal mode is checked regularly. If the temperature of inlet air is higher than 7 °C the heat pump switches to normal mode of operation (symbols **16** and **20** are displayed). The heaters switch off. The heat pump is on, the screen remains unlit and inactive.

Setting the clock and day of the week

- Hold field no. 12, until field no. 7 shows a flashing number of the day of the week.
- By pressing + or you can set the number of the day of the week
 - (1 Monday, ..., 7 Sunday).
- Press field no. 12 again (flashing hour setting is displayed).
- By pressing + or set the hour (by holding + or you can speed up the setting).
- Press field no. 12 again.
- Flashing minute setting is displayed.
- By pressing + or set the minutes (by holding + or you can speed up the setting).
- The setting is stored when you press field no. 12, or when the field stops flashing.

Setting the temperature

- Press field no. 5 (the set temperature starts blinking).
- By pressing + or you can change the temperature setting from 10 °C to 75 °C (preset to economic temperature of 55 °C).
- The setting is stored by pressing field no. **5** again, or when field no. **5** stops flashing. After a few seconds, the display shows the actual temperature.

 $\hfill\square$ In case of power failure, the last stored value is restored.

Switching on the "TURBO" mode

• If you need more warm water than the heat pump can heat up in a short period of time, press field no. **13** (switches on the "TURBO" mode). The heat pump and heater work simultaneously. The screen shows symbols no. **14**, **16** and **20**. When the temperature reaches 55 °C the heat pump returns to the mode used before the "TURBO" mode.

Switching on the "HOT" mode

• If you want to heat the water to the maximum temperature of 75 °C, press field no. **15**. The heat pump will heat water to 55 °C. The screen displays symbols no. **16** in **20**. When the temperature in the boiler reaches 55 °C the electric heater turns on to heat the temperature up to 75 °C. The screen displays the symbol no. **14**. When the temperature reaches 75 °C the heat pump returns to the mode used before the "HOT" mode.

Display of the quantity of water in the heat pump

The display shows the symbol **18**: \Box - no warm water

I - low quantity of warm water

I - high quantity of warm water

Setting the vacation mode

In the vacation mode, you can set the number of days (maximally 100), when the heat pump shall maintain the minimal temperature of water (approximately 10 °C).

- Hold field no. 6 for a while (fields 5 and 6 start to flash).
- By pressing fields + or you can set the number of vacation days shown in field no. 5.
- By pressing field no. 6 again, or when field no. 6 stops flashing, the set number of days is stored.
- If you set the value to 0, then the heat pump will resume its normal operating mode after confirming the setting, and illumination of field no. 6 will turn off.
- After the set number of days has elapsed, the heat pump returns to the normal mode and illumination of field no. **6** turns off.

Setting the TIMER mode

In the TIMER operating mode, you can set the times when the heat pump will start and stop. For each timer combination you can set up to three time periods in which the heat pump will not heat the water.

- a) Setting the timer combinations
- Hold field no. 11 for a while (fields 7 and 11 start to flash).
- By pressing fields + or choose among three timer modes of operation:
 - Timer mode of operation of the heat pump for the entire week (numbers 1-7 flash in field no. 7),
 - Timer mode of operation of the heat pump for Monday to Friday and Saturday to Sunday (numbers 1-5 and then 6 and 7 flash in field no. **7**),
 - Timer mode of operation of the heat pump for each day at a time (individual numbers 1-7 flash in field no. **7**). Press field + or to select each day of the week.
- To set the time, press field no. 12.
- On the field no. 5, the text 1OF appears and field no. 12 starts to blink.
- By pressing fields + or set the time of shutdown.
- Press field no. **12** again.
- On the field no. 5, the text 1ON appears and field no. 12 starts to blink.
- By pressing fields + or set the time of start-up.
- By pressing field no. **12** again, you can use the above procedure to set the second and third period.
- If you do not want to set the second and third periods, confirm the setting by pressing field no. **11** or wait for field no. **12** to stop flashing and the setting to be saved automatically.
- To set the second and third periods, set the start and end of periods 2 and 3 and confirm the setting following the procedure described above by pressing field no. **11** or wait for field no. **12** to stop flashing and the setting to be saved automatically.

• To set the timer operating mode "for each day of the week" or "for the period from Monday to Friday and from Saturday to Sunday", set all 3 time periods following the procedure described above.

b) Activation, deactivation of timer

- By pressing field no. 11, you can activate the set timer mode.
- The heat pump heats the water in the ON periods (to the set temperature) and in the OFF periods, it does not heat the water.
- By pressing field no. 11 again, you can deactivate the set time mode of operation.



Fig. 11: Time periods

Ventilation

- Activate ventilation by pressing field no. 2. The function is automatically switched off after 30 minutes.
- By shortly pressing the filed 2 again, the ventilation is deactivated.
- By shutting down the heat pump with the on/off options the ventilation is deactivated.
- In case of power failure while the ventilation is activated, the ventilation will proceed after the reconnection of the power supply for the remaining time but no longer than 30 minutes.
- In the event of any other failure the ventilation is deactivated.
- Ventilation cannot be activated:
 - in case of any kind of failure
 - during antilegionella function operation
 - during defrosting.
- Symbol 2 is active and visible.

Backup mode

- Activate backup mode by pressing field no. 2.
- Backup mode uses heaters and is activated when an error occurs on the aggregate. The water is heated with heaters.
- By pressing field no. 2 backup mode is deactivated.
- Symbol 3 is displayed.
- If the backup mode is activated, please contact the maintenance services.

Maintenance level access

- By pressing field no. 4, you can activate the maintenance mode (Figure 10).
- A display menu with an inscription "code" in the filed CLOCK appears. Enter the maintenance code (fields FN1, FN2, FN3, FN4, FN5 in FN6 for numbers 1, 2, 3, 4, 5, 6).



Fig. 12: Fields display

- If you do not press any field for 10 s, the programme returns to the start menu.
- If the code is incorrect, the programme returns to previous operation.
- If the code is correct, the first parameter appears on the display. The number on the right is the serial number of the parameter and the field on the left is intended for its value.
- The first parameter :00 is a version of a software code and serves information purposes only.
- By pressing the right number (Field CLOCK in Figure 12) you proceed to the next parameter.

Installation level (code: 1166)

After the first code entry for the installation level the programme allows access to the following parameters:

- :00 programme code
- :21 fan speed
- :27 low temperature mode
- :39 interval setting for anti-legionella function activation
- :45 temperature settings °C or °F

Fan speed settings (parameter :21)

• Select the parameter :21 and set the fan speed by pressing (+) or (-) (40% - 100%). See the numerical value settings on the left side in field **5**. When the fan speed is set, you can save the changes by waiting a few moments or by pressing no. 4.

Setting low-temperature mode (parameter :27)

• Select the parameter :27 and change the temperature by pressing (+) or (-). The temperatures depend on the model of the heat pump. The low-temperature mode is possible only if the heat pump model enables this function!

Anti-legionella function (parameter :39)

- Select the parameter (:39) and set the interval for the anti-legionella function activation (0 to 60 days) by pressing (+) or (-). See the numerical value settings on the left side in field **5**. When the interval of the anti-legionella function activation is set, the changes are saved automatically after a few moments, or manually by pressing field no. **4**. If the parameter (:39) is set to 0, the anti-legionella function is inactive.
- Factory settings of the anti-legionella function activation: Every 14 days of the heat pump operation, if the water temperature in the previous 2-week period did not exceed 65 °C continuously for at least an hour.
- The anti-legionella function works only when the heat pump is switched on. When activated, symbol no. **17** is displayed.
- The anti-legionella function can be activated manually by pressing field no. 15.
- The anti-legionella function can be disabled by switching off the heat pump when pressing field no. **9**.

Warning: If heating when the anti-legionella function is activated, the boiler water temperature is 65 °C regardless of the temperature set on the appliance.

Temperature setting (parameter :45)

- When chosen parameter (:45), by pressing on (+) or (-) choose temperature display in °C or °F (default °C).
- When display temperature chosen, after short delay setting automatically saved or saved by pressing on field no **4**.

Operation signalization:

Anti-legionella programme: activated - control field 17 is displayed deactivated - control field 17 is not displayed Electrical heater: activated - control field 14 is displayed deactivated - control field 14 is not displayed Heat pump: activated - control field 16 is displayed deactivated - control field 16 is not displayed On/off: activated - control field 9 and other fields are displayed deactivated - control field 9 is displayed Defrostina: activated - control field 19 is displayed deactivated - control field 19 is not displayed Fan on/off: activated - control field 20 is displayed deactivated - control field 20 is not displayed Backup mode on/off: activated - control field 3 is displayed deactivated - control field 3 is not displayed

SERVICE AND MAINTENANCE

If installed and used correctly, the heat pump will last for years without service. The exterior of the heat pump should be cleaned with a mild detergent solution. Do not use solvents or abrasive cleaning agents.

If the heat pump was exposed to dust, evaporator lamellas might become blocked, which can have a detrimental effect on the functioning of the heat pump. In this case the evaporator should be cleaned. The cleaning of the evaporator must be carried out by an authorised service provider.

By providing regular service checkups, you can ensure flawless operation and long life of the heat pump. The product is under warranty in accordance with the conditions from the warranty statement.

Before calling your service provider, check the following:

- · Is everything OK with the power supply network?
- · Is the air outlet obstructed?
- Is ambient temperature too low?
- · Can you hear the operation of the compressor and fan?
- Pipeline system pressure drop

Do not try to eliminate malfunctions by yourself, call your nearest authorized service provider!

OPERATION ERRORS

Despite careful production and control, the heating pump can produce errors that must be solved by an authorised service provider.

Indicator of errors

• In case of an error on the appliance, the beeper starts beeping and field no. 4 starts flashing. When you press field no. 4 the error code is displayed in field no. 12.

Error	Description of error	Solution
E004	Freezing. The error appears if the temperature in the heat pump is below 4 °C.	Call the service.
E005	Overheating (temperature > 85 °C, electronic regulator failure).	Unplug the heat pump from the power supply. Call the service.
E006	Mg anode error.	Call the service (heat pump functions normally).
E007	Volume and/or temperature sensors error.	Call the service.
E042	Anti-legionella function error.	Press field no. 4 to restart.
E247	Defrosting error.	Automatically turns on heating with the electric heater. When the error is deleted, the aggregate resumes its normal operation.
E361	External air sensor error.	Call the service (automatically switches to the electric heater).
E363	Defrosting sensor error.	Call the service (automatically switches to the electric heater).

TECHNICAL CHARACTERISTICS

Тіро		EcoSyn80	EcoSyn100
Declared load profile		М	М
Energy efficiency class 1)		A+	A+
Water heating energy efficiency (η wh) 1	[%]	111,3	110,7
Annual electricity consumption ¹⁾	[kWh]	461	464
Daily electricity consumption ²⁾	[kWh]	2,205	2,225
Thermostat temperature settings	[°C]	55	55
Value of "smart"		0	0
Volume	[1]	78,2	97,9
Quantity of mixed water at 40 °C V40 ^{z)}	[1]	90	130
Rated pressure	[MPa (bar)]	0,6 (6)	0,6 (6)
Weight / Filled with water	[kg]	58 / 138	62 / 162
Anti-corrosion protection of tank		Smaltato / anodo Mg	Smaltato / anodo Mg
Insulation thickness	[mm]	40 - 85	40 - 85
Degree of protection		IP24	IP24
Max connected load	[W]	2350	2350
Voltage		230 V / 50 Hz	230 V / 50 Hz
Number and power of heating elements	[W]	2 x 1000	2 x 1000
Electricity protection	[A]	16	16
Adjusted water temperature	[°C]	55	55
Maximum temperature (HP / el. heater)	[°C]	55 / 75	55 / 75
Legionella control programme	[°C]	70	70
Temperature range of installation	[°C]	2 a 35	2 a 35
Operation zone – air	[°C]	-7 a 35	-7 a 35
Refrigerating agent		R 134a	R 134a
Quantity of coolant	[kg]	0,54	0,54
Global Warming Potential		1430	1430
Carbon dioxide equivalent	[t]	0,772	0,772

1) EU Regulation 812/2013; EN16147:2011, Average climate conditions 2) EN16147:2011

Тіро		EcoSyn 80	EcoSyn 100
*Heating time A15 / W10-55	[h:min]	04:40	05:40
*Energy consumption in the selected cycle of emissions A15 / W10-55	[kWh]	2,04	2,05
$^{*}\text{COP}_{\text{\tiny DHW}}$ in the selected cycle of emissions A15 / W10- 55		3,1	3,1
**Heating time A7 / W10-55	[h:min]	05:20	06:50
**Energy consumption in the selected cycle of emissions A7 / W10-55	[kWh]	2,45	2,35
$^{**}\text{COP}_{\mbox{\tiny DHW}}$ in the selected cycle of emissions A7 / W10- 55		2,65	2,63
Power in standby mode according to EN16147	[W]	19	20
Sound power / Sound pressure at 1m	[dB(A)]	51 / 39,5	51 / 39,5
Air connections	[mm/m]	ø125 (□150x70) / 10	ø125 (□150x70) / 10
Working Air Flow	[m³/h]	100-230	100-230
Max acceptable pressure drop in the pipeline (volumetric flow rate of air 150 m³/h)	[Pa]	90	90

(*) Heating of water to 55 °C at inlet air temperature of 15 °C, 74% humidity and inlet temperature of water of 10 °C; in accordance with the EN16147 standard.

(**) Heating of water to $55 \,^{\circ}$ C at inlet air temperature of 7 °C, 89% humidity and inlet temperature of water of 10 °C; in accordance with the EN16147 standard.

WE RESERVE THE RIGHT TO ANY MODIFICATIONS NOT AFFECTING THE FUNCTIONALITY OF THE APPLIANCE.

MAINS PRESSURE HOT WATER STORAGE SYSTEM COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the storage system as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission this equipment to the manufacturer's instructions may invalidate the warranty but does not affect statutory rights.

Customer name:	Telephone number:				
ustomer name: Telephone number:					
Address:					
Cylinder Make and Model Cylinder Serial Number					
	Registered Operative ID Number				
Commissioned by (PRINT NAME):	Telephone number:				
Company address:					
Company address:	Commissioning data:				
To be completed by the systemer on receipt of a Duilding Degulations Compliance Co	Commissioning date:				
To be completed by the customer on receipt of a Building Regulations Compliance Ce	initicate .				
Building Regulations Notification Number (if applicable)					
ALL SYSTEMS PRIMARY SETTINGS (indirect heating only)					
Is the primary circuit a sealed or open vented system?	Sealed Open				
What is the maximum primary flow temperature?	°C				
ALL SYSTEMS					
What is the incoming static cold water pressure at the inlet to the system?	bar				
Has a strainer been cleaned of installation debris (if fitted)?	Yes No				
Is the installation in a hard water area (above 200ppm)?	Yes No				
If yes, has a water scale reducer been fitted?	Yes No				
What type of scale reducer has been fitted?					
What is the hot water thermostat set temperature?	°C				
What is the maximum hot water flow rate at set thermostat temperature (measured at	high flow outlet)? I/min				
Time and temperature controls have been fitted in compliance with Part L of the Build	ing Regulations? Yes				
Type of control system (if applicable)	Y Plan S Plan Other				
Is the cylinder solar (or other renewable) compatible?	Yes No				
What is the hot water temperature at the nearest outlet?	°C				
All appropriate pipes have been insulated up to 1 metre or the point where they becor	ne concealed Yes				
UNVENTED SYSTEMS ONLY					
Where is the pressure reducing valve situated (if fitted)?					
What is the pressure reducing valve setting?	bar				
Has a combined temperature and pressure relief valve and expansion valve been fitte	d and discharge tested? Yes No				
The tundish and discharge pipework have been connected and terminated to Part G of	of the Building Regulations Yes				
Are all energy sources fitted with a cut out device?	Yes No				
Has the expansion vessel or internal air space been checked?	Yes No				
THERMAL STORES ONLY					
What store temperature is achievable?	°(
What is the maximum hot water temperature?					
ALL INSTALLATIONS					
The hot water system complies with the appropriate Building Regulations	Yes				
The system has been installed and commissioned in accordance with the manufacturer's instructions Yes					
The system controls have been demonstrated to and understood by the customer Yes					
The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer Yes					
Commissioning Engineer's Signature					
Customer's Signature					
(To confirm satisfactory demonstration and receipt of manufacturer's literature)					

*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.



SERVICE RECORD

It is recommended that your hot water system is serviced regularly and that the appropriate Service Record is completed.

Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions.

SERVICE 01	Date:	SERVICE 02	Date:	
Engineer name:		Engineer name:		
Company name:		Company name:		
Telephone No:		Telephone No:		
Comments:		Comments:		
Signature		Signature		
SERVICE 03	Date:	SERVICE 04	Date:	
Engineer name:		Engineer name:		
Company name:		Company name:		
Telephone No:		Telephone No:		
Comments:		Comments:		
Signature		Signature		
SERVICE 05	Date:	SERVICE 06	Date:	
Engineer name:		Engineer name:		
Company name:		Company name:		
Telephone No:		Telephone No:		
Comments:		Comments:		
Signature		Signature		
SERVICE 07	Date:	SERVICE 08	Date:	
Engineer name:		Engineer name:		
Company name:		Company name:		
Telephone No:		Telephone No:		
Comments:		Comments:		
Signature		Signature		
SERVICE 09	Date:	SERVICE 10	Date:	
Engineer name:		Engineer name:		
Company name:		Company name:		
Telephone No:		Telephone No:		
Comments:		Comments:		
Signature		Signature		



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