

## FAQ's about the AllerGuard 'face scarfs':

### Intro:

The AllerGuard 'face scarf' has been developed as many AllerGuard customers have been asking for a solution to cover their face with the AllerGuard material as an alternative to a cotton face cloth. This is due to the unique weave of the microfibre AllerGuard material which captures 99.5% of particles sized 0.4 micron. The 'face scarfs' can be used as 'face coverings' for personal use only - not for PPE / Personal Protection Equipment in a Healthcare setting, as they have not yet been tested in this setting.

Q: How can I order the 'AllerGuard face scarfs'?

A: They are now available to order on our [website](#)

Q: How much do they cost?

A: £27.50\* each incl. AllerGuard laundry bag plus £2.50 UK shipping. When buying 2 or more: 10% off and FREE UK shipping. \*£1 donated to the ['NHS Charities Together'](#).

Q: How will I store them?

A: We have developed a small storage bag which can also be used as a laundry bag. This is made of the AllerGuard material and measures 15x20 cm and closes with a specially designed zip.

Q: What are the measurements of the AllerGuard 'face scarfs'?

A: The 'square' measure 70 x 70 cm – when folded the diagonal measurement is around 99 cm. We can make custom measurements on request.

Q: How do I use the AllerGuard face scarf?

A: The face scarf comes as a square piece of AllerGuard material, simply fold the square diagonally to make a triangular scarf which you can tie around your face across your nose and tie behind your neck.

Q: How will I wash and dry the 'face scarfs'?

A: They can be machine washed at 60 degrees – even up to 95 degrees - and tumble dried. Wash after each 'wearing', store in a sealed bag between uses, we recommend the AllerGuard 'storage bag' which can be washed with the scarf.

Q: Can children use the 'face scarfs'?

A: We do not recommend the use of the face scarfs for children under 3 years old. Please keep a close eye on all children to make sure they can always breathe comfortably.

Q: Can I use the AllerGuard 'face scarf' as PPE (Personal Protection Equipment)?

A: They are not designed to be used as PPE as such, and have not yet been tested in a healthcare setting. They are simply an option for a 'face covering' as an alternative to a cotton face cloth.

Q: What are the benefits to using an AllerGuard face mask to using a cotton face cloth?

A: The AllerGuard material can be washed at a very high temperature and tumble dried, whereas typically a cotton face cloth can only be washed at 40 degrees , tumble drying will often cause shrinking and change the nature of the cotton material.

Q: Can they be exchanged?

A: Once they have been taken out of the packaging, they are non-refundable.

Q: How about warranty?

A: We will offer a 2 year warranty on the AllerGuard face scarfs as they will be washed very often, possibly even daily.

**Please be aware of the following when using the AllerGuard 'face scarf':**

- When using AllerGuard as a 'face scarf' always make sure you can breathe comfortably at all times and easily remove the face scarf if need be.
- For a snug fit around the nose, you can use the separate 'metal nose clip' (enclosed with your order) Gently bend the nose clip, then attach it to the top of the scarf on top of the nose – either inside the folded scarf or on top of the scarf.
- Please follow general [Government guidelines](#) on when and how to use 'face coverings' – typically these are used for when social distancing is a challenge (for example on public transport and in supermarkets). Do not use when sleeping or for very long periods of time, always make sure you are comfortable when wearing it.
- The AllerGuard 'face scarfs' are not designed as 'Corona face masks' as such, there are medical devices such as the N95 face mask which are specifically designed to protect against the Corona / Covid 19 virus. Please bear in mind however that these are to be reserved for medical staff mainly.
- We suggest to write or sew a 'cross' on the side of the folded scarf which is used against the face (the internal side), so that this side of the scarf is always used against the face rather than the side facing outwards (the external side).

**Government Guidelines on wearing a face covering:**

- A cloth face covering should cover your mouth and nose while allowing you to breathe comfortably. It can be as simple as a scarf or bandana that ties behind the head.
- Wash your hands or use hand sanitiser before putting it on and after taking it off and after use. Avoid touching your eyes, nose, or mouth at all times and store used face coverings in a plastic bag until you have an opportunity to wash them.
- Do not touch the front of the face covering, or the part of the face covering that has been in contact with your mouth and nose. Once removed, make sure you clean any surfaces the face covering has touched.
- You should wash a face covering regularly. It can go in with other laundry, using your normal detergent.
- When wearing a face covering, take care to tuck away any loose ends.
- Full guidance can be found here:  
<https://www.gov.uk/government/publications/how-to-wear-and-make-a-cloth-face-covering/how-to-wear-and-make-a-cloth-face-covering>

### About AllerGuard:

AllerGuard is a range of high quality, scientifically proven microfibre bedding products offering revolutionary comfort, combined with all-round protection from dust mites and other microscopic, harmful allergens. The AllerGuard material captures 99.5% of particles sized 0.4 micron (1 micron=1 millionth of a meter). The allergens from the house dust mite measure between 1 and 4 micron.

For more information about the benefits of using AllerGuard visit [www.allerguard.co.uk](http://www.allerguard.co.uk). For questions about AllerGuard email Marianne at [mvg@allerguard.co.uk](mailto:mvg@allerguard.co.uk) or call 07939690412.

### **AllerGuard 'Face scarfs' 70 x 70 cm:**

£27.50 each incl. AllerGuard storage / laundry bag plus £2.50 UK shipping. 2 for £50 incl. FREE UK shipping. (We can ship Internationally too)



### **AllerGuard Storage / Laundry bags 15 x 20 cm:**

