

ACE OF SOMETHING

Please address your return to:
Ace of Something Online Returns
98 Bakehouse Rd, Kensington,
Victoria, 3031

EXCHANGE / REFUND FORM

Ace of Something Online provides a return policy within Australia and internationally. Unless otherwise specified, you can return any purchased items (excluding clearance items) for an exchange.

Any item not listed in our clearance section will be exchanged or refunded if you send the item back within 7 days of the delivery date.

To take advantage of this policy you need to ensure:

- This Exchange / Refund Form is filled out correctly, and is signed and dated. This form should be returned to us, along with the product.
- The purchased item(s) must be returned in new, unworn, unwashed and perfect condition, and must have all tags and branding still attached.
- Please note, in such cases, the used item(s) will be returned to you and you will be charged for any and all additional freight costs.

Domestic exchange (Australia): In the event of an item being exchanged, the replacement item will be sent free of any additional freight charges for the first exchange only. Freight charges on subsequent exchanges in relation to a specific original purchase will be paid by you.

International exchange/ returns: Please note that any shipment, freight or duty fees associated with the exchange or return will be incurred by the customer.

In the case of an exchange/ return, your purchase will be exchanged / refunded within 1-2 business days of us receiving the parcel. (This excludes weekends and public holidays.)

Purchasers Name: _____

Order #: _____

Item(s) being returned are for EXCHANGE / RETURN (please circle)

I confirm that all garments are being returned in new, unworn, unwashed and perfect condition.

I give permission for any difference in price on the item(s) being exchanged to be charged or re-credited to my original payment method.

Signed: _____

Date: _____

Exchange Instructions: _____
(if exchanging)

Reason for Return: _____
(if returning)

Comments/Feedback: _____