

Return Merchandise Authorization Form

If you wish to return a product please follow these instructions:

- 1. Email info@pranapets.com for a RMA number
- 2. Print and complete the Return Merchandise Authorization form below. Please write legibly in black or blue ink.
- 3. Return your product in a box which protects the merchandise or wrap it well within its original packaging.
- 4. Address package to: Cart / Prana Pets Returns RMA # (Your Order Number), 200 Arrowhead Drive, Hebron, OH 43025
- 5. Please ship your package with Tracking via USPS, UPS, or FedEx. (We cannot accept responsibility for packages without delivery confirmation)
- 6. If you are requesting an exchange, the product will be sent to you via FedEx, UPS, or USPS.
- 7. Please note, shipping charges are non-refundable and not reimbursable
- 8. Please allow up to 14 days for returns processing.

RMA/	Order #				
Customer Name:				Day Time Phone Number:	
Email	Address:				
Return	ed Items:				
Qty	Product Name	Price Paid	Refund/ Exchange	Reason	Please send All Return
					Merchandise to:
					Cart / Prana Pets
					RMA # - (Your Order Number)
By signing this RMA form, I acknowledge and agree with the terms of PranaPets.com return policy.					200 Arrowhead Drive, Hebron, OH 43025
Signa	ture (REQUIRED) :			Date:	