

RETURN FORM



NAME:

EMAIL ADDRESS:

MOBILE NO.:

QTY.	ORDER NO.	ORIGINAL ORDER (ITEM NAME & SIZE)	REASON CODE	EXCHANGE FOR (ITEM NAME & SIZE)
1	1010	Coluber Flexi Black, 38	01	Coluber Flexi Black, 39

CODE	REASON
01	Size doesn't fit
02	Incorrect item received
03	Faulty item
04	Others (please specify)

**DELIVERY AND RETURNS:
SINGAPORE & INTERNATIONAL**

- Complete the Return Form.
- Pack the shoes in its original condition i.e. in shoe box provided.
- Place the shoe box and Return Form back into the outer box. Secure the outer box with tape.
- Send the parcel via Registered Mail to:

Toufie Pte. Ltd. (E3009)
14 Ang Mo Kio Industrial Park 2 Singapore 569503

*For international customers, please mark your parcel as 'returned goods' to avoid being charged any duties.

NOTES & CONDITIONS FOR RETURNS:

- Shoes must be returned within thirty (30) calendar days of the order date. All returned items must be in their original condition, unused, unwashed, unaltered, and undamaged.
- There will be no refunds. Delivery/ Shipping fees will not be reimbursed.

CONDITIONS FOR EXCHANGE:

- You are entitled to one complimentary exchange per shoe. There will be a \$20 fee (per shoe) for subsequent exchanges, within the same order.
- Our shoes are exclusively produced in limited quantities, using premium materials. Hence, sizes are subject to availability.
- Should your size be unavailable, we will notify you and process a pre-order of your shoes. Please expect up to 4 weeks to receive your shoes.
- Price for exchange must be equal to or of lower value to the original purchase order. There will be no refund for difference in price.