



**SATISFACTION
GUARANTEED**

We put customer satisfaction above all else here at NF and will never willfully accept hard earned money for something substandard. For items that have failed prematurely or due to manufacturing defects we will fix or replace at no charge. Other repairs will be done for a small fee.

STEP 1. WASH ITEM(S)!

Garments sent in for repair must be clean.

STEP 2. FILL OUT THIS FORM

Fill in the details of your repair below.

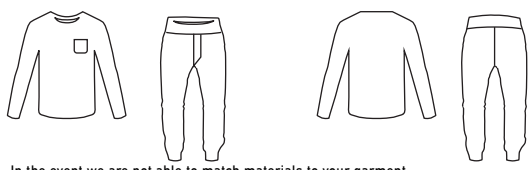
STEP 3. PACK IT UP

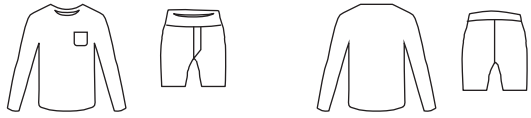
Include this form and any proof of purchase with your repair item(s).

STEP 4. SHIP IT OUT*

Send your package to this location:
NF REPAIRS
 419 Industrial Ave
 Vancouver, BC, V6A2P8

REPAIR ITEM DETAILS

| ITEM ONE | | | |
|---|-------------------------|--------|--|
| MODEL NAME (IF KNOWN) | SIZE | COLOUR | PLEASE MARK AN X FOR WHERE THE REPAIRS ARE NEEDED  In the event we are not able to match materials to your garment, we will use the next closest colour. WE DO OUR BEST, BUT SOMETIMES WE CAN NOT REPAIR YOUR GEAR. PLEASE SELECT WHAT YOU WOULD LIKE US TO DO IF WE CAN NO REPAIR YOUR ITEM. <input type="radio"/> I would like my item back without the repair. <input type="radio"/> Please recycle my item and give me a merchandise credit.** |
| STREET ADDRESS | ORDER NUMBER (IF KNOWN) | | |
| PLEASE DESCRIBE THE PROBLEM YOU'D LIKE REPAIRED | | | |

| ITEM TWO | | | |
|---|-------------------------|--------|--|
| MODEL NAME (IF KNOWN) | SIZE | COLOUR | PLEASE MARK AN X FOR WHERE THE REPAIRS ARE NEEDED  In the event we are not able to match materials to your garment, we will use the next closest colour. WE DO OUR BEST, BUT SOMETIMES WE CAN NOT REPAIR YOUR GEAR. PLEASE SELECT WHAT YOU WOULD LIKE US TO DO IF WE CAN NO REPAIR YOUR ITEM. <input type="radio"/> I would like my item back without the repair. <input type="radio"/> Please recycle my item and give me a merchandise credit.** |
| STREET ADDRESS | ORDER NUMBER (IF KNOWN) | | |
| PLEASE DESCRIBE THE PROBLEM YOU'D LIKE REPAIRED | | | |

CUSTOMER INFORMATION

| | | |
|----------------|----------------|-----------------|
| FIRST NAME | LAST NAME | |
| STREET ADDRESS | | |
| CITY | STATE/PROVINCE | ZIP/POSTAL CODE |
| EMAIL | PHONE | |

MAILING ADDRESS (if different than above)

| | | |
|----------------|----------------|-----------------|
| STREET ADDRESS | | |
| CITY | STATE/PROVINCE | ZIP/POSTAL CODE |

PLEASE NOTE: We do our best to completely process repairs within 3 weeks of the date they arrive. By law, and common decency, garments sent in for repair must be clean; please wash before mailing. For any billing needs we will contact you via email or phone using the information you provided above.
 * Please ship your package with a carrier that provides tracking and insurance as ENNEF Design Corp is not responsible for lost packages.
 ** If you do not have a NF order number or proof of purchase you will be issued a merchandise credit for the last sale price of the item(s).