

FADED STUDIOS

ORDER NUMBER	ORDER DATE

WHAT YOU ORDERED

QTY	DESCRIPTION	SIZE	RETURN REASON CODE	REFUND (PLEASE TICK)	EXCHANGE (PLEASE TICK)	COMMENTS

PLEASE GIVE YOUR REASON(S) FOR RETURNING EACH ITEM, USING THE KEY BELOW.

- A. Faulty
- B. Looks different to image on site
- C. Arrived too late
- D. Doesn't fit properly
- E. Incorrect item received

All Postal charges are at the cost of the customer and we recommend using registered post. If a exchange or replacement is required please fill in the comments section with your desired item (must be of same value) once we have received your return an email will be sent when the items are despatched. If a refund is required an email will be sent to confirm the refund has taken place, please allow up to 10 working days after the email date for the funds to appear in your account. Please note we will only refund using the original Payment method used (i.e. Credit card / PayPal)

Returns must be sent back within 14 days of purchase and in perfect original sale condition, unworn. Tags must not be broken.

If the return does not comply with the above we will be unable to process the return.

Only full priced items may be refunded, unfortunately sale items cannot be refunded.

PLEASE SHIP ALL RETURNS TO THE ADDRESS BELOW.

Faded Studios Clo
Returns Department
38 Heol Poyston
Cardiff
CF5 5LY
United Kingdom