



RETURNS FORM

Please complete the following details. If the item(s) have to be replaced complete the details of replacement(s) required on the relevant table below.

If you require assistance with this form please email support@sender-ramps.com or call 07442 530332

Return form with good(s) to:
Dream Climbing Walls Ltd
The Boat Shed
Cromwell Road
Inverness, IV1 1SX

IF YOU HAVEN'T DONE SO ALREADY, PLEASE CONTACT US BEFORE RETURNING ITEMS

Name _____

Order No. _____

BILLING Address _____

DELIVERY Address _____

Postcode _____

Postcode _____

Telephone No. _____

Email Address _____

Return Codes

CAN Cancelled (within first 14 days)

REJ Reject (within first 30 days)

REP6 Repair or Replace (up to first 6 months)

REP12 Repair or Replace (after first 6 months)

ITEMS RETURNED

Quantity	Return Code <small>(see options above)</small>	Description of Item	Fault Description / Reason for returning (if more space is required, make reference to item and continue on a separate page)
For the above item are you looking for an exchange, repair, replacement or refund ? →			
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Please Note:

1. If you are replacing an item with another of a higher value we will need to contact you to process the additional payment.
2. If we are replacing an item that was ordered incorrectly by yourself we will need to apply an additional delivery charge.