DKOTA
GRIZZLY

Return Merchandise

1-888-567-7004*sales@dakotagrizzly.com* * *www.dakotagrizzly.com*

Please fill out this form as complete and clearly as possible:

Customer Number:_____ Order#: _____

Name:_____ Tele#:_____

Address:_____ City:_____ State:_____ Zip:_____

Email:_____

Instructions:
- Complete each section of this form and place form and item(s) you are returning inside its original packaging.
- No COD's will be accepted. Save all your shipping receipts for proof of delivery. We can NOT issue refunds for lost and/or unconfirmed return shipments.

Policy
- **Merchandise purchased at DakotaGrizzly.com is not returnable to retail stores. Purchases made at retail stores are not returnable through DakotaGrizzly.com.**
- **Returns (up to 30 days):** DakotaGrizzly.com offers a pre-paid return policy for new, unworn, unwashed product with original packaging. Please contact Customer Service at sales@dakotagrizzly.com to receive your RMA# and Pre-Paid Label.
- Upon receipt of your return, applicable credit, less restocking charge (if applicable) will be issued to the credit card used for your original order.
- **Returns (after 30 days):** DakotaGrizzly.com store credit will only will be issued for factory defective merchandise (other than misuse, neglect, or improper care) which will be applied to your next order for the same item or item of equal or lesser value if the original item is no longer available. Returns due to defects may be eligible for discounted or Free Shipping on new replacement orders. A restocking charge may apply to some returns.
- **Exchanges:** We regret that we must handle exchanges as separate transactions from returns. After completing the return process, applicable credit will be issued to the card used for the original purchase, or if not available, store credit will be issued. You may visit DakotaGrizzly.com and place a new order. Your store credit will automatically be applied. In the event that the item returned is no longer available, any product of equal or lesser value may be ordered.
- ORDERS LOST or STOLEN IN TRANSIT: Merchandise lost or stolen in transit is the sole responsibility of the carrier. DakotaGrizzly.com customer service can assist you in providing the information needed to make such a claim, but is not responsible for such claims.

Reason Codes:

01= Wrong Item (Style, Color, Size   04= Item fit LARGER than Expected
02= Defective Item   05= Item fit SMALLER than Expected
03= Item not as depicted

Item Code	Description	Qty	Reason Code

Additional Comments