

WATCH REPAIR & MAINTENANCE



MarathonWatch.com

QUARTZ WATCHES

Category	Model	Basic Service	Complete Service
Quartz Watches	Jumbo Diver's Quartz (JSAR) - WW194018 [ETA F07 / ISA 1198]	\$90 USD	\$180 USD
	Large Diver's Quartz (TSAR) - WW194007 [ETA F06 / ISA 1198]		
	Medium Diver's Quartz (MSAR Quartz) - WW194027 [ETA F06]		
Quartz Watches	Pilot's Navigator (NAV) - WW194001 [ETA F06]	\$55 USD	\$155 USD
	Pilot's Navigator with Date (NAV w/ Date) - WW194013 [ETA F06]		
	General Purpose Quartz (GPQ) - WW194004 [ETA F06]		
	General Purpose Quartz with MaraGlo (GPQ w/ MaraGlo) - WW194009 [ETA F06]		
	General Purpose Quartz with Date (GPQ w/ Date) - WW194015 [ETA F06]		
Quartz Watches	Watches older than 2006	Contact Us	

Basic Maintenance Service Includes

- Battery replacement.
- Replacement of inner gaskets.
- Water and pressure resistance testing in line with model specifications.
- Assessment and reapplication of crystal glue.
- Assessment and repair of all bracelet screws with nut lock.
- Assessment and replacement of spring bars if damaged or unusable.

Complete Maintenance Service Includes

- Disassembly of all watch parts, including case and movement.
- Full inspection and cleaning of all case components and movement parts.
- Replacement of any worn-out or damaged movement parts.
- Assembly and lubrication of movement in accordance with original specification.
- Cleaning of watch strap/bracelet.
- Replacement of gasket seals.
- Complete assembly and final inspection.
- Water and pressure resistance testing in line with model specifications.
- Full testing of functions including accuracy and power reserve over several days.
- Twelve-month warranty on workmanship.

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POST SERVICE/REPAIR SHIPPING COST

Region	Spare Parts	Watches
Continental United States & Canada	\$15.95 USD	\$29.95 USD
EU	\$15.95 USD	\$60 USD
Asia, Australia, New Zealand and all other countries and regions	Contact Us	

General Information

An email notification will be sent to you once the watch is received at our facility. Servicing and repairs that are not covered by warranty, a cost estimate will be provided to the customer and customer will have to fill out the credit card authorization form with his/her signature for payment authorization. Standard service takes approximately 8-12 weeks to complete and it will be longer if additional services are being done to the watch. We will send out an email notification once a tracking number for return shipping is generated. Watch will be returned via registered mail with tracking number and customer signature is required upon receiving the parcel. Applicable taxes will be charged on all parts, servicing and repairs.

Terms and Conditions

Additional fees may be incurred if the watch has been abused, modified or improperly serviced by a non-authorized watchmaker. Warranty may be void if the watch shows signs of abuse and improper use.

Warranties

We provide a guarantee of twelve months on the work carried out from the date of shipping. Should a defect that falls within the warranty period and is recognized as such by our customer service, we will repair or replace at our discretion and without additional cost the defective parts and/or correct a faulty repair. Any further rights in relation to the faulty repair are expressly excluded. This warranty excludes normal wear and tear or damage caused by accident or lack of care. This warranty is rendered void if work is carried out by persons not authorized to do so by Marathon Watch Company.