

WATCH REPAIR & MAINTENANCE



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MECHANICAL WATCHES

| Category | Model | Basic Service | Complete Service |
|---------------------------|---|---------------|------------------|
| Manual and Dual Wind | Re-Issue Stainless Steel General Purpose Mechanical - WW194003SS [ETA 2801] General Purpose Mechanical - WW194003 [NH35A] | \$130 USD | \$190 USD |
| Automatic Wind | Large Diver's Automatic (GSAR) - WW194006 [M2 / SW200 / ETA 2824] Medium Diver's Automatic (MSAR Auto - WW194026 [M2 / SW200 / ETA 2824] | \$190 USD | \$285 USD |
| Automatic with Day & Date | Jumbo Diver's Automatic (JDD) - WW194021 [SW220 / ETA 2836] | \$210 USD | \$315 USD |
| Chronograph | Jumbo Diver/Pilot's Automatic Chronograph (CSAR) - WW194014 [ETA 7750] | \$315 USD | \$440 USD |
| | Watches older than 2006 | Contact Us | |

Basic Maintenance Service Includes

- Movement calibration.
- Replacement of inner gaskets.
- Water and pressure resistance testing in line with model specifications.
- Assessment and reapplication of crystal glue.
- Assessment and repair of all bracelet screws with nut lock.
- Assessment and replacement of spring bars if damaged or unusable.

Complete Maintenance Service Includes

- Disassembly of all watch parts, including case and movement.
- Full inspection and cleaning of all case components and movement parts.
- Replacement of any worn-out or damaged movement parts.
- Assembly and lubrication of movement in accordance with original specification.
- Cleaning of watch strap/bracelet.
- Replacement of gasket seals.
- Complete assembly and final inspection.
- Water and pressure resistance testing in line with model specifications.
- Full testing of functions including accuracy and power reserve over several days.
- Twelve-month warranty on workmanship.

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QUARTZ WATCHES

| Category | Model | Basic Service | Complete Service |
|----------------|--|---------------|------------------|
| Quartz Watches | Jumbo Diver's Quartz (JSAR) - WW194018 [ETA F07 / ISA 1198] | \$90 USD | \$180 USD |
| | Large Diver's Quartz (TSAR) - WW194007 [ETA F06 / ISA 1198] | | |
| | Medium Diver's Quartz (MSAR Quartz) - WW194027 [ETA F06] | | |
| Quartz Watches | Pilot's Navigator (NAV) - WW194001 [ETA F06] | \$55 USD | \$155 USD |
| | Pilot's Navigator with Date (NAV w/ Date) - WW194013 [ETA F06] | | |
| | General Purpose Quartz (GPQ) - WW194004 [ETA F06] | | |
| | General Purpose Quartz with MaraGlo (GPQ w/ MaraGlo) - WW194009 [ETA F06] | | |
| | General Purpose Quartz with Date (GPQ w/ Date) - WW194015 [ETA F06] | | |
| Quartz Watches | Watches older than 2006 | Contact Us | |

Basic Maintenance Service Includes

- Battery replacement.
- Replacement of inner gaskets.
- Water and pressure resistance testing in line with model specifications.
- Assessment and reapplication of crystal glue.
- Assessment and repair of all bracelet screws with nut lock.
- Assessment and replacement of spring bars if damaged or unusable.

Complete Maintenance Service Includes

- Disassembly of all watch parts, including case and movement.
- Full inspection and cleaning of all case components and movement parts.
- Replacement of any worn-out or damaged movement parts.
- Assembly and lubrication of movement in accordance with original specification.
- Cleaning of watch strap/bracelet.
- Replacement of gasket seals.
- Complete assembly and final inspection.
- Water and pressure resistance testing in line with model specifications.
- Full testing of functions including accuracy and power reserve over several days.
- Twelve-month warranty on workmanship.

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ADDITIONAL SERVICES

| Part | Type | Price |
|--------------------------------------|--|-----------|
| Bezel ¹ Replacement | Composite | \$40 USD |
| | Stainless Steel | \$85 USD |
| | Stainless Steel Jumbo | \$90 USD |
| Bezel Insert Replacement | Stainless Steel | \$50 USD |
| | Stainless Steel Jumbo/Chronograph | \$55 USD |
| Case Replacement | Composite | \$95 USD |
| | GPM – Stainless Steel WW194015SS, WW194003SS | \$145 USD |
| | Stainless Steel | \$190 USD |
| | Anthracite | \$230 USD |
| | Stainless Steel Jumbo | \$200 USD |
| | Stainless Steel Chronograph | \$300 USD |
| Crown Assembly | Composite | \$35 USD |
| | Stainless Steel | \$80 USD |
| | Anthracite | \$90 USD |
| | Stainless Steel Chronograph | \$90 USD |
| | Chronograph Pusher – Each | \$40 USD |
| Hands Set ^{1,2} Replacement | 3-hand watch | \$65 USD |
| | 6-hand watch | \$130 USD |
| Dial ^{1,2} Replacement | Composite | \$55 USD |
| | Stainless Steel | \$105 USD |
| | Stainless Steel Jumbo | \$130 USD |
| | Stainless Steel Chronograph | \$155 USD |

¹ Diver's Quartz aka TSAR, Nav, & JSAR older than 2006 the bezel, hands and dial cannot be replaced.

² Basic service is required.

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ADDITIONAL SERVICES

| Part | Type | Price |
|--------------------|------------------------|----------|
| Removeable Link | Stainless Steel - Each | \$30 USD |
| Link Pin and Screw | Stainless Steel - Each | \$5 USD |
| Bracelet Clasp | Stainless Steel | \$65 USD |

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² Basic service is required.

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POST SERVICE/REPAIR SHIPPING COST

| Region | Spare Parts | Watches |
|--|-------------|-------------|
| Continental United States & Canada | \$15.95 USD | \$29.95 USD |
| EU | \$15.95 USD | \$60 USD |
| Asia, Australia, New Zealand and all other countries and regions | Contact Us | |

General Information

An email notification will be sent to you once the watch is received at our facility. Servicing and repairs that are not covered by warranty, a cost estimate will be provided to the customer and customer will have to fill out the credit card authorization form with his/her signature for payment authorization. Standard service takes approximately 8-12 weeks to complete and it will be longer if additional services are being done to the watch. We will send out an email notification once a tracking number for return shipping is generated. Watch will be returned via registered mail with tracking number and customer signature is required upon receiving the parcel. Applicable taxes will be charged on all parts, servicing and repairs.

Terms and Conditions

Additional fees may be incurred if the watch has been abused, modified or improperly serviced by a non-authorized watchmaker. Warranty may be void if the watch shows signs of abuse and improper use.

Warranties

We provide a guarantee of twelve months on the work carried out from the date of shipping. Should a defect that falls within the warranty period and is recognized as such by our customer service, we will repair or replace at our discretion and without additional cost the defective parts and/or correct a faulty repair. Any further rights in relation to the faulty repair are expressly excluded. This warranty excludes normal wear and tear or damage caused by accident or lack of care. This warranty is rendered void if work is carried out by persons not authorized to do so by Marathon Watch Company.