

For product support
please call: 1 300 369 193

VS015 SOS Pendant for use with 17450 telephone system



vtech[®]
User's manual

Important safety instructions

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Adult setup is required.
2. Do not place this product on unstable shelves, stands, tables or other surfaces.
3. Children should be supervised to ensure that they do not play with the product.
4. The product is not intended for use by persons (including children) with reduced physical, extension or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Do not use the motion extension ringer in the following areas that may cause deformation, malfunction, or operational failure:
 - under direct sunlight;
 - areas exposed to grease or steam, such as kitchens;
 - near fire or heating devices;
 - areas subject to extreme temperature changes, such as next to air conditioners;
 - areas with IR-opaque or reflective objects that can block IR energy that are needed for detection;
 - areas where the temperature is affected by strong illuminating objects (such as halogen lights).

SAVE THESE INSTRUCTIONS

Battery

- **CAUTION:** Use only the battery indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the extension ringer unit.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling battery in order not to create a short circuit with conductive materials.

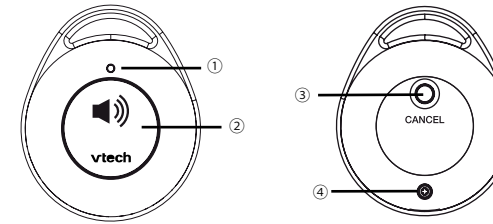
What's in the box

Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



SOS Pendant

SOS pendant overview



1 – LED (red)

- Steadily on when receiving an emergency.
- Flashes during registration.
- Flashes slowly when the SOS pendant is out of range.

2 – Main key

- Press to enter emergency mode.

3 – Sub key (CANCEL)

- Press to cancel emergency mode.
- Press and hold to enter the registration mode.

4 – Screw


- Unscrew it to open the back cabinet.
- Tighten it to close the back cabinet.

Before use

Add and register an SOS pendant

Add your new **VS015** extension ringer to your telephone base. Each new SOS pendant must be registered with the 17450 telephone base before use.

Register an SOS pendant:

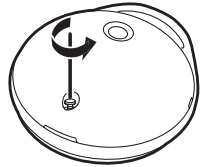
1. Make sure the SOS pendant is powered on with battery before registering it to the telephone base.
2. Press and hold  on the telephone base for about until the **IN USE** light turns on.
3. Press and hold the **CANCEL** button (sub key) on the back of the SOS pendant until the red LED light flashes. The SOS pendant is now registering to the telephone base.

When the SOS pendant is successfully registered to the base, the **IN USE** light on the telephone base will turn off, you will hear confirmation beeps.

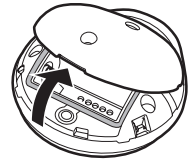
Replace battery

The battery is pre-installed in your **VS015** SOS pendant. However, when the battery is low, you will need to replace it with a new battery.

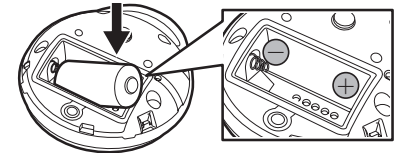
1. Unscrew the screw on the back cabinet to open it.



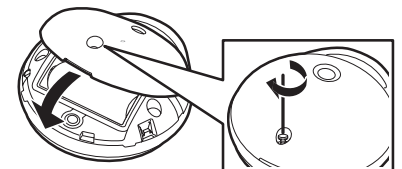
2. Take out the old CR123A from battery compartment.



3. Insert new battery into battery compartment, and matching the polarity markings (+ and -) inside it.



4. Tighten the screw to close the back cabinet.



- **CAUTION:** Because of the waterproof function, please make sure the back cabinet is not deformed during or after replacement.

Replacing an SOS pendant

If you have purchased this new **VS015** accessory SOS pendant to replace an old SOS pendant, you must deregister the registered SOS pendant first, and then register this new SOS pendant to your 17450 telephone base.

Deregister an SOS pendant or all SOS pendants:

- Refer to the User's manual of your telephone system to deregister an SOS pendant or all SOS pendants.

General product care

Taking care of your SOS pendant

Your SOS pendant contains sophisticated electronic and optical parts, so it must be treated with care.

Avoid rough treatment

Place the SOS pendant down gently. Save the original packing materials to protect your SOS pendant if you ever need to ship it.

Avoid water

Your SOS pendant can be damaged if it gets wet. Do not use the SOS pendant outdoors in the rain, or handle it with wet hands. Do not install the SOS pendant near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your SOS pendant

Your SOS pendant has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Storage

When you are not going to use the SOS pendant for some time, remove the battery from the SOS pendant. Store the SOS pendant in a cool and dry place.

Frequently asked questions

Below are the questions most frequently asked about the SOS pendant.

The SOS pendant doesn't work with the telephone system equipment.	<ul style="list-style-type: none">Make sure the AAA alkaline batteries are installed.The SOS pendant may be deregistered from your telephone system. Refer to Add and register an SOS pendant and register the SOS pendant back.The SOS pendant may be out of range. Move the SOS pendant closer to your telephone system.If the previous suggestions do not work, deregister all devices and register them to the telephone base again.
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Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	1881.792 MHz - 1897.344 MHz
Channels	10
Nominal effective range	Actual operating range may vary according to environment conditions at the time of use.
Battery	CR123A Lithium battery, 3V DC 1400mAh

Disclaimer

This product is not designed for security purposes. When properly installed and maintained, this product may in some cases reduce the risk of burglary, fire, robbery or other events occurring without providing an alarm. VTech is not responsible for losses, injury, or damage resulting from the use of this product.

Customer service & Product warranty

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase.

Customer Service

If you require assistance in operating this product please call the TechHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com.

If you are trying to access a Telephone Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact your service provider.

Voluntary Product Warranty

In addition to your Statutory Rights and subject to the conditions below, VTech warrants that this product will be free from any defect in materials or workmanship under conditions of normal use for a period of 12 months from date of purchase.

VTech do not warrant that the product will be free from defects if defects are caused by an accident, misuse, abuse, improper installation or operation, vermin infestations, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by VTech; or where the product has been damaged by lightning or a mains power surge.

Where a valid claim is made under this Voluntary Product Warranty, VTech will, at no cost to you, repair or replace the product within a reasonable time. Subject to your Statutory Rights, if your claim under this Voluntary Product Warranty is not valid, you may be charged a fee under this Voluntary Product Warranty for the service and for any direct costs associated with having the product delivered for service.

To make a claim under this Voluntary Product Warranty you must call the TechHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com where a Customer Service Representative will inform you of the product return process. You will need to ensure that:

You provide proof of purchase;

Your product is suitably packaged (original packaging is not required); and

You have included all components from the original purchase.

For your records

Date of purchase:

Place of purchase:

Serial number:

For Voluntary Product Warranty purposes proof of purchase is required so please keep your receipt.

The benefits conferred by this Voluntary Product Warranty are in addition to other rights and remedies that are available to you under law, which cannot be excluded. The processes for this Voluntary Product Warranty in no way limit your rights which arise as a result of your Statutory Rights.

This Voluntary Product Warranty is given by:

VTech Telecommunications (Australia) Pty Ltd ABN 70 136 672 627

Address: 24 Gilby Road, Mount Waverley 3149

IMPORTANT NOTE: THIS IS NOT A PRODUCT RETURN OR SERVICE ADDRESS – PLEASE CONTACT TECHHELP BY PHONE OR EMAIL FOR PRODUCT AND WARRANTY SUPPORT. NO LIABILITY WILL BE ACCEPTED BY VTECH FOR PRODUCTS RETURNED TO THIS ADDRESS UNDER THIS VOLUNTARY PRODUCT WARRANTY.

Phone number: 1300 369 193

Email address: tcpsupport_au@vtech.com

Statutory Rights

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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