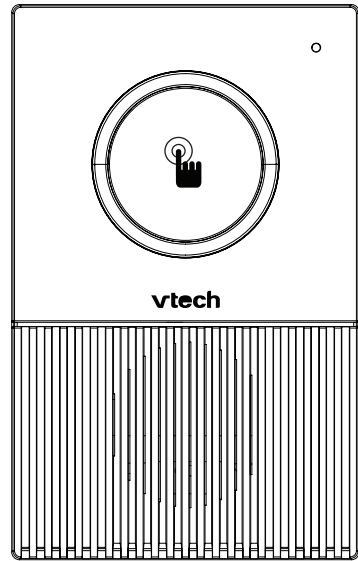For product support
please call: 1 300 369 193

VS013
Audio Doorbell
for use with
17450
telephone system

vtech®

V SMART™

User's manual

Important safety instructions

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Adult setup is required.
2. Do not place this product on unstable shelves, stands, tables or other surfaces.
3. Children should be supervised to ensure that they do not play with the product.
4. The product is not intended for use by persons (including children) with reduced physical, doorbelly or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Do not use the motion doorbell in the following areas that may cause deformation, malfunction, or operational failure:
    *   under direct sunlight;
    *   areas exposed to grease or steam, such as kitchens;
    *   near fire or heating devices;
    *   areas subject to extreme temperature changes, such as next to air conditioners;
    *   areas with IR-opaque or reflective objects that can block IR energy that are needed for detection;
    *   areas where the temperature is affected by strong illuminating objects (such as halogen lights).
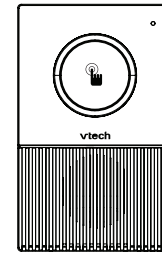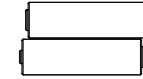
        SAVE THESE INSTRUCTIONS

Battery
*   **CAUTION**: Use only the battery indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the doorbell unit.
*   Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
*   Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
*   Exercise care in handling battery in order not to create a short circuit with conductive materials.

What's in the box

Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.
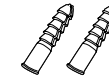

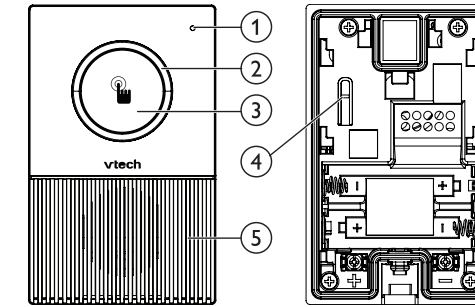Audio Doorbell   Alkaline batteries

Screws for   Anchors for
wall mount   wall mount
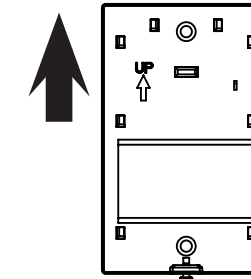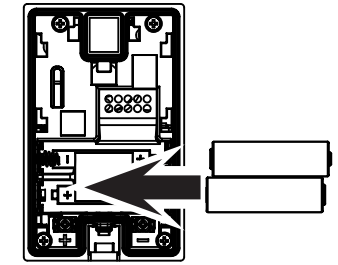bracket   bracket

Audio Doorbell overview

1 – Microphone

2 – LED light
*   Flashes when the doorbell is chimed or in the pairing mode.

3 – CHIME button
*   Press to send a chime tone and notification to the telephone base.

4 – PAIR button
*   Press and hold to enter the pairing mode.

5– Speaker

Before use

Install doorbell batteries

1. Push to remove the wall mountcover at the back.
2. Install two AA batteries into the battery compartment, matching the polarity markings (+ and -) inside the battery compartment.
3. Push to attach the wall mount cover back to the battery compartment.

Add and register a doorbell

Add your new **VS013** doorbell to your telephone base. Each new doorbell must be registered with the 17450 telephone base before use.

Register a doorbell:
1. Make sure the doorbell is powered on with batteries before registering it to the telephone base.
2. Press and hold 📞 on the telephone base for about until the **IN USE** light turns on.
3. Press and hold the pair button on the back of the doorbell until the LED light flashes. The Audio Doorbell is now registering to the telephone base.

When the Audio Doorbell is successfully registered to the base, the **IN USE** light on the telephone base will turn off, you will hear confirmation beeps. Push the wall mount cover back to the Audio Doorbell.

Replacing a doorbell

If you have purchased this new **VS013** accessory doorbell to replace an old doorbell, you must deregister the registered doorbell first, and then register this new doorbell to your 17450 telephone base.
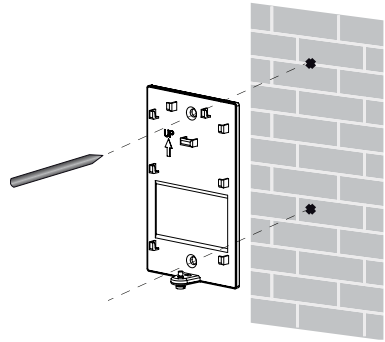
Deregister a doorbell or all doorbells:
*   Refer to the User's manual of your telephone system to deregister a doorbell or all doorbells.

Wall Mounting

Install Doorbell Wall Mount Cover

Attach the wall mount cover to the wall:

1. Use a pencil to mark two holes on the desired location. Then remove the wall mount and drill two holes in the wall. Check for reception strength before drilling the holes.
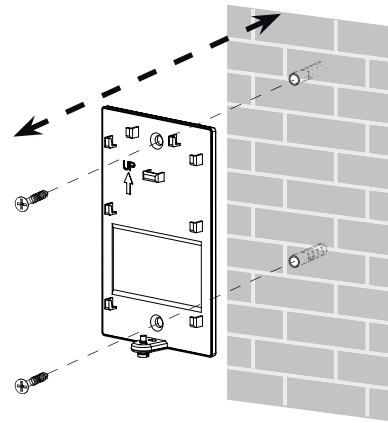
2. If you drill the holes into a stud, go to step 3.

   -OR-

   If you drill the holes into an object other than a stud, insert the wall anchors into the holes and tap gently on the ends with a hammer until the wall anchors are flush with the wall.

3. Align the holes on the wall mount cover with the holes on the wall (or stud). Tighten the screws into the holes to secure the wall mount cover onto the wall.
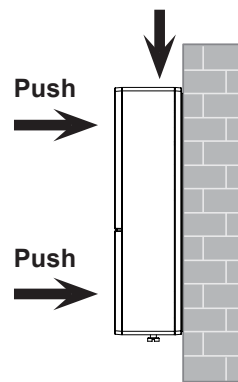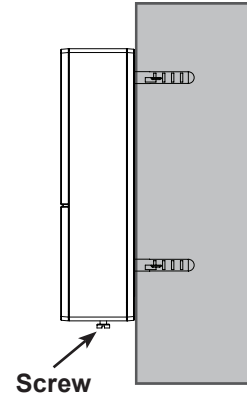
Install Doorbell

Attach the doorbell to the wall mount cover to on the wall:

1. Push the doorbell gently onto the wall mount until they are sealed tightly.

Seal tightly

Push

Push

2. Tighten the screw into the threaded socket at the bottom to secure.

Screw

General product care

Taking care of your doorbell

Your doorbell contains sophisticated electronic and optical parts, so it must be treated with care.

Avoid rough treatment

Place the doorbell down gently. Save the original packing materials to protect your doorbell if you ever need to ship it.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your doorbell

Your doorbell has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Storage

When you are not going to use the doorbell for some time, remove the battery from the doorbell. Store the doorbell in a cool and dry place.

Frequently asked questions

Below are the questions most frequently asked about the doorbell.

There is no LED light flashing on the doorbell when it is pressed.	• Make sure the alkaline batteries are installed. • The doorbell may be deregistered from your telephone system. Refer to **Add and register a doorbell** and register the doorbell back.
The doorbell doesn't work with the telephone system equipment.	• The doorbell may be out of range. Move the doorbell closer to your telephone system. • If the previous suggestions do not work, deregister all devices and register them to the telephone base again.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	1881.792 MHz - 1897.344 MHz
Channels	10
Nominal effective range	Actual operating range may vary according to environment conditions at the time of use.
Power requirements	2 x AA Alkaline battery

Disclaimer

This product is not designed for security purposes. When properly installed and maintained, this product may in some cases reduce the risk of burglary, fire, robbery or other events occurring without providing an alarm. VTech is not responsible for losses, injury, or damage resulting from the use of this product.

Customer service & Product warranty

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase.

Customer Service

If you require assistance in operating this product please call the TecHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com.

If you are trying to access a Telephone Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact your service provider.

Voluntary Product Warranty

In addition to your Statutory Rights and subject to the conditions below, VTech warrants that this product will be free from any defect in materials or workmanship under conditions of normal use for a period of 12 months from date of purchase.

VTech do not warrant that the product will be free from defects if defects are caused by an accident, misuse, abuse, improper installation or operation, vermin infestations, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by VTech; or where the product has been damaged by lightning or a mains power surge.

Where a valid claim is made under this Voluntary Product Warranty, VTech will, at no cost to you, repair or replace the product within a reasonable time. Subject to your Statutory Rights, if your claim under this Voluntary Product Warranty is not valid, you may be charged a fee under this Voluntary Product Warranty for the service and for any direct costs associated with having the product delivered for service.

To make a claim under this Voluntary Product Warranty you must call the TecHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com where a Customer Service Representative will inform you of the product return process. You will need to ensure that:

You provide proof of purchase;

Your product is suitably packaged (original packaging is not required); and

You have included all components from the original purchase.

For Voluntary Product Warranty purposes proof of purchase is required so please keep your receipt.

The benefits conferred by this Voluntary Product Warranty are in addition to other rights and remedies that are available to you under law, which cannot be excluded. The processes for this Voluntary Product Warranty in no way limit your rights which arise as a result of your Statutory Rights.

This Voluntary Product Warranty is given by:

VTech Telecommunications (Australia) Pty Ltd ABN 70 136 672 627

Address: 24 Gilby Road, Mount Waverley 3149

IMPORTANT NOTE: THIS IS NOT A PRODUCT RETURN OR SERVICE ADDRESS – PLEASE CONTACT TECHELP BY PHONE OR EMAIL FOR PRODUCT AND WARRANTY SUPPORT. NO LIABILITY WILL BE ACCEPTED BY VTECH FOR PRODUCTS RETURNED TO THIS ADDRESS UNDER THIS VOLUNTARY PRODUCT WARRANTY.

Phone number: 1300 369 193

Email address: tcpsupport_au@vtech.com

Statutory Rights

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.