



# **User Manual V1**

Model number: OLT2917V2

Please note, the information detailed in this User Manual (V1) reflects information regarding the EasyTel 4G (OLT2917V2) operating system software and hardware released in January 2022.

This product complies with the electrical safety and/or electromagnetic compatibility (EMC) legislative requirements for Australia and New Zealand.

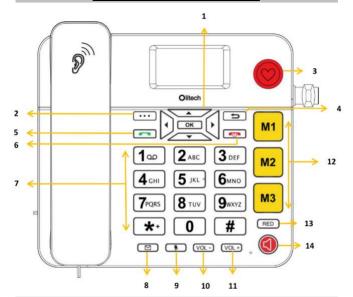




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# **EasyTel 4G Hardware Guide**



# **Key Instruction**

Кеу	Description
1. Navigation key	Use this key to navigate through menu options and move cursor to the right/left when entering text/ numbers. The OK key is used to select highlighted text on screen.

Key	Description
2. Selection key	Use this key to select the function written on the bottom left the screen. Eg: Menu (when on home screen).
3. Emergency key	Press and hold key for 5 seconds to activate Emergency Key. See page 22 and 33 for more information.
4. Back key	Use this key to go back in the menu or perform the function written on the bottom right of the screen.
5. Green call key	Use this key to accept an incoming call or to call a contact.
6. Red end call/ power key	Use this key (single press) to decline an incoming call. Press and hold this key for 5 seconds to power on/power off the phone.

Key	Description
-----	-------------

7.	Number keys
	Star (*) key
	Hash (#) key

l	1	മ	J
_			_





Hash (#) key

**4**<sub>GHI</sub>

**5** JKL

**6**mno

Use these keys to enter numbers and characters.













### **Additional information:**

When on the main/home screen, if number 1 is pressed and held for 3 seconds, a call to voicemail initiates. If speed dial is programmed, and the associated number key (2-9) is pressed and held for 3 seconds, a call to the programmed phone number initiates. See page 28 for greater detail.

If \* (star) is pressed when entering text, symbols appear on screen. When dialling a phone number, if \* is pressed twice in quick succession (\*\*) a + sign appears (used for international calls).

If # is pressed when writing a message/programming a phone number, input options open (eg: Abc, abc, ABC). See page 31 for more information.

If # is pressed and held for 3 seconds it will activate/deactivate silent mode.

Кеу	Description
8. Message key	Direct access key to Messages. When pressed, Messages open.
9. Mute key	Press key to mute your voice during a call.
10. Volume down key VOL -	Press volume down key to: Decrease ringtone volume when not on an active call; OR Decrease handset/ speaker volume during an active call.
11. Volume up key	Press volume up key to: Increase ringtone volume when not on an active call; OR Increase handset/ speaker volume during an active call.
12. Dedicated speed dial  M1  M2	Press the dedicated speed dial key to call the phone number programmed to the key. See page 28 for more information. The clear cover on the key can be removed and replaced by a personalised card (colour, name,

Key	Description
МЗ	picture). If the dedicated speed dial key is pressed and the receiver is not lifted, audio will divert to the loudspeaker.
13. Redial key	Press this key to dial the last dialled phone number.
14. Handsfree/ Loudspeaker key	This key activates/deactivates the loudspeaker. Press key:  during an active call to transfer audio from handset to loud speaker (when audio has transferred to loudspeaker the handset can be returned to the cradle). To return the audio to the handset pick up the handset from the cradle.  to initiate a call via loudspeaker. To do so, dial number and press the loudspeaker key.  Note: If you are in loud speaker mode and you press the loud speaker key it will end the call.

### **Interface Icons**

lcon	Description	Icon	Description
4G	Network & signal strength		Unread message
"	Missed call		Power source/ battery charge
Fm	FM Radio	*	Bluetooth
(•)	Mobile Hotspot	Û	Alarm on
X	Silent mode active. Press and hold "#" key for 3 seconds to activate or de- activate the ring tone and key tone.		

# **Menu Map and Functions**

The EasyTel 4G Menu has nine sections outlined below. To access the Menu, press the top left key when on the home/main screen.

1. Contacts

Call logs

2. Message

4. Settings

- 5. Audio settings
- 6. FM radio

- 8. Organiser
- 9. Emergency key

7. Hotspot

#### **Contacts**

There are two ways the Contacts list can be opened:

- 1. Press the top right key to select Contacts; OR
- Press the top right key to select Menu, then select Contacts.

When the Contacts list is open, a search bar is at the top of the screen and contacts are listed alphabetically (by the first character in the contacts name). Contacts saved to the SIM will automatically appear in the Contacts list.

Contacts **Options** are accessed by pressing the top left key. These options are outlined below:

	Function	Selection
Call	Only visible when a contact is highlighted and Options is selected. Initiates call to Contact.	Menu → Contacts → Options → Call
Details	Only visible when a contact is highlighted and Options is selected. Opens contact information.	Menu→ Contacts → Options → Details

	Function	Selection
Write message	Only visible when a contact is highlighted and Options is selected.  Opens a new text message with highlighted contact pre-filled as recipient.	Menu → Contacts → Options → Write message
New	Method of adding new contact to SIM or phone.	Menu → Contacts → Options → New
Delete	Only visible when a contact is highlighted and Options is selected.  Deletes highlighted contact.	Menu → Contacts → Options → Delete
Delete Multiple	Allows multiple contacts to be deleted. See page 12 for instructions to delete multiple contacts.	Menu → Contacts → Options → Delete multiple

	Function	Selection
Copy contacts	Allows contacts to be copied between the phone and SIM.	Menu → Contacts → Options → Copy contacts
Speed dial	Speed dial: Allows keys 2-9 to be programmed as speed dial keys; Dedicated speed dial: Allows contacts to be saved to one of the 3 dedicated speed dial keys (M1, M2, M3). See page 28 for more information.	Menu → Contacts → Options → Speed dial
Memory status	Provides information about how many contacts are saved to the SIM and phone.	Menu → Contacts → Options → Memory Status

### To delete multiple contacts:

1. When in the Contacts list, press the top left key to select **Options.** 

- 2. Scroll to and select Delete multiple
- 3. Select Phone or SIM
- 4. Highlight and select contact to be deleted.
- 5. Select **Mark**Continue until all contacts you want to delete have a tick in the box to the right of their name.
- 6. Press the top left key to select **Options.**
- 7. Select Delete, press OK

#### Message

	Function	Selection
Write message	Create text messages (SMS) to send to others.	Menu → Message → Write message
Inbox	Incoming SMS's are stored here.	Menu → Message → Inbox
Outbox	SMS's unsuccessfully sent are stored here.	Menu → Message → Outbox
Drafts	SMS's drafted but not sent are stored here.	Menu → Message → Drafts
Sentbox	Sent SMS's are stored here.	Menu → Message → Sentbox

	Function	Selection
Templates	Frequently sent messages can be created and saved in "Templates." These templates can then be inserted into SMS.	Menu → Message → Templates
Broadcast message	Allows emergency messages to be broadcasted.	Menu → Message → Broadcast messages
SMS settings	Multiple settings including message centre, SMS validity period, status report, reply path and message storage location.	Menu → Message→ SMS settings
Message capacity	Reports information about SMS capacity on SIM and phone.	Menu → Message → Message capacity

# **Call Logs**

	Description	Selection
Missed calls	Displays list of recent missed calls.	Menu → Call logs → Missed calls
Dialled calls	Displays list of recent dialled calls.	Menu → Call logs → Dialled calls
Received calls	Displays list of recent received calls.	Menu → Call logs → Received calls
Rejected calls	Displays list of recent rejected calls.	Menu → Call logs → Rejected calls
Delete all	All call logs can be deleted.	Menu → Call logs → Delete all
Call timers	Lists duration of call history.	Menu → Call logs → Call timers

# Settings (Call settings)

	Description	Selection
Voicemail server	Allows the voicemail speed dial key (1) to be activated/ deactivated (switch) and voicemail number to be programmed.	Menu → Settings → Call settings → Voicemail server
Call divert	Program the conditions under which calls can be diverted to another number.	Menu → Settings → Call settings → Call divert
Call waiting	Enables an existing call to be put on hold to answer another incoming call.	Menu → Settings → Call settings → Call waiting
Call barred	Enables calls from specific phone numbers to be blocked.	Menu → Settings → Call settings → Call barred

	Description	Selection
Others	Allows Call time minute reminder and Reply SMS after rejection to be set.	Menu → Settings → Call settings → Others

# **Settings (Phone settings)**

	Description	Selection
Time and date	Set date and time; date and time format; and time settings.	Menu → Settings → Phone settings → Time & date
Language settings	Set the display language. Choice of English (default), Chinese, French, Portuguese, Russian, Spanish, Italian, Dutch.	Menu → Settings → Phone settings → Language settings
Post dialling delay	Sets post dialling delay timeframe	Menu → Settings → Phone settings → Post dialling delay

	Description	Selection
Restore factory settings	Revert to default factory settings. Default password is 1122. Restoring factory settings will erase all data stored on the phone.	Menu → Settings → Phone settings → Restore factory settings

# Settings (other)

	Description	Selection
Display	Change screen contrast and backlight timer.	Menu → Settings → Display
Security	Settings to activate a PIN (requires SIM card PIN from SIM provider), Phone lock (default password 1122), Auto keypad lock, Sleep mode by end key and Blacklist. See page 40 for more information about Security settings.	Menu → Settings → Security

	Description	Selection
Connections	Network account, Data service, Data roaming, Network selection, Network type and VoLTE.	Menu → Settings → Connections
Version	Provides details of software version.	Menu → Settings → Version
Bluetooth	Bluetooth settings. See page 36 for more information.	Menu → Settings → Bluetooth

# **Audio settings (ringtones and volume)**

	Description	Selection
Ring settings	Caller ringtone and message ringtone can be selected from a preprogrammed list.	Menu → Audio settings → Ring settings
Adjust volume	Volume of caller ring- tone, message ringtone, alarm ringtone, call	Menu → Audio settings

	Description	Selection
	volume, power on/off ringtone and key tone can be customised.	→ Adjust volume
Ring type	Allows the call alert and message alert to be a ringtone or silent.	Menu → Audio settings → Ring type
Other alert rings	Allows the key tone, talking keys, low battery alert and power ringtone to be turned on/off.	Menu → Audio settings → Other alert tones

# **FM Radio**

Description	Selection
Opens FM radio. Here, channels can be searched for, a channel list can be made and saved, the radio can be paused, stopped or played.	Menu → FM radio
Note: If the radio is on and the radio screen is exited the audio will continue to play. To pause/stop the audio the FM radio screen	

Description	Selection
must be open, <b>Options</b> selected (top left key) and <b>Pause/Stop</b> selected.	

# **Hotspot**

Description	Selection
See page 38 for more information regarding the Hotspot function.  Hotspot settings:  Open/close hotspot Password visibility Hotspot name Encryption type Hotspot password Advanced settings Connected device list	Menu → Hotspot

### Organiser

	Description	Selection
Alarm	Allows alarms to be set and edited. Alarm details include Alarm name, Time, Alarm tone (ringtone), Override silent mode and Repeat mode. See page 39 for more information.	Menu→ Organiser → Alarm
Calendar	Allows Calendar to be viewed. No events can be saved against calendar.	Menu→ Organiser → Calendar
Calculator	Opens calculator.	Menu → Organiser → Calculator
Timer	Opens timer. Can be customised.	Menu → Organiser → Timer

### **Emergency Key**

Additional information regarding the Emergency key functionality and setup can be found on page 33.

	Description	Selection
Settings	Emergency key can be set to off, emergency numbers or emergency services.	Menu → Emergency key → Settings
Set numbers	Set up to 5 phone numbers to be contacted when Emergency key triggered.	Menu → Emergency key → Set numbers
Set text message	Set text message that will be sent to mobile phone numbers listed as emergency numbers.	Menu → Emergency key → Set text message
Set emergency services	Set emergency services phone number (default 000).	Menu → Emergency key → Set emergency services

### **Hardware Setup**

#### 1. Setup phone

- a) Connect handset to phone via spiral cable.
- b) Plug the charging cable into the port on the top of the phone (behind screen) and connect charging cable to wall plug. Do not connect to mains power until the battery and SIM card are installed.

### 2. Install battery and SIM card

- Remove battery cover. The battery port can now be seen in the top left corner (white rectangular port with three pins). The SIM slot is directly below the battery port.
- b) Insert standard sized SIM card (25 mm X 15 mm). To do so:
  - Orient SIM so gold chip is facing down, cut out on the top right corner.
  - Slide SIM under the silver bracket until the right border of the SIM card reaches the black SIM slot frame. The SIM slides towards the left under the silver bracket.
- c) Install battery by inserting cable on battery into the white socket. Ensure the two raised white ridges are facing up when inserting the battery cable.
- d) Replace back cover.

# Powering On/Off

Following the hardware setup, plug your phone's power plug into mains power (power point) and turn power point on. Press and hold the EasyTel 4G's power key (red end call key) for 5 seconds to power the phone on/off. Please note, when the EasyTel 4G is connected to mains power <u>but not powered on</u>, the time, date and a charging icon will be seen on screen. When the phone is powered on, in addition to the time and date, the network will be shown and Menu and Contacts will be seen in the bottom left and right corners of the screen.

### Important information:

Whilst the EasyTel 4G does have a backup battery, it is strongly recommended that the phone is connected to mains power whenever possible. The backup battery is intended as a secondary power source in the instance of power failure or as a temporary power source if the phone's location is being changed etc. When the EasyTel 4G is connected to power the battery automatically charges.

#### **Time and Date**

The time and date are automatically updated if there is an active SIM card in the EasyTel 4G. The time and date can be manually edited or the time/date format changed in the phone's settings. To do so:

- 1. Press the top left key to select Menu.
- 2. Scroll to and select Settings.
- 3. Scroll to and select Phone settings.
- 4. Select Time & date.
- 5. Complete desired action.

#### **Calls**

### Answering an incoming call

An incoming call can be answered by either:

- Picking up the handset (audio will be directed to the handset);
- 2. Pressing the loud speaker key (audio will be directed to loud speaker); or
- 3. Pressing the green call key (audio will be directed to loud speaker).

### **Standard Dialling**

There are several ways you can make a call when manually inputting the phone number.

#### Method 1:

- 1. Type phone number using the number keys.
- 2. Lift handset and call will initiate (audio via handset).

#### Method 2:

1. Type phone number using the number keys.

Press loud speaker key and call will initiate (audio via loudspeaker).

### Method 3:

- 1. Lift handset.
- 2. Type the phone number using number keys.
- Wait 3 seconds and the phone will initiate the call. Note: after any numbers are entered, if there is a three second period where no numbers are entered the call will initiate (regardless of whether the number is complete or not).

#### Dial from Contacts list

After phone numbers have been saved to the Contacts list, the phone user can look up these phone numbers and dial them directly from the Contacts list. To do so:

- 1. Press the top right key to select **Contacts**.
- Use the search bar to search for a contact or use the up/down navigation keys to highlight the contact you want to call.
- 3. When the contact is highlighted, press the green call key. After pressing the green call key, the call will initiate. If you would like to speak through the handset, lift the handset AFTER the call has initiated.

### Dial using speed dial (number keys 2-9)

Number keys 2-9 can be programmed as speed dial keys.

After the speed dial keys have been programmed, if the speed dial key (for example, the number 2 key) is pressed and held for three seconds, a call will initiate to the phone number programmed to the number 2 key.

### Dial using dedicated speed dial (M1, M2, M3)

The EasyTel 4G has three dedicated speed dial keys (M1, M2, M3). After phone numbers have been saved to the dedicated speed dial keys, these keys can be used to call the numbers programmed to them. To do so, press a speed dial key eg: M1, and a call will initiate to the phone number programmed to M1.

### **Speed Dial**

The EasyTel 4G has both speed dial (linked to number keys 2-9) and dedicated speed dial keys (M1, M2, M3).

### Programming the speed dial keys (2-9)

- 1. Press the top right key to select Contacts.
- 2. Press the top left key to select Options.
- 3. Scroll to and select **Speed dial.**
- 4. Select Speed dial.
- 5. Select the number you would like to program.
- 6. Select Edit.
- 7. Input number or select from **Contacts**.

8. Press the top left key to select **OK.** 

To call a phone number via Speed dial, when on the main/home screen, press and hold the desired number key (eg: 2) for three seconds. The call will initiate.

### Programming the dedicated speed dial keys (M1, M2, M3)

- 1. Press the top right key to select Contacts.
- 2. Press the top left key to select **Options.**
- 3. Scroll to and select Speed dial.
- 4. Select Dedicated speed dial.
- 5. Select the number you would like to program.
- 6. Select Edit.
- 7. Input number or select from **Contacts**.
- 8. Press the top left key to select **OK.**

To call a phone number via Dedicated speed dial, press the dedicated speed dial key eg: M1. The call will initiate.

**Note:** The clear cover on the key can be removed and replaced by a personalised card (colour, name, picture etc).

# Messages

### Writing and sending a text message

There are two ways you can send a text message. If you are

sending a text message to a phone number saved to the Contacts list:

- 1. Press the top right key to select **Contacts.**
- 2. Use the search field or up/down navigation key to highlight the contact you want to send a message to.
- 3. Press the top left key to select **Options**.
- 4. Select Write message.
- 5. Type message.
- 6. Press the top left key to select **Options.**
- 7. Select Send.

If you are sending a text message to a phone number *not* saved in your phonebook:

- Press the top left key to select Menu.
- 2. Scroll to and select Message.
- 3. Select Write message.
- 4. Type message.
- 5. Press the top left key to select **Options.**
- Select Send.
- 7. Type in recipient's mobile phone number.
- 8. Press the top left key to select **Options.**
- 9. Select Send.

### Opening new messages

When a new message is received, the action "Read" will be

seen on the bottom left corner of the screen. To view this message, press the top left key to select **Read.** 

If, when a new message is received, any other action except pressing the top left key to select **Read** is performed, the message will need to be accessed through the Inbox. As an unread message will be present, an envelope icon will be displayed along the top of the screen. This icon will disappear when no more unread messages are present in the Inbox. To read a message in the Inbox:

- 1. Press the top left key to select Menu.
- 2. Scroll to and select Message.
- 3. Scroll to and select Inbox.
- 4. Select message you want to read.

# **Text Input**

When writing text, the input method can be changed by pressing the # key. This will open a menu where the chosen input method can be selected.

#### "123" - Inputting digits/numbers

When "123" is displayed to the top right of the text space numbers can be typed by pressing the associated number key. If any other sequence is displayed, to enter a number the number key must be pressed and held until the number appears on screen.

#### "Abc" "abc" "ABC" - Inputting individual letters

When "Abc", "abc" or "ABC" is displayed to the top right of the text space, individual letters are entered by pressing the number key associated with that letter 1, 2, 3 or 4 times in quick succession until the desired letter appears. The number of times the key needs to be pressed to achieve the desired letter depends on where the letter falls in the letter sequence displayed on that key. For example, to type the letter S, the 7 key is pressed 4 times in quick succession.

### "En", "en", "EN" - Using predictive text

When "En", "en" or "EN" is displayed to the top right of the text space, predictive text is active. If using predictive text, the number key associated with the desired letter is pressed once per desired letter. Options for words are then displayed along the bottom of the screen. The navigation key can be used to scroll through these options. Press the OK key to select the desired word. If the desired word is not present, use the # key to access "Abc" "abc" "ABC" and individual letters can be typed.

### Writing in languages other than English

Text can be written in English (default), Chinese, French, Portuguese, Russian, Spanish, Italian or Dutch. To select one of these languages, press the # key, select Writing language and then select the preferred language.

### Input symbols

Press the \* (star) key to open symbol options. Use the navigation key to scroll through the symbols. When your chosen symbol is highlighted press the OK key.

#### Input space

When writing text, press the **0** key to insert a space.

#### Erase character

When inputting numbers or letters, **Clear** is displayed on the bottom right corner of the screen. Press the top right key (white back arrow) to erase the letter/number before the cursor.

#### Move the cursor

The navigation key can be used to move the cursor when writing text/inputting a number.

### **Emergency key**

The EasyTel 4G features an emergency key that when pressed and held for 3 seconds, triggers a call sequence. The emergency key can be set up to call pre-programmed phone numbers or an emergency service. When the Emergency key is activated, a text message can also be sent to any mobile phone number programmed as an emergency contact. To program the emergency key:

#### Step 1 - Activate the emergency key

- 1. Press the top left key to select Menu.
- 2. Scroll to and select Emergency key.
- 3. Select Settings.
- Select Emergency numbers (will call programmed numbers when emergency key triggered) OR Emergency services (will call number programmed to "Set emergency services" – default emergency services number is 000).

#### Step 2 - Set numbers

If **Emergency numbers** has been selected in step 1, the phone numbers that will be contacted when the Emergency key is activated must be set. To do so, when in the Emergency key menu:

- Select Set numbers (up to 5 numbers can be programmed).
- 2. Select **Emergency contact 1**.
- Select Edit and type the phone number for the contact number to be called first when the emergency key activated.
- 4. Press the top left key to select **OK.**
- 5. Repeat step 3-4 for the remaining numbers. Not all numbers need to be programmed.

Note: The call sequence will call the Emergency numbers in their listed order.

If **Emergency services** has been selected in step 1, the default number that will be dialled when the emergency key is activated is 000. To change this, when in the Emergency key menu:

- 1. Select Set emergency services.
- Enter number to be dialled when the emergency key is activated.
- 3. Press the top left key to select **OK.**

#### Step 3 - Set text message

If Emergency numbers has been selected in step 1, when the Emergency key is activated, a text message will be sent to all mobile phone numbers listed in "Set numbers". The default message is "I have triggered my emergency key. Contact me immediately." To change this, when in the Emergency key menu:

- 1. Select Set text message.
- Input desired message and press the top left key to select **OK.**

### What happens when the emergency key is triggered?

When the emergency key is pressed and held for 3 seconds, the emergency sequence will commence. This includes:

- A local alarm sounds until the call sequence commences.
- 2. The programmed text message is sent to all mobile

phone numbers listed in Emergency key -> Set numbers.

3. Call sequence commences.

Calls need to be answered and accepted in order to stop the call sequence. To accept the call, the recipient must follow the verbal instructions to press 0. If the call is answered but not accepted, the verbal instructions will repeat for 15 seconds before ending the call and calling the next number. All numbers set in **Emergency key > Set numbers** will be called 3 times (unless loop times is changed) before the emergency sequence ceases. Loop times can be altered in Emergency key **>** Set numbers **>** select programmed number, eg: "Emergency contact 1" **>** Set loop times.

The EasyTel 4G automatically uses **loud speaker mode** when the emergency key is triggered. To transfer audio to the handset, simply lift the handset from the cradle.

### **Bluetooth**

Bluetooth allows the EasyTel 4G to connect with other Bluetooth compatible devices.

### Connecting devices to the EasyTel 4G via Bluetooth

Step 1. Activate Bluetooth on connecting device

Ensure the device being connected (paired) to:

- 1. Is powered on;
- 2. Bluetooth is on; and

3. Bluetooth is visible/searching for other devices.

#### Step 2. Activate Bluetooth on EasyTel 4G

- 1. Press the top left key to select **Menu**.
- 2. Scroll to and select Settings.
- 3. Scroll to and select Bluetooth.
- Press the top left key to select Activate.
   Bluetooth visibility must remain active to connect/pair device.

#### Step 3: Pair device

- When in the Bluetooth setting on the EasyTel 4G, select Paired device.
- Select device in list (if previously been paired) or select Add new device to search for new device.
- 3. Use the navigation key to highlight the device you wish to pair and select **Pair** (top left key).

If the device you are connecting to requires a pairing code to be entered it will be requested now. The pairing code is set by the device the EasyTel 4G is connecting/pairing to.

#### **Troubleshooting Tips:**

 If the device you wish to pair to is not displayed in the list, please ensure the device is on, Bluetooth is on and visible and that device is not currently connected to another device via Bluetooth.  If the EasyTel 4G requests a pairing code, please input the code provided by the device the EasyTel 4G is pairing with.

### **Hotspot**

The EasyTel 4G can be used as a mobile hotspot. This means you can connect other devices (eg: a tablet, iPad, computer, etc) to the EasyTel 4G. You would use this function if you would like to use the mobile data from the EasyTel 4G's SIM card in the connected device. Mobile data allows you to connect to the internet.

### Important information:

In order to use this function, there needs to be mobile data included/accessible on the <u>SIM card</u> that is inserted into the EasyTel 4G. Without accessible mobile data available on the SIM card, this function will not be effective. Usage of mobile data may incur additional fees with the <u>SIM card provider</u>. Please contact the <u>SIM card provider</u> if you require information about whether mobile data is included in your SIM plan and whether additional fees will apply.

### Connecting devices to the EasyTel 4G hotspot

### Step 1: Turn the EasyTel 4G hotpot on

- 1. Press the top left key to select **Menu**.
- 2. Scroll to and select Hotspot.

3. Press the top left key to change Close to Open.

The hotspot is now visible for other devices to connect to.

### Step 2: Connect to the hotspot on connecting device

The device you are connecting to will have its own method of connecting to other devices. Typically, this involves opening the Settings/Control panel → WIFI settings and looking for available networks on the device you are connecting to. Please refer to their user manual/instructions for additional details if required. The EasyTel 4G will show up in the connecting devices available WIFI list as "EasyTel". Select "EasyTel" from the WIFI list and enter the password. The default password is 12345678. This can be changed in the Hotspot settings on the EasyTel 4G.

#### **Alarm**

The alarm function can be used to set single or recurring reminders. To access Alarms:

- 1. Press the top left key to select **Menu.**
- 2. Scroll to and select Organiser.
- Select Alarm.
- 4. Press the top left key to select **Options.**
- Select Add.
- 6. Edit details:
  - a. Message/alarm name
  - b. Time

- c. Alarm tone
- d. Override silent mode (if yes is selected the alarm tone will sound even if the phone is in silent mode)
- e. Repeat mode (options include once/daily)
- 7. Press the top left key to select **Options.**
- 8. Scroll to and select Save.

### **Security settings**

Security settings are provided to prevent your phone from being used without your authority. Security settings include:

PIN – If a PIN is set, when the phone is powered on a <u>PIN</u> must be entered. When setting a PIN, the <u>SIM card's PIN</u> (not the EasyTel 4G's default PIN) must be entered. After the SIM's PIN has been entered correctly, the PIN can be changed. Please note, if the incorrect PIN code is entered incorrectly 3 times, the SIM will lock and the PUK code for the SIM will need to be obtained from the Telecommunications company.

**Phone locked** - the phone can be locked using the default <u>password</u> (1122). If this setting is active, when the phone is powered on the <u>password</u> (1122) must be entered.

**Auto keypad lock** – when the phone goes to sleep mode the keypad will lock. To unlock it the top left key, then the top right key must be pressed (prompts on screen).

Sleep mode by end-key - sleep mode can be activated

using the end call key. No password/PIN is required to set this function.

**Blacklist** – phone numbers programmed to the Blacklist will be unable to call the EasyTel 4G. Calls from phone numbers in the Blacklist will be blocked.

### **Limited Warranty**

The Olitech EasyTel 4G is guaranteed by a 12 month warranty (6 month for battery). The warranty period commences on the date of retail sale. Please retain your purchase receipt/invoice as proof of purchase for warranty claim purposes.

The warranty is valid for manufacturing faults only. The phone must only be used with original Olitech accessories or certified accessories of the same specifications. Failure to do so will void the warranty. Warranty does not cover any damage (direct/indirect) caused to the phone. This includes but is not limited to breakages, water/temperature damage, misuse or loss. Olitech accepts no liability for loss of data due to a damaged/faulty phone.

# **Warning and Maintenance**

• Some electronic devices are susceptible to electromagnetic interference sent by the phone if inadequately shielded. It is recommended that the EasyTel 4G (main unit, not including handset) be used at least 20

cm away from TV sets, radio and other automated office equipment in order to avoid electromagnetic interference.

- Operating the phone may interfere with medical devices such as hearing aids and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using the phone.
- Be aware of the usage limitations when using the phone in locations such as petrol stations, oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed. Even if the phone is in an idle state, it still transmits radio frequency (RF) energy, therefore power off your phone if required.
- Keep the phone out of the reach from children. The phone may cause injury if used as a toy.
- Only use original accessories or accessories with the same specifications that are certified for use in your country of use. Using accessories that do not comply may affect your phone's performance or cause harm to those in its vicinity.
- As your phone can produce an electromagnetic field, do not place it near magnetic items.
- Do not expose your phone to direct sunlight or store in hot areas. High temperature can shorten the life of electronic devices.
- Prevent liquid from leaking into your phone.
- Disconnect external power supply and do not use your phone during thunderstorms.
- Unplug the external power adapter or remove battery

when your phone is not in use, especially for a long period of time.

- It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- Do not unplug the power cord from the phone or install/remove battery, when the power is on.
- Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.
- The phone is not waterproof, keep it dry and store in a shady and cool place.
- If you want to clean your phone, please use clean fabric that is dry or damp and anti-static. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone. Power off your phone and disconnect from power before you clean it.

### **Limitation of Liability**

Olitech accepts no responsibility or liability for any harm to self or others, loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not Olitech had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, harm to self or others, or any downtime cost.

# **Troubleshooting**

If you are having difficulties with the EasyTel 4G, the following information may assist. If the problems persists, contact Olitech.

Problem	Recommendation
When switching on the phone, it prompts enter "Password" or "PIN"	The default <u>password</u> for the device is 1122. The <u>PIN</u> is set by the SIM provider. Three incorrect attempts of the password or PIN will lock the device and the PUK code will need to be obtained from the Telecommunications company.
No ringtone is sounded when an incoming call is received.	Check volume setting of ring tone. Check the phone is not in silent mode.
No display on screen when disconnected from external power supply.	Check whether the battery is connected to the phone, check whether the battery has charge and check if the phone is powered on.
Only the time, date	The phone is powered off but

Problem	Recommendation
and a charging icon is seen on screen. No response when numbers pressed or phone called.	connected to power. Power the phone back on by pressing and holding the power key (end call key) for 5 seconds.
Calls from specific numbers cannot be received.	Check whether the number is in the blacklist.
Cannot send short messages.	Check the network condition or message centre setting.
Other problems	First refer to the user manual, and then check whether the power is connected correctly or not. Restart the phone.

### **Contact**

Email: save@hearforless.com.au

Phone: 1800 432 736

Website: https://hearforless.com.au