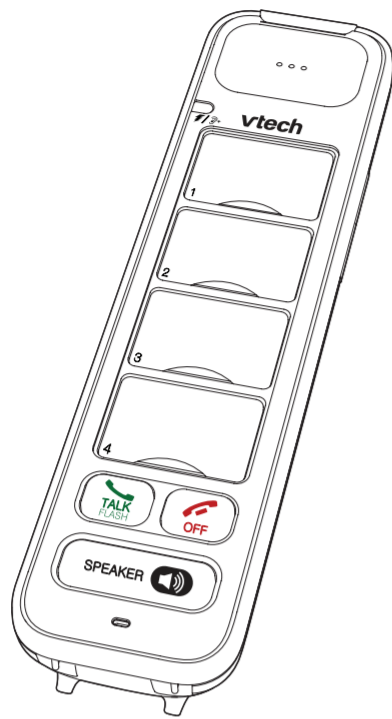


## CLSPHSV2

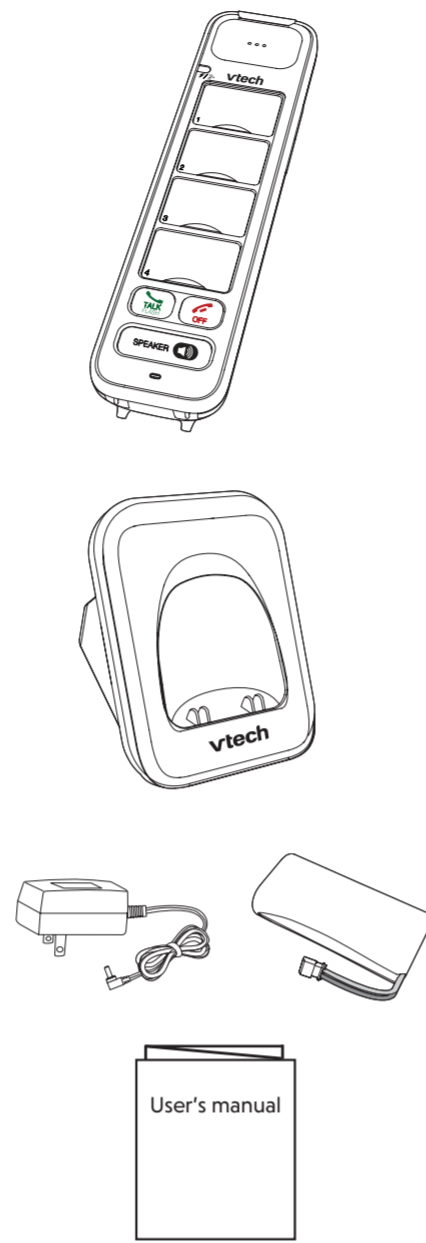
Photo Speed Dial Handset  
for use with compatible VTech  
telephone system



# vtech® User's manual

## PART CHECKLIST

Your product package contains the following items.



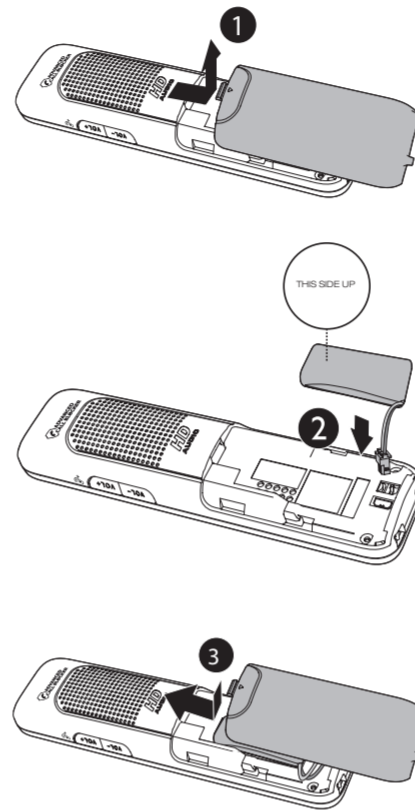
## CONNECT AND ACTIVATE

### 1 Install the battery

Install the battery as shown below.

#### NOTES

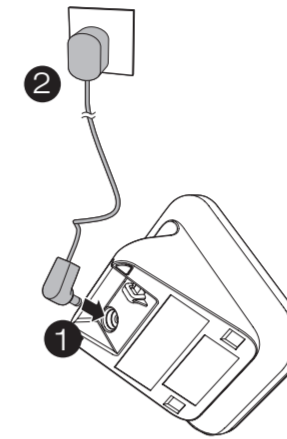
- Use only the rechargeable batteries supplied.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.



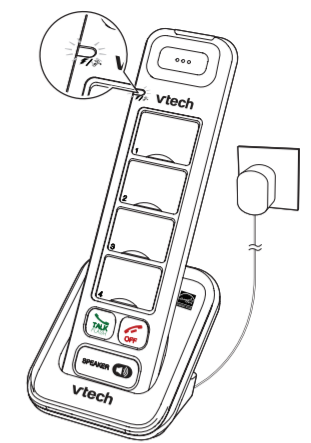
### 2 Connect the charger

#### NOTES

- Use only the power adaptor supplied.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.
- The adaptor is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.



### 3 Charge the battery



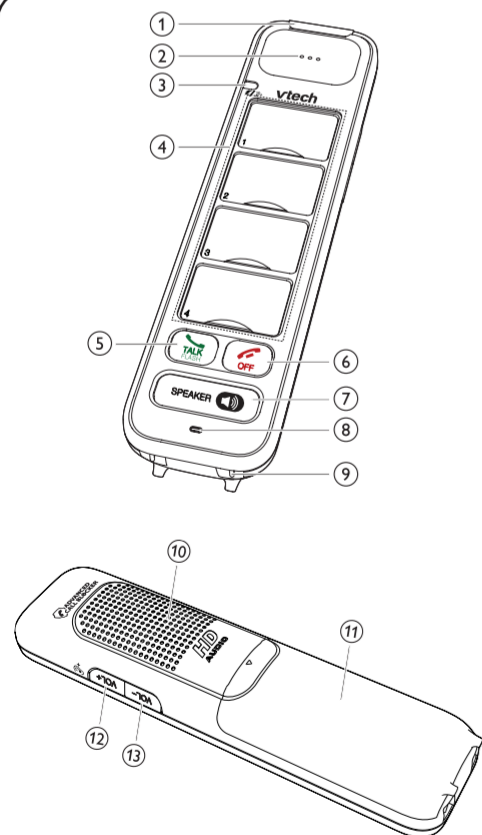
Once you have installed the battery and placed the handset in the charger, the **CHARGE** light indicates the battery status (see the table below).

#### NOTES

- For best performance, keep the handset in the charger when not in use.
- The battery is fully charged after 12 hours of continuous charging.

CHARGE light	Battery status	Action
Flashes red every 10 seconds	The battery has very little charge and the handset is not in charger. The handset cannot dial out.	Charge without interruption (at least 30 minutes).
Red	The battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
Green	The battery is fully charged.	To keep the battery charged, place it in the charger when not in use.

## HANDSET AND CHARGER OVERVIEW



- VISUAL RINGER** light
- Earpiece**
- CHARGE** light
- Photo speed dial keys**
  - Press to dial a preset number.
- TALK FLASH**
  - Make or answer a call.
  - Press to put the current call on hold.
  - During a call, press to answer an incoming call when you receive a call waiting alert.

- OFF**
  - Hang up a call.
  - Silence the ringer temporarily while the phone is ringing.
  - Mute the paging tone.
- SPEAKER**
  - Make or answer a call using the speakerphone.
  - Switch between the speakerphone and the earpiece.
- Microphone**
- Charging pole**
- Speakerphone**
- Battery compartment cover**
- VOL+**
  - Increase the ringer volume and the listening volume.
  - Press and hold to enhance the clarity and loudness of the voice on the handset earpiece.
- VOL-**
  - Decrease the ringer volume and the listening volume.
  - Silence the ringer temporarily while the phone is ringing.
  - Mute the paging tone.

1 - Charging pole

## LIGHTS OVERVIEW

The following table summarizes the lights patterns on the handset under various conditions.

Light	Pattern
<b>CHARGE +</b>	<ul style="list-style-type: none"> <li>Red when the handset battery is charging or booster is activated.</li> <li>Flashes red every 10 seconds when the handset battery is low and not charging.</li> <li>Green when the handset battery is fully charged.</li> <li>Alternates red and green quickly when handset registration is in progress.</li> <li>Alternates red and green slowly when the handset is not registered or out of range.</li> </ul>
<b>Incoming call light</b>	<ul style="list-style-type: none"> <li>Flashes orange slowly when the handset received an incoming call or being paged.</li> </ul>
<b>TALK FLASH</b>	<ul style="list-style-type: none"> <li>Green when the handset is on earpiece mode.</li> <li>Flashes green slowly when the handset received an incoming call.</li> <li>Flashes green twice every 3 seconds when line in use while the handset is idle.</li> </ul>
<b>SPEAKER</b>	<ul style="list-style-type: none"> <li>Amber when the handset is on speakerphone mode.</li> </ul>

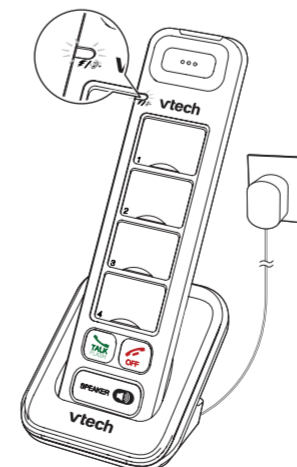
## VOICE PROMPTS

The following table summarizes voice prompts you hear under certain conditions.

Voice Prompt	Condition
"Not registered"	Any key is pressed when the handset is not registered.
"Out of range"	Any key is pressed when the handset is out of range.
"Low battery"	A photo speed dial key, <b>TALK FLASH</b> , or <b>SPEAKER</b> is pressed when the handset battery is low.

## BEFORE USE

### Add and register a handset



Register each new CLSPHSV2 handset to your telephone base before use.

#### NOTES

- Charge the new handset without interruption for at least 30 minutes before registering it to the telephone base.

- You cannot register a handset if any other system handset is in use.

- Turn your telephone base into pairing mode as per the instructions in your telephone user guide.
- Put the handset in the charger. The handset **CHARGE** light alternates red and green quickly to indicate the registration is in progress.

You hear a confirmation tone when the registration process completes. It takes up to 2 minutes to complete the registration. If registration fails, you hear an error tone, and the **CHARGE** light alternates red and green slowly when it is taken out of the cradle. Start again from Step 1 above.

### Deregister handsets

If you want to register a handset to another telephone base, you must deregister all handsets, and then register each handset individually to the desired telephone base.

#### NOTES

- You cannot deregister all devices if any other system device is in use.
- Even if your devices have run out of battery, you can still deregister them by following the instructions in this section.

### On the base station

- Press and hold **POWER** at the telephone base until the **POWER** light starts flashing slowly.
- Release **POWER** after 10 seconds while the **POWER** light is flashing fast.
- Immediately press **POWER** again. You must press **POWER** within 3 seconds.

- The base station enters the de-registration mode.

### Operating range

This handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset plays the voice prompt "Out of range" if any key is pressed. If there is a call while the handset is out of range, it may not connect well when you press **TALK FLASH**. Move closer to the telephone base, then press **TALK FLASH** to answer the call.

During a call, if the handset is moved out of range, the call will end automatically, and you will hear a notification tone.



## SETTINGS

### Set photo speed dial (M1 - M4)

The four photo speed dial keys are programmed using the direct memory Keys menu of your VTech product (refer to your main VTech user guide on how to program these).

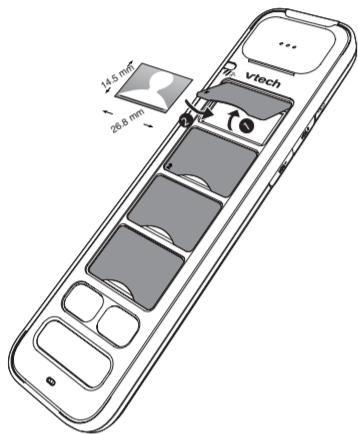
### Insert photos for speed dial keys

You can add desired photos into the photo speed dial compartments, or write the contact name on the photo speed dial cards.

To add a photo, use the photo speed dial card as a tool to crop your desired photo, and then insert it as shown below.

#### NOTE

- The handset is shipped with protective stickers covering the photo speed dial compartments. Remove the protective sticker before use.



### Adjust ringer volume

You can adjust the ringer volume level, or turn the ringer off.

- When the handset is not in use, press **VOL+** or **VOL-** twice to adjust the volume level.

#### TIPS

- Press **VOL+** or **VOL-** to listen to the current volume level.
- You will hear an error tone when the volume settings is beyond its set limit.
- When the ringer volume is set to off, the handset will not ring but the **VISUAL RINGER** light will flash.

#### NOTE

- When the ringer volume is set to off, the handset still rings when you press at the telephone base.

### Calling Number Display Announce

The voice announce Calling Number Display feature lets you know who the caller is. When you have an incoming call, the handset speaks "Call from..." and the name of the caller based on the phonebook or Calling Number Display information.

If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced.

To turn on or off this feature, refer to the **Calling Number Display Announce** section in the user's manual of the telephone base.

#### NOTE

- To use the Calling Number Display announce feature, you must subscribe to Calling Number Display service from your telephone service provider.

### Doorbell Call

After you have registered an Audio Doorbell (VS013) to your telephone system, you can follow the instructions below to configure your

doorbell.

The doorbell helps you get notified at your telephone system upon visitors' arrival. When the doorbell is chimed, it sends an alert to your CLSPHSV2. The CLSPHSV2 and VS014 Extension Ringer (if one is paired) will play the chime tone.

#### NOTES

- To set up the doorbell divert mode and preset the number on your CLSPHSV2, it requires a CLS20450E/CLS20550E/CLS20850E/CLS20850EH handset.
- Please refer to the user's manual of CLS20450E/CLS20550E/CLS20850E/CLS20850EH to set up the doorbell function. The default setting of doorbell divert mode on your CLSPHSV2 is **OFF**.

- When the visitors press the doorbell button, CLSPHSV2 will ring,
  - Pick up the handset or press or **SPEAKER** to speak to your visitors.

- When the doorbell is ringing,
  - Press **OFF** to stop it from chiming if divert mode is set to **OFF**.
  - Press **OFF** to decline the doorbell call and divert it to the preset number if divert mode is set to **MANUAL**.
  - CLSPHSV2 will divert the doorbell call to the preset number automatically if divert mode is set to **AUTO**.

When the doorbell is chimed, it sends an alert to your telephone announcing "This is a diverted call from doorbell. Please press any number key to start the conversation."

#### TIP

- Pick up CLSPHSV2 handset or press or **SPEAKER** to join the call when the divert mode is set to **MANUAL** or **AUTO**.
- Press any numeric keys (0-9) on the destination phone to answer the doorbell call and press \* to end the call.

## OPERATION

### Make a call

- Press a photo speed dial key to dial.

-OR-

- Press or **SPEAKER** , and then a photo speed dial key to dial.

#### NOTE

- The numbers stored in CLSPHSV2 phone key 1-4 are corresponding to the direct memory key M1 - M4.

### Answer a call

- Press or **SPEAKER** .

### End a call

- Press or place the handset back in the charger.

### Speakerphone

- During a call, press **SPEAKER** to switch between the speakerphone and the earpiece.

### Adjust listening volume

- During a call, press **VOL+** or **VOL-**.

### Volume booster

- Use the volume boost feature to enhance the clarity and loudness of the voice on the handset earpiece.

Turn on/off volume booster

- During a call, **press and hold VOL+** on the handset while using the handset earpiece.
- Press and hold VOL+** again to turn off.

Adjust booster volume

When the booster is turned on, press **VOL+** or **VOL-** to adjust the loudness of the earpiece.

### Intercom or call transfer

CLSPHSV2 handset can only receive an intercom call or transfer a call but not to make an intercom call.

### Call waiting

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are already on a call.

- Press to put the current call on hold and take the new call.
- Press at any time to switch back and forth between calls.

### Temporary ringer silence

When the telephone is ringing, you can temporarily silence the handset ringer without disconnecting the call. The next call rings normally at the preset volume.

- Press **VOL-** or .

### Call share

You can use a handset device to share a call.

- Press or **SPEAKER** to join the call.

- To exit the call, press or place the handset back in the charger. The call continues until all devices hang up.

### Paging

You can use the **PAGE** key on the telephone base to find misplaced handsets.

#### NOTES

- Even if the ringer is set to **OFF**, the handset will still ring during paging.
- You cannot page the devices if any other system device is in use.

- Press any keys on CLSPHSV2 in order to stop paging.

- Press or **VOL-** to mute the paging tone.

### Advance Call Blocker (ACB)

When there is a call from a number, which is not saved in the phonebook or Black List, the call will be categorised as an unknown call, including callers without a phone number. If ACB is set to **Screening**, callers will be asked to announce their name before putting through the call. The following screening options will be announced once the call is picked up.

- Press **photo speed dial key 1** to receive the call for this time only.
- Press **photo speed dial key 2** to add the call information to phonebook and the call will be put through directly without screening next time.
- Press **photo speed dial key 3** to add the call information to the Black List and the call will be blocked next time.
- Press **photo speed dial key 4** to send the call to answering system.

#### NOTE

- Only the available caller ID number can be added to phonebook or Black List.

## IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- Un+plug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
- Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
- Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- Do not overload wall outlets and extension cords.
- Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
  - When the power supply cord or plug is damaged or frayed.
  - If liquid has been spilled onto the product.

- If the product has been exposed to rain or water.
- If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
- If the product has been dropped and the telephone base and/or handset has been damaged.
- If the product exhibits a distinct change in performance.
- Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- Only plug the handset of your telephone next to your ear when it is in normal talk mode.

- Use only the adapters included with this product. Incorrect adapter polarity or voltage can seriously damage the product. Adapter's supplier: Shenzhen Ruijing Industrial Co.,Ltd.; Model: RJ-AS060450S001 or RJ-AS060450S002; Input: 100-240V~50/60Hz 150mA; Output: 6.0V, 450mA
- The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

- Telephone receivers produce magnetic fields that can attract small metallic objects such as pins or staples. To avoid injury, do not place the handset where such objects can be picked up.

#### SAVE THESE INSTRUCTIONS

##### Battery

- Use Only Supplied Battery. Battery supplier: YIYANG CORUN BATTERY CO.,LTD; NI-MH AAA400mAh 2.4V

- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

## ECO MODE

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

## GENERAL PRODUCT CARE

#### Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

#### Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

#### Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the base station near a sink, bathtub or shower.

#### Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

#### Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

## CUSTOMER SERVICE & PRODUCT WARRANTY

### IMPORTANT

This Customer Service and Product Warranty extend only to the consumer for VTech products purchased and used in Australia ("Product"). Please retain this booklet with your sales receipt as proof of the date of purchase.

#### Customer Service

If you require assistance in operating this Product please call the TechHelp Information Line or contact VTech by email.

Phone number	1 300 369 193
Email address	tcpsupport_au@vtech.com

If you are trying to access a network related service and require assistance specifically related to the network service or would like to subscribe to the service, contact your service provider.

## VOLUNTARY PRODUCT WARRANTY

In addition to your Statutory Rights and subject to the conditions below, VTech warrants that this Product, **excluding any supplied rechargeable batteries or battery packs which are covered by a 12 month warranty from date of purchase**, will be free from any defect in materials or workmanship under conditions of normal use for a period of 3 years from date of purchase.

In no event shall VTech be liable for any damages or loss of products, loss of use, loss of revenue, loss of contracts, increased costs and expenses, wasted expenditure, etc. and all consequential, incidental, indirect or special damages, even if advised of the possibility of such damages.

This warranty does not cover Product: (a) that has been subjected to accident, misuse, abuse, improper installation or operation, vermin infestations, lack of reasonable care; (b) that has been damaged due to unauthorised alteration or modification by, loss of parts, tampering or attempted repair by anyone other than an authorised service representative of VTech; (c) that has been damaged by lightning or a main power surge; (d) to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; (e) to the extent that the problem is caused by use with non-VTech accessories; (f) whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; (g) purchased, used, serviced or shipped for repair outside Australia; or (h) changes for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

Where a valid claim is made under this Voluntary Product Warranty, VTech will, at no cost to you, repair or replace the product within a reasonable time. Subject to your Statutory Rights, if your claim under this Voluntary Product Warranty is not valid, you may be charged a fee under this Voluntary Product Warranty for the service and for any direct costs associated with having the product delivered for service.

To make a claim under this Voluntary Product Warranty you must call the TechHelp Information Line on **1300 369 193** or contact VTech by e-mail: **tcpsupport\_au@vtech.com** where a Customer Service Representative will inform you of the product return process. You will need to ensure that:

- You provide proof of purchase;**
  - Your product is suitably packaged (original packaging is not required); and**
  - You have included all components from the original purchase.**
- For your records**

Date of purchase:

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Place of purchase:

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Serial number:

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For Voluntary Product Warranty purposes proof of purchase is required so please keep your receipt.

The benefits conferred by this Voluntary Product Warranty are in addition to other rights and remedies that are available to you under law, which cannot be excluded. The processes for this Voluntary Product Warranty in no way limit your rights which arise as a result of your Statutory Rights.

This Voluntary Product Warranty is given by:

VTech Telecommunications (Australia) Pty Ltd

ABN 70 136 672 627

Address: 24 Gilbey Road, Mount Waverley 3149

**IMPORTANT NOTE: THIS IS NOT A PRODUCT RETURN OR SERVICE ADDRESS – PLEASE CONTACT TECHHELP BY PHONE OR EMAIL FOR PRODUCT AND WARRANTY SUPPORT. NO LIABILITY WILL BE ACCEPTED BY VTECH FOR PRODUCTS RETURNED TO THIS ADDRESS UNDER THIS VOLUNTARY PRODUCT WARRANTY.**

#### Statutory Rights

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## TECHNICAL SPECIFICATIONS

Power requirement	Power adaptor: Shenzhen Ruijing Industrial Co.,Ltd Model: RJ-AS060450S001 or RJ-AS060450S002 Input: 100-240V~50/60Hz 150mA Output: 6.0V, 450mA
	Battery: YIYANG CORUN BATTERY CO.,LTD Ni-MH AAA400mAh 2.4V

## MORE INFO

For **COMPLETE OPERATIONS AND GUIDES** to help you using your product, and for the latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://auphones.vtech.com/support/user-guides>; -OR-
- Scan the QR code below. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
  - if the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it clear.

You can also call TechHelp Information Line on **1 300 369 193** or e-mail: **tcpsupport\_au@vtech.com** for more info and help.



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