

URBAN RYDER

URBAN CRUZER

Green Light Cycle Ltd.

WARRANTY POLICY

Warranty, Disclaimer, and Exclusions

The company will not be responsible for any breakdown, damage, or losses, direct or indirect, arising in contract or in tort from any cause whatsoever including failure to follow the Urban Ryder™ user manual instructions specifically, careless handling, improper assembly, normal wear and tear, alterations, modification, misuse, neglect, or abuse. All warranties are void if the electric bicycle is used for other than normal activities including, but not limited to, using the electric bicycle for rental or commercial activities, stunt riding, or in competitive events, or training for such activities or events. All warranties are void if products are sold by a non-authorized re-seller. Parts and or products which are determined by Green Light Cycle Ltd.™ in its sole discretion to be defective, will be replaced only after a valid warranty claim has to been processed by Green Light Cycle Ltd.™ Warranty claims must be made within the warranty period stated below.

Warranty

Green Light Cycle Ltd.™, to the original purchaser, with proof of purchase, for a period of one year from the date of purchase, warrants all parts and assemblies as to workmanship and materials used in their manufacture. Green Light Cycle Ltd.™ at its sole discretion has the option of replacing all parts or assemblies with a new part or a factory re-certified part. There is no cosmetic warranty on bikes that have been ridden or operated. Any Urban Ryder™ products containing defective parts, if returned prepaid to an Authorized Service Depot or to the factory in Burnaby BC within a one year time limit, will be repaired free of charge, FOB the Authorized Service Depot or the Factory making such repairs and is expressly limited to the replacement of goods complying with this warranty.

The company will not be responsible for any breakdown or losses, direct, incidental, or consequential damages, including without limitation, damages for personal injury, property damage or economic losses, losses direct or indirect arising in contract or in tort from any cause whatsoever, including failure to follow the Urban Ryder™ User Manual instructions specifically, careless handling, corrosion, build-up of minerals on the parts or assemblies for any reason or from any source; nor for transportation and or other charges incurred in the removal, replacement or repair of defective products or parts; all warranties are void if the electric bicycle is used for other than normal activities, including but not limited to, using the electric bicycle for rental or commercial activities, stunt riding, ramp jumping, acrobatics, trick riding or similar activities, competitive events or training for such activities or events, or use in any other manner for which the products were not specifically designed for. All warranties are void if products are sold by a non-authorized reseller and there are no warranties or conditions expressed or implied or otherwise applicable, to the company's products except as expressly stated herein.

Claiming Warranty

To begin a warranty claim, the Warranty Registration information (found on the last page of the User Manual), must be completed and returned to Green Light Cycle Ltd.™ We recommend you record this information as soon as you have completed reading the User Manual.

To claim warranty, please have the Warranty Registration information ready and call Green Light Cycle Ltd.™ (1-855-476-7933), between the hours of 8:00am to 4:30pm Monday to Friday Pacific Standard Time, or send an email to: contact@greenlightcycle.com.