

Warranty Information

Product Warranty:

- Eden Bath™ stainless steel sinks have a one-year limited warranty.
- This warranty can be applied for issues related to manufacturing failures, defects and functionality issues.
- This warranty excludes damage from negligent or inappropriate use from mishandling, scratches, heat, chemicals, incorrect installation and improper care and maintenance.
- This warranty excludes small color variations
- This warranty does not extend to items that are physically damaged under abnormal operating conditions as a result of misuse.
- This warranty does not extend to items that are damaged due to improper installation.
- This warranty does not extend to items that are damaged due to use of improper cleaning products/supplies/procedures.
- This warranty does not cover labor or installation costs for the installation or un-installation of any product.
- This warranty applies to the structure only, not the finish. See care instructions for items that can damage the finish.
- This warranty covers the cost of shipment of repaired/replaced items/parts to US destinations only. The customer is responsible for shipping costs for the repaired/replaced item that are in excess of US shipping costs as well as any taxes, duties and brokerage fees on the repaired/replacement item returned to the customer.
- Items covered under warranty will be fixed or replaced or replacement parts will be sent at Eden Bath's sole discretion. The customer is responsible for shipping the item back to Eden Bath and Home Group, if needed.

To Make a Warranty Claim:

Any product warranty claim must have a pre-approved RMA number. To make a warranty claim, you MUST fill out the online form located at www.EdenBath.com/rma.asp. Supporting pictures/videos/documentation can be sent to sales@edenbath.com.

Once the Warranty Claim RMA is approved, you will receive an email with instructions and the address for return. FAILURE TO COMPLETE PROPER CLAIM PROCEDURE WILL RESULT IN A REFUSED SHIPMENT.

Disclaimer:

By purchasing and installing Eden Bath™ products, you agree that Eden Bath™ & Eden Bath and Home Group, its employees and affiliates cannot be held responsible for any accidents, liabilities, misuse of products or damage caused. Eden Bath™ & Eden Bath and Home Group cannot be held responsible for discrepancies, or inconsistencies that may occur due to manufacturing changes.

EB_SSCARE2109

EDEN BATH™

WWW.EDENBATH.COM



Stainless Steel Sinks

www.EdenBath.com
Phone/Fax/Text: 877-578-5584
Email: sales@edenbath.com
760 Kacena Rd, Ste 5, Hiawatha, IA 52233

Stainless Steel Sink Use & Care Instructions

Thank You for Choosing an Eden Bath™ Stainless Steel Bathroom Sink

To help you stay as happy with your Eden Bath™ sink as the day it was installed, please follow the care and cleaning instructions in this manual.

Eden Bath manufactures and distributes some of the most unique decorative plumbing products on the market. Our lavatory sinks are made out of many different materials – some are natural and some are synthetic - and they will require some maintenance to keep them looking new. We recommend that you use these care instructions to ensure that your Eden Bath product continues to provide years of enjoyment as the centerpiece of your bathroom.

Stainless steel is the ideal material for bathroom sinks - it is hygienic, tough, and resistant to rust and corrosion. While stainless steel sinks do not require much maintenance, some form of routine cleaning is necessary to preserve the appearance and integrity of the surface. Follow these simple instructions to maintain your sink's original appearance.

Regular Care:

To prevent water spots and clouding, rinse and wipe the inside of the sink with a microfiber cleaning cloth after every use.

For a more thorough cleaning, use water and a mild liquid soap detergent (ammonia-free). Apply the cleaner with a soft sponge working in the direction of the visible brush pattern, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth. Polishing your sink weekly will help to retain the luster of the stainless steel.

We recommend using your choice of cleaner from the Products to Consider section below. Do not use cleaners containing any abrasive powders, bleach, ammonia, alcohol, or chlorine. These products may damage the sink finish. Do not use any abrasive pads, steel wool, or wire brushes when cleaning the sink. Using these will damage and/or wear down the sink finish. Do not leave standing water in the sink, as this may cause rust stains on the sink surface.

Products to Consider for Regular Cleaning:

- Soft Cloth
- Sponge
- Weiman® Stainless Steel Cleaner
- Howard Naturals® Stainless Cleaner
- Fantastik® Antibacterial Heavy Duty Cleaner
- Green Works® All-Purpose Cleaner
- Green Works® Glass Cleaner
- Windex® Original Glass Cleaner

Caution: When cleaning, avoid circular movements, as this can cause permanent changes to the surface structure.

To Remove Dark Stains or Stubborn Limescale:

Dark stains similar to rust can be caused by the deposit of limescale or iron particles from external sources, such as tap water with high content of mineral sub-

Installation Instructions (cont.)

Remove the nut attached to the threaded pipe of the drain and place the drain assembly along with the upper most rubber drain gasket (if provided) into the sink's drain hole.

* Occasionally plumbers putty or silicone may be required between the drain and sink to ensure a leak proof seal. Test this by running the water and evaluating.



DRAIN ATTACHMENT

From underneath the countertop, attach the lower most rubber gasket and the nut onto the drain pipe. Ensure the drain tail pipe is seated inside the P trap adapter / female trap adapter as shown.



Thoroughly tighten the nut onto the threaded pipe of the drain, securing the sink and drain in place.

Tighten the female trap adapter attached to your drainage pipe until it securely grips the drain's tailpipe.



UNDER COUNTER MOUNTING

In the "under counter method" the sink is held in place by the adhesive between the top of the sink and the underside of the countertop.

Ensure you have the appropriate sized hole in your countertop to match the dimensions of your undermount sink opening. Check the sink specifications or use the actual sink as a template for best results.

Apply a moderate amount of clear kitchen and bath rated adhesive / caulking to the top of the sink rim. Place your sink under the countertop, lining up the hole in your sink and the hole in the countertop.

Remove the nut attached to the threaded pipe of the drain and place the drain assembly along with the upper most rubber drain gasket (if provided) into the sink's drain hole. Occasionally, plumbers putty or silicone may be required between the drain and sink to ensure a leak proof seal. Test this by running the water and evaluating. See DRAIN ATTACHMENT instructions above.

Installation Instructions

The following installation guide and its associated photos are merely an informative example of how a vessel sink is installed and is not an exact representation of the sink you are installing. We recommend that installation should only be completed by a trained plumber. Eden Bath, its dealers, and affiliates take no responsibility for the information provided below and will not be liable for any misuse or damages caused by using this information.

VESSEL / ABOVE COUNTER MOUNTING

In the "above counter method" the vessel sink is held in place by the drain, adhesive between the flat bottom of the sink and the countertop, and the weight of the sink itself.



Ensure you have the appropriate sized hole in your countertop. It should be just large enough to allow the threaded drain pipe to fit through it but not the nut that is screwed on to this pipe. A 1-3/4" hole is recommended for the Eden Bath Stainless Steel Vessel Sinks.

Apply a moderate amount of clear kitchen and bath rated adhesive / caulking underneath the sink on the flattest part around the drain. Flip the sink over and set it on your countertop, lining up the hole in your sink and the hole in the countertop.



stances or a wet sponge left on the sink. Keeping the sink clean and dry after use is very important to avoid the unpleasant dark stains.

Vinegar-based cleaning agents are good for dealing with limescale - they clean thoroughly and are easily biodegradable. Vinegar essence can be used to help with limescale. Diluted vinegar essence with water in a mixing ratio of 1:10.

If your cleaning agents contain any additives however, you need to be careful and cautious. Ingredients added to such detergents can be too harsh for most stainless steel surfaces. If they also contain limescale-removing substances, small particles in the fluid may rub against the stainless steel surface and cause it to change appearance.

The products below can also be used on tough stains:

Use 3M Scotch Brite® Pad Non-Abrasive

Bar Keepers Friend®

Bon Ami®

Caution: When cleaning stainless steel, always work in the direction of the brush pattern and avoid circular movements. Afterwards, immediately rinse surfaces down thoroughly with clean water so that no traces of the cleaning agent remain. Finally, rub the sink dry with a microfiber cloth.

What We Recommend:

- The best form of maintenance is regular and frequent cleaning. We think you will find it easier to maintain the pristine appearance of your sink with regular cleaning rather than dealing with major cleanups on a sporadic basis.
- The practice of regular cleaning is particularly important in locations with water that has a high mineral content.
- Always use the mildest procedure possible to clean your sink. Please avoid using any abrasive cleaners, scrubbing pads, or wipes, as this may damage and/or wear down the sink surface.
- Unfortunately, stainless steel will scratch over time. This is inherent to the material; you will see evidence of this wear condition on the surface of kitchen items, such as sinks, cutlery, and pots & pans. For this reason, we recommend that you use the mildest form of cleaner available. Please use a non-abrasive cleaning soap (e.g. liquid dishwasher detergent) with a soft cloth to clean the surface of the sink.
- Any cleaning or scrubbing to remove stubborn stains should always follow the grain or polish lines in the sink. Please be aware that scrubbing across the grain may lead to scratching.
- If you find a need to use a more aggressive approach for treating stubborn stains, we recommend the following products: Bar Keepers Friend®, Bon Ami®.

A Word To The Wise - Please Be Aware That:

- The iron present in some commonly used cleaning items, such as steel wool pads, may lead to the corrosion of stainless steel. Small particles of iron residue may be left on the surface of the sink, and although they may not be readily visible, the presence of iron combined with moisture will lead to corrosion.
- The unique properties of stainless steel are dependent upon exposure of the surface to oxygen that is present in the air or atmosphere. Do not leave cleaning sponges or pads in the sink overnight, as they will trap water, which will lead to staining or discoloration of the sink surface.

- Bleach contains chlorine compounds, and chlorine will attack stainless steel. The risk of damage is proportional to the concentration of chlorine and the duration of exposure. Minimize any potential damage by avoiding the use of chlorine bleach and chlorine cleaners in the sink.
- Some anti-bacterial soaps contain chlorine. We recommend that you clean up any such spills, and rinse the sink surface with water.
- Any prolonged contact of the sink surface with strong acids or chemicals could lead to pitting, and should be addressed with an immediate rinsing and cleaning of the sink with clean water.
- These chemicals may be present in the following items:
 - Photographic chemicals
 - Soldering fluxes
 - Drain cleaning products containing sulphuric or hydrochloric acid
 - Silver dip cleaners

If you have any additional questions, please feel free to contact our Customer Service department at 1.877.578.5584 or sales@edenbath.com. For more information about your Eden Bath™ sink, please visit our website at www.EdenBath.com.

EDEN BATH STAINLESS STEEL SINKS

Available in Antique, Black, Bronze, Gold, Rose Gold and Silver Finishes



MODEL:
EB_SS001

DIMENSIONS:
Diameter: 15", Height: 3.9"

MOUNTING OPTIONS:
Vessel



MODEL:
EB_SS002

DIMENSIONS:
Length: 18.5", Width: 14.2", Height: 4.3"

MOUNTING OPTIONS:
Vessel

MODEL:
EB_SS003

DIMENSIONS:
Diameter: 16.5", Height: 5.5"

MOUNTING OPTIONS:
Vessel



MODEL:
EB_SS004

DIMENSIONS:
Length: 18.7", Width: 15.7", Height: 5.5"

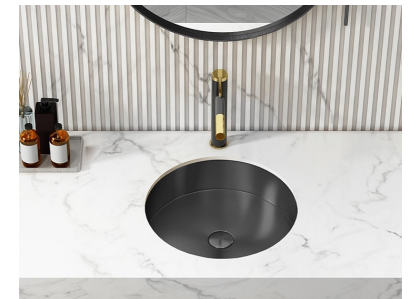
MOUNTING OPTIONS:
Vessel



MODEL:
EB_SS050

DIMENSIONS:
Diameter: 15.2", Height: 4.7"

MOUNTING OPTIONS:
Undermount



MODEL:
EB_SS051

DIMENSIONS:
Length: 16.5", Width: 15", Height: 4.7"

MOUNTING OPTIONS:
Undermount

