

QUALITY GUARANTEE



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Thank you for purchasing a new PranaSleep® mattress set. At PranaSleep®, we care about your comfort and want your purchase experience to be a pleasant one. On the unlikely occasion you find yourself dissatisfied with your sleep set, please contact the retail store where you purchased it; or email us at info@PranaSleep.com. Your PranaSleep® set is designed to give and conform to your body. Over the first few months you may notice a slight impression where you sleep. Impressions up to 1.5 inches are considered normal and are the mattresses way of adjusting to your body. Turning is not necessary.

The fabric and Outlast® materials are guaranteed for 5 years - this excludes tears or punctures. All warranties and guarantees are void if the product is stained. Quality defects are determined by the manufacturer or manufacturers representative. Please retain your receipt as proof of purchase.

Proof of purchase with date, place of purchase and purchase price is required to obtain service under this warranty. If service due from any such defect is required, your PranaSleep mattress and/or platforms will be repaired without charge for labor and materials. If identical materials are not available at time of repair, PranaSleep reserves the right to substitute materials of equal or better quality.

Your new PranaSleep set is engineered as a system so that it is more resistant to open flames. PranaSleep WILL NOT warrant your bed set, and your bed set's open flame resistance may be seriously impaired, if a non-matching mattress and foundation are used together. The mattress and foundation are engineered and built as a systemized set to withstand rigorous flame tests. Using a non-matching foundation and mattress together voids all terms of this warranty and seriously jeopardizes the open flames resistance of the bed set.

| WARRANTY CODE | TOTAL LIMITED WARRANTY PERIOD | PERIOD FOR NO CHARGE* REPAIR OR REPLACEMENT | CALCULATION OF CHARGES FOR REPAIR OR REPLACEMENT BEYOND NO CHARGE* PERIOD |
|---------------|-------------------------------|---|--|
| A2 | 25 Years | 10 Years | 1/25 of your dealer's current regular retail price times the number of years of use. |
| A1 | 20 Years | 10 Years | 1/20 of your dealer's current regular retail price times the number of years of use. |
| B1 | 15 Years | 10 Years | 1/15 of your dealer's current regular retail price times the number of years of use. |

*You are responsible for transportation costs

RETAIN THIS PROOF OF PURCHASE AND THIS WARRANTY:

This warranty shall NOT apply to normal wear and tear or in case of the following:

1. The bedding is found to be unsanitary, soiled or stained.
2. Product failure is due to causes other than defective workmanship or material.
3. A full, queen or king size set is used on a frame or bed rails without a center support rail and center support leg extending to the floor.
4. Damaged or torn outer fabric cover, including wear and tear.
5. The product is used for commercial purposes.
6. The purchaser does not present proof of purchase.

Any and all implied warranties on this product, including any implied warranty of merchantability or fitness for a particular purpose, shall not exceed in duration the term of this limited warranty. Incidental or consequential damages are excluded.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation on the duration of implied warranties may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which may vary from state to state.

TO OBTAIN PERFORMANCE UNDER THIS LIMITED WARRANTY:

- (1) Contact the retailer from whom you purchased your PranaSleep set;
- (2) If your retailer is unavailable, telephone or contact the manufacturer at the address shown on the law tag found on your PranaSleep set;
- (3) If you have moved, contact the closest PranaSleep dealer in your area.

Please feel free to contact us with your feedback and questions at:

info@PranaSleep.com



Quality inspected by: _____