

Colourfast Shipping Policy

Here at Colourfast Auto we provide a free delivery service on the South side of Brisbane from Jimboomba to Ipswich- West End to Cleveland. Down the Gold Coast and Northside of Brisbane and up to Caboolture. If you are outside of these zones, please contact us for a quote. Hazardous and dangerous goods are items that can either be toxic or highly flammable. Due to the Australian shipping laws, such items outside our delivery service will incur a dangerous goods charge. These items are clearly marked on our page.

We pride ourselves on excellent customer service if you are not happy then we want to hear about it.

We strive to deliver your online order in the fastest possible time and understand that sometimes you may want to return an item. Items may be returned to Colourfast Auto (at the address below) within 14 days of product receipt.

If you want to return a product, please contact us first. Before sending back any goods, please email info@colourfastauto.com.au or phone (07) 3800 8877 outlining why you wish to return your product (from the options below) so we can assist you with your return.

A – Wrong Size Ordered

B – Faulty Product (give details)

C – Product not as ordered (provide details)

D – Dissatisfied with product

E – Other (provide details)

To return an item, it **MUST** be in original condition and in original packaging and returned within 14 days of purchase.

The product must be returned in an 'as new' condition and not used.

Refunds will be paid back onto the purchaser's original credit card or their PayPal Account.

Credits or exchanges can be arranged.

For postage returns, please send your return items to:

Colourfast Auto

- (07) 3800 8877
- info@colourfastauto.com.au
- 31 Elliott Court, Hillcrest Qld 4118
- 2/29 Old Pacific Highway, Yatala Qld 4207

