My Pet Command Dual Function Pet Containment Fence and Remote Trainer Operation Guide

For Model Number DF113R

PLEASE READ FULLY BEFORE USE

Introduction

Congratulations on your purchase of the *MY PET COMMAND Dog Fence System Dual function with remote trainer*! We understand that along with the proper setup of your new electronic fence system, it's also important to properly train and teach your pet to understand it's new boundaries. This training will ensure your pet(s) will be happy and safe for years to come, and we look forward to helping you successfully achieve this goal.

Please read the operation guide fully and carefully before beginning system setup and training your pet. As always, if you have any questions when reading through this manual, don't hesitate to contact us via the contact details in this Manual.

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How the System Works

Proven to be safe, comfortable, and effective for dogs over 10 lbs./5kg., the *MY PET COMMAND Dog Fence System* is a 2 in 1 dual system of both the in ground wire fence system and the remote dog training system.

To begin with, you define the Pet Area or boundaries you wish to have for your pet. Once that is determined, Boundary Wire is buried or attached above ground to a fixed object to enclose the Pet Area. Your fence system works by producing a radio signal from the Fence Transmitter through the Boundary Wire, helping your pet to learn and understand their boundaries. When first implementing this system, you should temporarily define the Pet Area with Boundary Flags for a visual aid in training your pet.

In addition to the Boundary Wire, your pet wears a Receiver Collar with Contact Prongs that touch your dog's neck. When your pet reaches the Warning Zone, the Receiver Collar gives a warning beep to indicate you pet has reached the boundary. If your pet continues into the Correction Zone, a safe Vibration and Static Correction will be delivered through the Contact Prongs to get your dog's attention until your dog returns to the 'Safe Pet Area.' Once trained, your pet is allowed to roam freely in the designated 'Safe Pet Area.'

Also included is the remote control (For selected kits only), designed to assist you in controlling your pet without a leash and from long distances. At the push of a button, the Remote Transmitter sends a signal, activating the Receiver Collar. Using the Remote Trainer consistently and correctly, will aide in the training of your pet and correct many nuisance behaviors your pet currently

displays i.e. excessive barking, pulling washing off your line, digging under your fence, etc.

Important: *The Remote Trainer's effectiveness and range is highly dependent on the way you hold the Remote Transmitter. Hold the Remote Transmitter in a horizontal position away from your body to achieve maximum range. Terrain, weather, vegetation, vehicle, buildings, transmission from other radio devices, and other factors may affect the range of your Remote Trainer.*
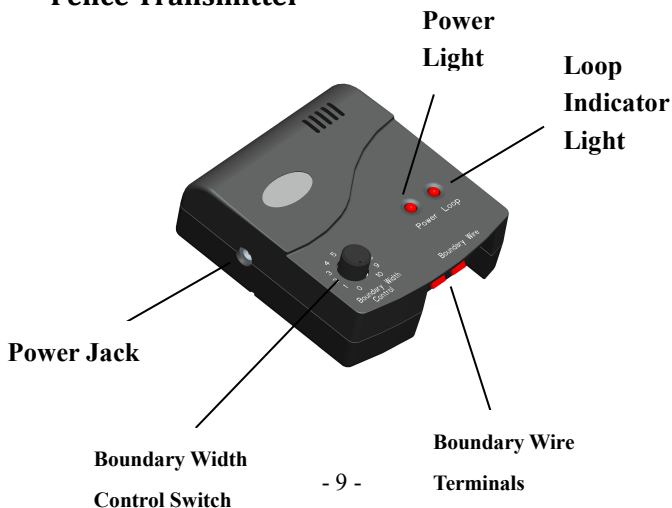
Main Features

1. Dual 2 in 1 in ground fence system and remote training system.
2. Train up to three dogs from the same Remote Trainer, with extended range up to 1,200 meters (¾ Mile) in open areas.
3. 10 levels of shock stimulation.
4. 10 levels of vibration.

5. "Buzz" sound activated with a separate button.
6. Buttons "+" and "-" allow you to set your shock and vibration intensity.
7. Dog selection buttons allow you to select specific dog.
8. LCD digital display provides easy visibility for selecting 10 shock and vibration levels, and seeing dog ID.
9. 8 seconds safety termination. Your pet's Receiver Collar will automatically cease vibration or static correction when your pet gets stuck in the correction zone for more than 8 seconds.
10. Audible wire-break alarm to ensure you system is never down.
11. Beep warning with vibration and three levels of static correction for pet boundary awareness training.
12. Ability to set pet pass through areas for your pet to pass through without any static corrections.

13. 492 FT(150M)of Durable Polyolefin solid copper wire, 50 flags, and 2 Adaptors included. Expand you area by adding extra wire.
14. IPX7 Waterproof receiver and remote trainer.
15. Rechargeable 3.7V Li-ion battery for Receiver Collar and Remote Trainer.
16. LED low power indicator that flashes red when battery is low.
17. Fully functional multi-dog training system.

Fence Transmitter

Power Light

Loop Indicator Light

Power Jack

Boundary Width Control Switch

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Boundary Wire Terminals

Boundary Width Control Switch:
This knob allows you to adjust the Boundary Width, which is the combination of Warning Zone and Vibration & Static Correction Zone.

Boundary Wire Terminals:
These terminals are where the Boundary Wire connect to the Fence Transmitter in order to form a continuous loop, designating the pet area.

Power Light:
This light indicates if the system is on or off. If the light is glowing, the system is on and functioning.

Loop Indicator Light:
This light indicates whether or not the Boundary Wire is forming a complete loop

enabling the signal to be transmitted. If the light is glowing, a continuous loop has been formed.

Power Jack:
This is the connection point for your Power Adaptor. The Transmitter is powered by 18V DC Power.

Transmitter

Antenna

LCD display

LED Light

**Stimulation
Level
Adjustment
Button**

Buzz Button

**Vibration
Button**

**On/Off
Button**

A02

**Static
Shock
Button**

**Dog
Selection
Button**

DC Jack Cover

Transmitter Key

"➕" **and** "➖" These buttons are the stimulation adjustment settings. Press up or down to adjust the shock intensity and vibration from level 1 to 10.

"⏻" This is the On/Off button. Hold this button for 2 seconds to switch the power on. The power light will glow, and the LCD will then display the default "A01", indicating the device is on. You can change Dog ID by pressing buttons 1, 2, or 3 at the bottom of the transmitter. To switch the power off, hold this button for 2 seconds and the power light indicator will switch off.

"⌁" This button initiates the no-stimulation warning buzz.

"⟩⟩⟩" This button initiates the vibration warning. Simply press it one time for a single vibration warning, or press and hold for a continuous vibration that will stop automatically after 8 seconds.

"⚡" This button initiates the shock stimulation, Simply press it one time for a single static shock, or press and hold for a continuous shock that will stop automatically after 8 seconds.

"1, 2, 3 " These are your dog selection buttons. The default setting is **"1"**. Your transmitter is able to connect with up to three Receiver Collars, and you can see which collar

the transmitter is paired with based on what is displayed in the LCD display screen. If collar 1 is selected, the LCD screen will display dog ID "**A XX**".   If you would like to switch to collar 2, press the **"2"** button.   The LCD will then display "**BXX**".   And last, if you would like to transmit to collar **3** press the **"3"** button. Again, the LCD will display "**C XX**".

A = Dog 1
B = Dog 2
C = Dog 3
"XX" = The shock & vibration level.

The transmitter has the capability to maintain the suitable shock & vibration levels for each individual dog.
Important: *The red LED light will flash when the battery power is low. Recharge battery at once, when this is noticed. (The transmitter should also be charged before your first use and all*

units should be left on charge for min 4 hours for full charge.)

<u>Receiver Collar</u>

Please note your collar/receiver is dual function unit and has 2 functions being:-

- **Fence/containment auto operations**
- **Remote Trainer Manual operations**

For Fence Containment operations the collar will work automatically when the dog nears the fence boundary wire

For Remote manual Training, you will use the remote control to manually activate the collar and train your dog as required.

The collar is designed to run in Dual mode (both Fence and remote trainer mode) or single mode (Fence only)

Please make certain the collars are fully charged by leaving them on charge for Minimum 8-10 hours before first use.

Turn on the collar by pressing and holding the on/off button for 3-4 seconds and release once you hear the double beep sound.

The green LED will **flash ONCE every 5 seconds** indicating that the collar is paired to the remote and in **Dual Mode (Factory Default)**. In Dual Mode the collar can be used as both a fence containment system and simultaneously as a remote training collar.

It is strongly recommended only to use Dual Mode when you are using the collar for both pet

containment and remote training purposes simultaneously. When the system is being used for containment purposes only, it is strongly recommended to switch the collar to **Single Mode only** **to substantially increase the battery life of the collar for fence operations.**

To switch/toggle the collar to **Single Mode** do the following:-

While the Collar is in the on position (Green LED flashing once every 5 seconds), hold down the on/off button till the LED turns RED and then release as soon as you see the red light. The Collar will then **flash green twice every 5 seconds** Indicating it is now in **Single Mode** (Fence Containment System only).

To switch/toggle back to **Dual Mode** follow the same procedure as stated above.

To switch off the collar keep on holding the on/off

switch until a long BEEP sound is heard indicating the collar has switched off.

Battery operating times can vary and are dependent on usage and estimated as follows:-

Dual Mode: 24-48 Hours

Single Mode 7-9 Days

Please note the remote control will only control the collar when it is in Dual mode ! In single mode, the collar will not react to the remote control.

It is not recommended to keep the collars on your dogs for more than 12 hours/day.   It is advised that collars should be switched off and always be left on charge whenever not in use to get the maximum battery life usage out of the collar.
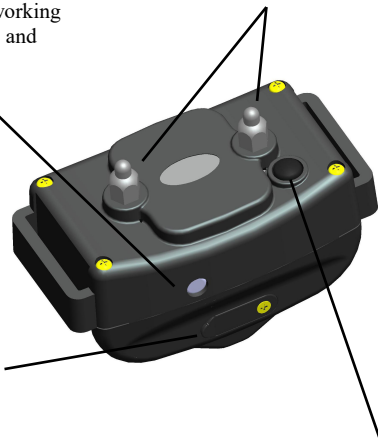
Receiver Collar

Contact Prong
Choose the short or long prong
to match your dog's coat type

LED Light
This indicates the working
status, Low battery, and
Charging status

DC Jack Cover
To charge, open the
rubber cover and
insert the adaptor
plug into DC Jack.

On/Off Button
Press and hold on 4 seconds to turn the collar on. Two confirming tones will sound and
the collar green LED light will flash 1 time per 5 seconds if connected/paired. The LED
will flash fast if disconnected/unpaired. Press and hold on 4 seconds to turn the collar off.
One long tone will sound and the green LED light will stop flashing and turn off.
Turn the collar off when not in use to conserve battery
Switch on/off Single mode and Dual mode.
Single mode: Fence function only , Green led flash 2 times per 5 seconds
Dual mode: Fence function and remote function both, Green led flash 1 time per 5
          seconds
Press and hold on 2 seconds when receive collar is on , the Red LED light on then release
at once . The green LED will flash 2 times of 5 seconds. The fence function is on, the
remote function is off. It is **Single mode** now . Press and hold on 2 seconds again, the
Red LED light on then release at once . The green LED will flash 1 time of 5 seconds.
The fence function and remote function are both on .Now it is **Dual mode** .

Spanner
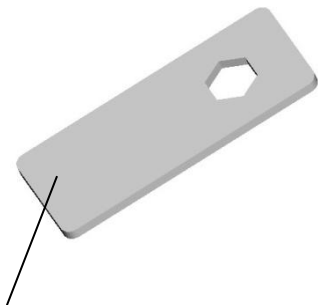
This tool is used to change the Contact Prongs based on your pet's coat type.

Note: *If the Contact Prong is tight, Continue turning and working the spanner clockwise.   Never turn the contact prong too tightly.*

Setting Up In Ground Fence System

We're excited for you to begin using your electronic fence system. To ensure your system works as designed, please follow these step-by-step directions for proper setup.

I. Position the Fence Transmitter: To avoid power shortages and proper function, install the Fence Transmitter inside a building or covered area away from the elements. Place the Fence Transmitter in a dry waterproof area where the temperature will not fall below freezing and at least three feet from any major appliance.

II. **Layout the system and position the boundary wire**: Design a Boundary Wire layout that is suitable for your yard. The Boundary Wire must start at the Fence Transmitter and make a continuous loop back.

Important: *Running the Boundary Wire parallel to or within five feet of electrical wires, neighboring containment systems, telephone wires, television or antenna cables, or satellite dishes will cause an inconsistent signal. If you*

must cross any of these, do so at 90-degree angles.

III. **Connect the boundary wire to the Fence Transmitter:** Strip the ends of the Boundary Wire and Insert each into the Boundary Wire Terminals of Fence Transmitter to make a complete loop. Plug the Power Adaptor into the Power Jack of the Fence Transmitter and AC power supply outlet.

Important: *If the Boundary Wire connection is OK, the Loop Indicator Light will turn on after you plug in the power supply. Otherwise, the Fence Transmitter will beep to warn of a break in the loop.*

IV. **Prepare the Receiver Collar:** Your Receiver Collar comes with short Contact Prongs installed. Use the long Contact Prong for pets with long or thick hair, and the short

prong for pets with shorter coats of hair. In some cases it may be advisable to shave dogs neck area for Max impact of the prongs if required. Then simply press the On/Off button on the Receiver Collar to turn the collar on.

V. Set the boundary width and test the Receiver Collar: Rotate the knob of the Boundary Control Switch to adjust the width of the Warning Zone and also the Vibrate and Static Correction Zone. Set the Boundary width as wide as possible to give your pet the widest Warning Zone and Correction Zone possible.

To test the Receiver Collar, make sure the collar is first powered on. Hold the Receiver Collar at your pet's neck level and walk toward the Boundary Wire with Contact Prong pointing up until the Receiver Collar beeps. If the Receiver Collar does not beep at the

desired range, simply turn the Boundary Control Switch Knob clockwise to increase the Boundary Width or counterclockwise to decrease the Boundary Width. Repeat this activity as needed until the Receiver Collar beeps at the desired distance from the Boundary wire.

The Receiver Collar beeps as a warning tone and ticks when delivering a vibration. After hearing the beeps, continue walking toward the Boundary Wire. The Receiver Collar will then emit a static shock, indicating you've entered the Correction Zone. The Receiver Collar has one vibration and 3 levels of static correction without the Remote Trainer.
Important: *When your pet is walking close to the Boundary Wire, they will first receive a warning beep, then a vibration warning, and finally a static shock.   The shock level will increase automatically from 1 to 3.*

Once you've validated that the collar triggers a warning beep, vibration warning, and then emits a static shock, this means the system is working properly, and you're ready to bury or place the Boundary Wire in its permanent final position.

VI. **Install the Boundary Wire:**
Installation of the Boundary wire begins with burying the wire to protect it and prevent people, animals, or even weather to disrupt the wire and break your continuous loop.

To start, cut a trench 1-3 inches deep along your planned boundary. Place the Boundary Wire into the trench maintaining some slack to allow it to expand and contract with temperature variations. Then use a blunt tool such as a wooden paint stick to push the Boundary Wire into the trench; all the while

being careful not to damage the Boundary Wire.

If you decide not to bury the wire, there are other options for setting your pet area. The Boundary Wire can be carefully attached to a chain link fences, spilt rail fences, or even wooden privacy fences. The Boundary Wire can be attached as high as needed; however, make sure the Boundary Width is set at a high enough range for the pet to receive the signal. The Boundary Wire can also be placed above the ground inside a plastic conduit for protection.

Important: *If attaching the boundary Wire to an existing fence the fence cannot be made of solid metal sheeting as this will interfere with the signal emitted from the transmitter box.*

VII. Place the Boundary Flags:

The Boundary Flags are visual reminders for your pet, teaching them where the Warning Zone is located. Hold the Receiver Collar at your pet's neck height and slowly walk towards to the Warning Zone until the Receiver Collar beeps. Immediately when you hear the beep, place a Warning Flag in the ground and then walk back into the Pet Area until the beeping stops. Repeat this process around the Warning Zone until it is marked with Boundary Flags approximately every 10 feet.

VIII. Fit the Receiver Collar:
Now that you've set the Boundary Area, it's time to fit your dog with his collar. Begin by placing the collar strap in the middle of your dog's neck. The receiver should be on the underside of his neck; however, on some dogs the receiver will naturally seek a slightly off-center position. The Rubber Cover should
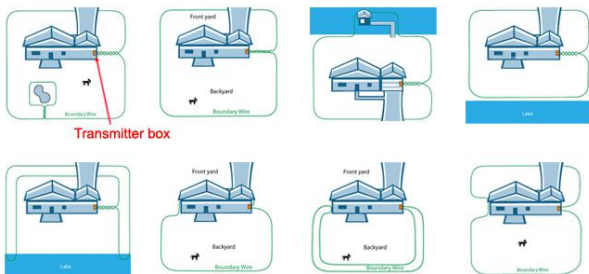
face backwards, toward the dog's chest. Tighten the buckle by holding it with two fingers as you pull the strap snug. Keep in mind, the Receiver Collar must be put on your dog quite snugly to ensure consistent contact to skin. Do not put any fingers under the strap as you tighten.

Examples of Various Dog Fence Layouts
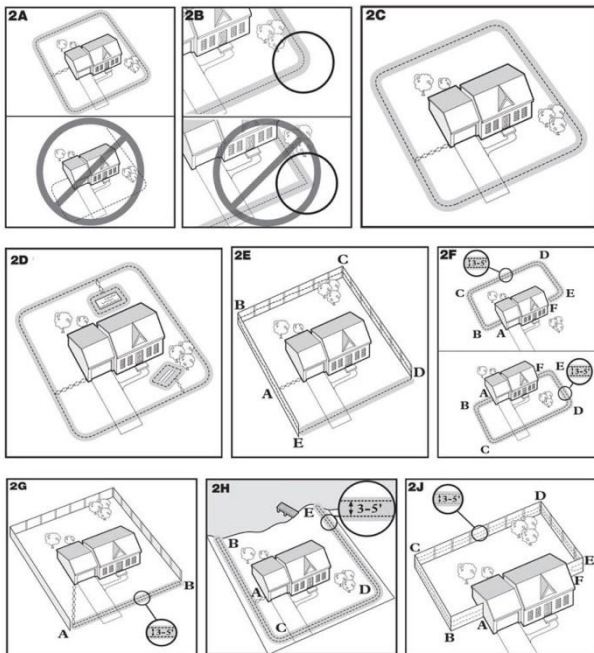
Examples of Various Dog Fence Configurations


Follow these wiring Guidelines:-

- Twisting the wire together as shown in above examples will cancel the signal
- You can create wire boundary using single loop or double loop setup.
- If using double loop keep the wire at distance of 3-5' between the forward and return loop wires
- Always have gentle curves no sharp edges

- Follow above wiring guidelines.

IMPORTANT: If you are experiencing any issues with collars beeping or vibrating randomly when they are not near the wire perimeter, this may be an interference issue caused by your perimeter setup and you need to add a resistor unit as per instructions below to rectify the situation:-

- Make certain you are using Min 80m/262 Feet of wire in you Perimeter Boundary.

- If you have small perimeter, this may cause inference and cause collars to beep/vibrate randomly within the perimeter. In that case, connect the resistor unit found in your pack to one end of the Wire

Connection Terminal and the cable to other end of the resistor as per the picture below.
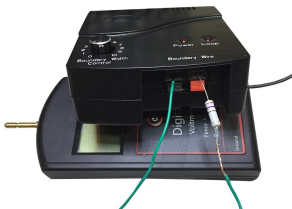
- Make sure that you turn the knob up to Max or a higher setting when using the resistor.

Fence System Training Guide

Now it's time to train your dog to live within the new boundaries that will be set for him/her. This fence is not a solid barrier so be patient, consistent, and remember that proper training on your part is what will make the installation of your *DF-113R Fence System* successful. Please read this training section

completely and thoroughly before beginning to train your pets. But don't forget… have fun with your pets throughout the entire training process!

Schedule: Start by training your dog for 10 to 15 minutes at a time. This will help them ease into the new situation. If they shows signs of stress, feel free to slow down the training schedule.

Your pets must be completely comfortable near the Boundary Flags at the end of each training session. One way to accomplish this is by spending at least 5 minutes of playtime at the end of each training session near the boundary. Finish each training session on a positive note with lots of praise and play.

Remove the Receiver Collar after each training session, and don't forget to remove the

Receiver Collar if you ever need to take your pet out of the pet area during training.
Here are additional steps and topics to cover during training.

Boundary Flag Awareness: Train your dog to learn that the Boundary Flags and warning beep from the Receiver Collar is what defines the Pet Area.

Stay in the Pet Area: Train your dog to stay within the Pet Area. Help your dog notice that if your dog passes into the Static Correction Zone, he will receive a shock stimulation.

Free walk your dog without the Receiver Collar in the defined 'Safe Pet Area.' Once your pet learns where the Static Correction Zone is located, try removing the collar and see how your dog responds near the boundary

Dog Pass Through Fence System Mode

Our *DF-113R Fence System* allows you to set up safe mode, allowing your dog to pass through the fence without any shock corrections. See below for details.

I.   **To Enter Safe Mode:** Press and hold the "▬▬" and "↘" **Button** on the Remote Trainer at the same time. The Receiver Collar will beep 1 time per 1 second. Your dog can now safely pass through the fence boundary wire without any shock corrections.

II.   **To Exit Safe mode:** Press and hold the "▬▬" and "↘" **Button** on the Remote Trainer at the same time again. The Receiver Collar will not beep and return to normal shock correction mode.

Setting Up Multi-Dog System

Our My Pet Command *DF-113R Fence System With Remote Trainer (For selected kits only)* you are able to expand your system into a multi-dog Remote Trainer by simply purchasing extra Receiver Collars and adding them to your system. You Can pair up to 3 Collars on 3 different Channels to the 1 remote

Please note all Collar/receiver units will come matched/Paired to position 1 on the remote control with the purchase of the 1 Collar kit.

If you buy additional collars/Receivers from my Pet Command, they will come in **Unmatched/Unpaired mode**......Fast Green Flashing LED Light on the collar/receiver and you will need to

Match/Pair it to the desired position on the remote control that you have

Now let's cover how to **match/pair a collar** to your system.

NB !!! Collar/Receiver must be in Dual mode ....Only in Dual can the receiver collar can be matched and unmatched

Step 1 : Take an unmatched/unpaired receiver you wish to match and press and hold the "ON/OFF" button. After two "beeps", the receiver is powered on and you will notice the green LED flashing frequently. (**Note: never switch on 2 or more unmatched receivers at one time.**)

Step 2 : Press and hold the " ⏻ " button on

the transmitter until the LCD display
screen comes on. Release the button,
and now the transmitter is power on.

Step 3 : Press and hold the " ➕ "button and

" ⚡ " button at the same time, until the

digital number on the LCD display
begins changing automatically, then
release. This means you have now
entered match mode. (The numbers
changing will look something like
"08,09,10,11……", increasing
automatically.)

Step 4 : Place the unmatched Receiver Collar
within 50~100mm of the transmitter.

Step 5 : Press and hold on the Dog selection button of your choice. Press and hold "**1**" to match the Receiver Collar as the #1 dog, press and hold "**2**" to match the Receiver Collar as the #2 dog, or press and hold"**3**" to match the collar as the #3 dog. After doing this you'll hear five "beeps" from receiver and see the green LED flash slow down. Release the button at this point.

Important**: You must confirm that you hear the five "beeps" from the unmatched receiver and see the green LED light flash slow down first, before releasing the dog selection button. If your match attempt fails, you may need to cancel the failed matching receiver and attempt to re-match again.**

Step 6 : Press and hold the "➕" button and

the " ⚡ " button at the same time
again, until the digital number on the
LCD display is no longer changing,
then release.

Step 7 : Test the matched Receiver Collar by
choosing the number you recently
matched on the transmitter, then

press "🔔" button.　You should hear

the "beep" sound from the matched
receiver. Congratulations! You have
successfully matched your Receiver
Collar.

Important: *After matching the*
Receiver Collar, the dog selection
button will return to "1" default.
Before testing the matched collar,
Please choose dog number first.

> *NB !!! Collar/Receiver must be in Dual mode ....Only in Dual can the receiver collar can be matched and unmatched.*

Unmatching/Unpairing Procedure

If you require to **unmatch/unpair a collar for example you have got a new remote etc.... follow these steps:-**

Step 1 : Take the receiver you wish to unmatch and press and hold the "ON/OFF" button. After two "beeps", the receiver is powered on and you will notice the green LED flashing 1 time per 5 seconds.

Step 2 : Press and hold the " ⏻ " button on

the transmitter until the LCD display screen comes on. Release the button, and now the transmitter is power on.

Step 3: Press and hold the "🔔" button and

"⚡" button at the same time, until the digital number on the LCD display begins changing automatically, then release. (The numbers changing will look something like "08,09,10,11……", increasing automatically.)

Step 4 : Place the Receiver Collar within 50~100mm of the transmitter and then press the dog selection button of your choosing. (You can press "**1**" or "**2**" or "**3**").   Once you make your selection, you should hear five "beeps" sound from receiver.

Step 5 : The green LED light on the Receiver

Collar should now be flashing. Congratulations!   You have successfully canceled the matched Receiver .

Step 6 : Once again, press and hold the "🔔"

button and the "⚡" button on the transmitter at the same time until the digital numbers on the LCD display stop changing, then release. You have now exited the "cancel matched receiver" mode.

Your Remote Trainer has many levels of intensity so you can find the best level for your dog's temperament. You may also select either shock or vibrate stimulation, depending on your dog's temperament and your training purposes.

To set the static shock level, press the "**+**" or "**-**" button to select a suitable shock level, then press and hold on the "⚡" button for around 8 seconds of continuous static stimulation, or press one time, for a solitary 1 second shock.

To set the vibration level, press the "**+**" or "**-**" button to select a suitable level, then press and hold on the "〜" button for around 8 seconds of continuous vibration, or press one time, for a solitary 1 second vibration.

Charging

Both the transmitter and the receiver charge quite rapidly advisable to charge for 4 hours at a time and for 8-10 hours before first use. Both can be charged at the same time and

have a common adaptor. To recharge, simply open the rubber cover, and plug the adaptor contact pin into your household AC power outlet, and then insert the adaptor plug into the receiver DC jack.

The Transmitter and Receiver Collar can be charged by connecting a USB Cable and other 5V DC power supply, such as cell phone notebook, and computer adapters. Do not charge batteries in especially hot areas, and keep far any heat source such as a fireplace or heater.

Receiver Collar Charging

When the charger is plugged in, you will notice the red Led indicates it's charging. The green LED light will replace the red light when the Receiver Collar is fully charged, but always make sure you charge it for 4 hours at a time (8-10 hours before first use) to make

sure it is fully charged even if the light is showing green.

The receiver's red Led light will flash when the battery is low power. When you notice this we recommend you recharge the battery at once.

Important: *When the Receiver Collar's LED red light flashes, this means the battery is low and should be charged immediately.*

Transmitter Charging

When the Transmitter is plugged in, the LCD will display "CHA". This means the device is charging.   The LCD will display "FUL" when the transmitter is full charged. Sometimes the CHA display will remain and you won't see FUL, that is Ok and just make sure it is left on charge for 4 Hours Continuous.

NOTE: *When the Transmitter's red light flashes,*

this means the battery is low and the device should be charged immediately.

It is always advisable to keep all units plugged in on Charge when not in use.

Troubleshooting Guide

Problem#1: No stimulation when Remote Trainer button is pressed.

- The Receiver Collar has not been activated. Remember that the Receiver Collar must be turned on before use.
- The Receiver Collar has not been set to your Remote Trainer. Follow the instruction above for directions.
- The batteries in either the Receiver Collar or the Remote Trainer are dead. Recharge or replace, as needed.

Problem#2: The Beeper on Receiver Collar

doesn't make any sound when the power switch is turned on.

- The battery in the Receiver Collar has run down. Recharge it as needed for Min 2 hours.

Problem#3: The stimulation doesn't seem to be working very well.

- The Receiver Collar is not tight enough. Check to make sure the contact points are in constant contact with your dog's skin.
- The batteries are dead. Replace or recharge as needed.

Problem#4: The Receiver Collar light changes Colour to indicate low charge very quickly.

- The unit has been left turned on

between training sessions. Make sure the receiver is turned off after each use.

- You are training in very cold weather. Move to Hawaii. ☺

Problem#5: The Remote Trainer doesn't have range, or the range is significantly reduced.

- Your dog may be shielded by a metal structure.
- For best range, position the Receiver Collar so that the light face toward the dog's nose.
- Radio Interference. Wait a short while then try again, or move to another area.

Problem#6: The Receiver Collar doesn't appear to be receiving any signal or doesn't work at all.

- Check the Receiver Collar on/off button, make sure the Receiver Collar is turned on.
- Check the Remote Trainer battery, it's power may be low.
- Recharge the Remote Trainer or charge the Receiver Collar if needed.

Problem#7: The Receiver Collar has to literally be held on the top of Boundary Wire for it to activate.

- The batteries have may have run down. Make sure the batteries are well charged.
- Adjust the Boundary Control Switch knob clockwise to increase the Boundary width.

Problem#8: I have an inconsistent signal

for the Receiver Collar.

- Make sure the Fence Transmitter is at least three feet from large metal objects or appliances.
- Make sure all Boundary Wire turns are gradual with no sharp corners.
- Make sure the Boundary Wire is not running parallel to and within five feet of electrical wires, neighboring containment systems, telephone wires, television or antenna cables, or satellite dishes. Add Resistor unit as described in manual to solve/help with interference issues.

Problem#9: The Power Light and the Loop Indicator Lights are off.

- Make sure the both ends of the Boundary Wire are plugged into the

Fence Transmitter Boundary Wire Terminals.

- Perform a Test. Use a short section of Boundary Wire to plug into both Fence Transmitter Boundary Wire Terminals. If the lights turn on, this means you have a break in your perimeter of boundary wire, if the lights still do not glow, you may have a faulty Fence Transmitter. Please Contact us on these details:-

www.mypetcommand.com

Email:- sales@mypetcommand.com

Tel:- USA 888 686 6495

Tel:- Australia:- 1300 416 703