





www.mypetcommand.com Email :- <u>support@mypetcommand.com</u>

Remote Spray Trainer Operation Guide

Thank you for choosing the **MY PET COMMAND** Dual Function Remote Spray Trainer and Auto Anti-Bark collar. Our mission is to offer the best electronic training solutions. We want to ensure your dog's safety by providing you with the tools and techniques to successfully train your pet. Please feel free to contact us if you have any problems and we will resolve them immediately.

Please read the complete operation guide carefully before starting to train your dog including the FAQ.

These instructions are suitable for the My Pet command Spray Trainer and auto Anti-Bark collar

IMPORTANT SAFETY INFORMATION

Not for Aggressive Dogs. Do not use this product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury or even death to their owners and others. If you are unsure if this product is appropriate for your dog, please consult your veterinarian or certified trainer.

CAUTION Please read and follow the instructions in the manual. Proper fit of the collar under the dog's neck is important. A collar worn for too long or made too tight on the

pet's neck may cause skin damage. Ranging from redness topressure ulcers; this condition is commonly known as bed sores.1. Avoid leaving the collar on the dog for more than 8 hours

out of every 24 hours and try to reposition the collar on your dog's neck every 1 to 2 hours if possible.

2. Check the fit of the collar to prevent excessive pressure..

3. Examine the contact area daily for signs of a rash or a sore. Brushing the coat daily may help.

4. If a rash or sore is found, discontinue use of the collar until the skin has healed.

Do not expose the device to freezing temperatures -32° F or 0° C or to conditions warmer than 113° F or 45° C. Do not leave the unit in direct sunlight. Never leave the unit in a car where the device can heat up to high temperatures 113° F or 45° C.

AEROSOLS:

1.Keep out of reach of children.

2.Contents of the refill can and the spray collar are under pressure.

3. Use only in a well ventilated area. Use only as directed.

4. May explode if heated, do not heat. Do not expose to temperatures over 113° F or 45° C.

5. Do not burn. Do not dispose of in fire, even when empty.

6. Keep out of direct sunlight.

7. Do not leave the aerosol can in a vehicle where temperature could exceed 113 $^{\circ}$ F or 45 $^{\circ}$ C.

7.Store in a cool location Keep away from sparks or flame. Do not smoke while refilling.

8.Do not puncture. Contact of liquid propellant with skin may cause frostbite.

9. Do not ingest. In case of accident, seek medical care. If swallowed, call a poison control center immediately.

The Remote Spray Trainer is not a toy. Keep it away from the reach of children. Use it only for its pet training purpose.

These steps will help keep your pet safe and comfortable. Millions of pets are comfortable while they wear spray collar.

Training sessions which are shorter and more positive (10-15 minutes) are often the most effective.

Do not use the collar on a dog that is under 6 months old.

Improper or inappropriate use of a training collar system can be harmful. Please use this product correctly and pay attention when training your dog.

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Components





Bonus Training Ultrasonic whistle

How the System Works

This Kit Has Dual Functionality modes

- 1.) Remote Trainer
- 2.) Auto Anti Bark

Make sure Collar is fully Charged before use. To Turn On/Off the Collar Hold Down the On/Off Button.

The Short Beep sound indicates the Collar tuns on The Long Beep Sound indicates the collar is turned off To use the remote Trainer function mode make sure the collar is Off and then switch on the collar and use the remote for that specific Collar within 1 Minute of turning the collar on. So For Example activate the Beep or Spray button for dog1 etc....Immediately after turning on

If you do not use the remote within 1 Minute of Turning the collar on, the Collar will then function as an Auto Anti-Bark after the first minute within Switch on.

Once the collar enters Auto anti Bark mode, you will not be able to use the remote control until you switch off and on the collar and follow the above steps

To Fill and refill the Spray

Please note you have to Refill the Collar with Spray Liquid which is not included in the kit. Please get any Standard Aerosol Refill which may come in Citronella, Lemon or unscented type as all of these will be suitable.





Follow these Steps

- Remove the Collar from your Dog
- Turn the unit off

• Ensure the Refill port is Clean. Note If any Dirt or Debris enters the Refill Port when Refilling, it could cause the unit to become clogged and Malfunction.

• Hold the Spray Can Upright and in a straight and perpendicular way as shown in the picture above And firmly press the nozzle down into the refill port. Hold for 15 Seconds and remove

- Turn the Unit ON after Refill before use
- For Optimal Performance the Spray Bark collar should be refilled before each use
- •

The MY PET COMMAND Remote spray collar has been proven safe, comfortable, and effective for all pets over 6 months old. This system assists you in controlling your pet without a leash at a long distance range. At the push of a button, the remote transmitter sends a signal, activating the receiver collar and emits safety spray or warning beep . Using the remote trainer consistently and correctly, many misbehaviors that your pet exhibits can be corrected or any basic obedience commands can be taught.

Also, The MY PET COMMAND Remote Spray Trainer has an Auto Anti-bark function .When you don't use remote control within the first 1 minute after turning on the collar , the receiver collar will enter anti bark mode automatically. The microphone will be activated by dog's bark then the receiver collar will emit a warning beep and safety spray to stop barking.

Important: The remote trainer actual distance is dependent on the way you hold the remote transmitter, the range may vary. Hold the remote transmitter in a horizontal position away from your body to achieve optimum range. Terrain, weather, vegetation, vehicles, buildings, transmission from other radio devices, and other factors will affect the range of your remote trainer.

Main Features

-Combine remote training function and auto anti bark function

- Range in open field up to 500 feet.

-Auto anti bark function

-Suitable for all dogs with Neck Sizes 5.9 "-25.5"

(15-65cm)

- Train up to 2 dogs from the same transmitter.

- Long and Short spray .

- High and Low warning beep

- Dog selection button allow you to select your dog.

- Rechargeable 3.7V Li-ion battery for receiver.

- 2 PCS of AAA battery for remote control

-Soft Silicon Collar Strap.

- LED low power indication, red light will flash 1 time per second when battery level is low.

- Low spray indicator (Can spray 30-40 Spays Max from full)

-LED low spray indication , red light will flash when low spray

- Comes with warranty.

Transmitter



Red Led: Indicates the first dog and low battery ,Press theDog1 button or Spray button or beep button one time, the Red led light will flash one time after you choose the first dog . When the battery is low , the Red led will flash 1 time per second.

Green Led: Indicates the second dog ,Press the Dog 2 button or Spray button or beep button one time, the red led light will flash one time after choose the second dog

Dog 1 button: Select the first dog and match the first dog collar; Press this button , will control the first dog .

Dog 2 button: Select the second dog and match the second collar ;Press this button , will control the second dog

Short Spray button: Spray shot. Press 1 time-receive collar emit 1 short spray

Long Spray button: Spray shot. Press 1 time- receive collar emit 1 long spray

Low Beep button: Warning beep, Press 1 time- receive collar emit 1 low warning beep

Long Beep button: Warning beep, Press 1 time- receive collar emit 1 high warning beep

Receiver Collar



On/Off button

Press and hold on 2 seconds to turn the collar on. Two confirming tones will sound and the collar green LED light will flash 1 time per 5 seconds. Press and hold on 2 seconds to turn the collar off. One long tone will sound and the green LED light will stop flashing and turn off.

Function and Response Table

Function	LED Light Response
Unit is on	Green light will flash 1 time per 5 seconds
Low battery	Red light will flash 1 time per second
Low spray	Red light will flash 1 time per 5 seconds
Charging	Red light is on
Full charge	Green light is on

Charging Receive collar

The receiver can charge rapidly in about 2 hours. Though please leave the collar on charge for Min 3-4 hours at a time as that is better for the life of the battery.

The receiver collar can be charged by connecting USB cable and 5V DC power supply, such as cell phone adapter, notebook, or computer.

Do not charge batteries in hot areas, keep far away from fire.

The red LED light is on when charging.

The green LED light is on and the red LED light is off when the receiver collar is fully charged

The receiver's red LED light will flash one time per second when the battery is low power, recharge the battery immediately.

Inserting the Transmitter battery

1. Hold the Remote Transmitter face down. Gently push on the lower door, slide down and remove the battery cover

2. Insert 2 pcs of 1.5-Volt alkaline batteries according to the correct "+" and "-" polarity

3.Close the battery cover .

4.Test the transmitter

Press any one button of transmitter , the Red led or Green led will flash . Inserting transmitter battery correctly .



Match/Pair a Receiver Collar

The One Collar Kit will come with the collar Matched/Paired to Dog1 on your remote control

To add an additional receiver collar to your remote dog training system, following the below steps. Only turn on 1 collar at a time to connect then follow step for the 2^{nd} collar if required.

Step 1: Take out 1 unmatched/Unpaired receive collar. Press and hold "ON/OFF" button. After two "beep" sounds, release the button, the receiver power is on.

Step 2: Take out the transmitter . Press and hold on the **Dog 1 button** (within 10 seconds after turning on the unmatched collar) until you hear 5 "beeps" sound from the receiver then release .

If you want to match the second dog collar , press and hold on the ${\bf Dog}~{\bf 2}~{\bf button}$.

Note: You should press and hold on Dog 1 button or Dog2 button within 10 seconds after turning on the unmatched receiver collar. Otherwise you have to turn off receive collar then turn it on again to match/pair.

Step 3: Test matched Receiver

press **Dog 1 button** one time, if you can see the red led flash 1 time from the matched receive collar then congratulations, you have matched the first receive collar. You can also press **Beep button** 1 time to test, you will hear 1 sound warning beep from the matched receive collar.

TRAINING GUIDE

Fitting Collar on the Dog

Make sure your dog is standing then place the collar strap in the middle of the dog's neck. The receiver should be on the underside of his/her neck . The Spray Nozzle towards the dog's nose.

The Receiver Collar should fit snugly, yet loose enough to allow one finger to fit under the strap.

Ensure a Proper Spray Pattern

For the Receive Collar to perform properly, the nozzle must be positioned correctly and there must be a clear path from the Spray Nozzle to your dog's snout

1. Make sure the Spray Nozzle is angled out and pointing up towards the dog's snout

2. For long-haired dogs, it may be necessary to trim the neck hairs along the path of the spray. It is important that the spray reaches the dog's snout to be effective

3. For optimal performance, the Receiver Collar should be refilled before each use.

General Training Tips

1. Make training sessions short and positive (between 10-15 minutes long for each session.)

2. Train one dog at a time.

3. During the first initial training sessions, keep the dog in a familiar outdoor environment.

4. Use a long leash fastened to a non-metallic collar to help the dog's learning.

5. Be consistent. Give your dog a tone and/or spray with each misbehaviour.

6. Teach the dog a command first before reinforcing the command with the remote transmitter.

7. Issue one obedience command at a time. Do not use the training system for commands that the dog has not learnt.

8. Do not overcorrect your dog. Use as few sprays as possible to train your dog.

9. During training, look for all the positive changes in the dog's behavior and remember to reinforce them promptly with ample praise and reward.

10. If you notice one situation in which your dog misbehaves repeatedly, set up this situation as a training session. This will dramatically increase your chances of success.

11. If your dog has a timid reaction to the tone or spray (especially the first couple of times), do not be alarmed. Redirect their attention to a simple and appropriate behaviour (i.e. a known command such as "sit").

12. Please keep in mind, that you should keep training sessions short and end every session on a high note. Stop training and play with the dog as soon the dog has accomplished a new level of proficiency.

13. Never use the MY PET COMMAND Remote Spray Trainer to correct or eliminate any form of aggressive behaviour. If your dog exhibits such behaviour, contact a professional trainer. Aggression in dogs is the result of many factors- it may be a learned behaviour or it may be brought on as a result of fear. Another factor contributing to aggression in dogs is social dominance. Every dog is different.

HOW DOGS LEARN

Here are some basic guidelines that cover all your remote trainer work on obedience commands.

Follow a step-by-step introduction process on each command. Don't assume that your dog will understand a remote trainer correction in connection with a command. The stimulus can confuse them initially, even if they know the command.

Don't introduce remote training around distractions.

Keep things simple for your dog in their first sessions. They can't learn well when there's too much going on.

Learning to Train

Every animal on the planet has an alpha or beta relationship with every other animal. We usually think of "beta" as submissive and beaten down, but in wild packs or herds, that is not the case. The beta dog in a pack of wild dogs is still quite happy and lives a good life. So your dog should live the comfortable life – while remaining in the beta position. Your dog will be quite happy being beta as long as you show the dog that beta is a good way to live. In dog terms, you are the "alpha," giving your dog everything it needs to survive. The essentials of food, shelter, and most importantly, companionship (the pack) are provided by you. For those things, your dog will work and be happy as long as you demonstrate that you will not submit to challenges.

To be sure, the beta dog will present regular challenges in hopes of gaining the alpha position. If the beta dog wins the challenge, there is a new leader of the pack, so do not give in. Some of the challenges are subtle. Those are the ones you must pay close attention to while training. If you win the small battles, the big fights will be much easier to handle. Dogs see the world in black and white. To your dog, either you are in control or it is. There is no middle ground.

There are two most important points, **conditioned responses** and **substitution**, will be the cornerstones of your training program.

Conditioned responses to commands are mandatory for a properly trained dog. When you explain something one time to a person, he or she will understand it and quite often give a positive response when questioned on that topic. Canines are different in that they trust their instincts implicitly. Instincts have protected canines for thousands of years from wild animals and other threats, and those threats still live in their minds today. In your training program, you must totally condition the responses to the obedience commands to such a degree that your dog trusts you more than its own instincts. That is a tall order, and you must take it seriously or you will not have success. Simple repetition is the only way to properly condition a dog. Simple repetition to the tune of around 1,000 repetitions per command will do this nicely. That might seem like an undoable task but if you will train consistently, it will take only a short time

Substitution: This is where we use a stimulus to cause a response and then add another stimulus simultaneously until the second stimulus evokes the same response as the first. You might remember Dr. Pavlov's work with ringing the dinner bell as he was feeding his dog. It did not take long before simply ringing the dinner bell caused the dog to salivate. You will use this same practice in training your dog, beginning with a leash, progressing to words and then finishing with electrical stimulation. It may sound overwhelming right now but you will be successful and your dog will accept this without question if you follow the steps.

Remote control mode & Auto anti bark mode

Auto anti bark mode : The receive collar will enter auto anti bark mode automatically 1minute later when you turn on the receive collar if it does not get any signals from the transmitter during the first minute after switch on

Remote control mode: The receiver collar gets a signal from the Transmitter within 1 minute after turning on the receive collar .

The Receive collar will keep the remote control mode until you

turn it off then turn on again .If don't get any signals from the transmitter the receive collar will enter Auto anti bark mode .

Auto anti bark Sequence of Events and how the collar Works:-

1)The collar will issue one beep audio warning when the device detects the first barking

2) The collar will begin to emit spray shot automatically if the collar continues to detect the barking in 1 seconds.

3)The collar will return to the original status if it can't detect the barking for 120 seconds. It will start to issue warning beep first again

Adjust the Sensitivity Level in Auto anti-Bark mode

1) The receive collar has 3 levels of sensitivity : Low , Middle and High.

2) You can adjust the correct sensitivity level according to the dog type and loudness of dog's barking

3) You can press the On/Off button to adjust/toggle between the sensitivity levels when the receiver collar powered on . Press On/Off button one time each time , to change the sensitivity level indicated by the blue Led light .

Frequently Asked Questions

Is the spray safe for my dog? While the spray is unpleasant it is harmless to your dog.

Is the collar waterproof? No, However it is water resistant, but can only handle small amounts of water such as light rain etc...

How old should my dog be before I use this device? It is recommended that your dog be 6 months old to use a training collar. Your dog should have learned the basic commands such as "sit" or "stay".

The collar strap is too long, is it ok to cut off the excess collar strap?

Yes

Can I use this on my aggressive dog? We do not recommend any of our products to be used on aggressive dogs. In this situation please contact your local veterinarian or professional to trainer to determine if your dog might be aggressive.

Will I get exactly the 500 feet range as advertised? Testing for the 500 feet range is performed in perfect conditions. The range you get will vary according to terrain, weather, vegetation, as well as, transmission from other radio devices. For best results make sure the collar has the light closest to the dogs nose and you hold the remote horizontally and away from your body.

Does the spray need to hit my dog's nose ?

No. The spray is very fine and simply creates a mist in the region of the snout.

Will this work automatically when my dog barks? Yes, you need to confirm the receiver collar is Auto anti bark mode when you don't remote train dog.

How many dogs can I set up on this system? 2, you need to purchase extra collars if needed and pair/Match them to the remote.

When will I know to refill the spray and how many Sprays can it make once the collar is Full of liquid? We suggest that you refill the spray before use very time. If the Red Led of receiver collar flashes 1 time per 5 seconds when you are training your pets, please refill the collar and make sure you refill it with the collar being off. The Collar can do about 30-40 sprays from full to empty.

Can I refill spray while the dog wears the receive collar ? No . Please take off from your pet , turn off the receive collar , then refill the spray .

Troubleshooting Guide

Problem#1: No spray or beep when a transmitter button is pressed.

The receiver has not been activated. The receiver must be turned on otherwise it won't work at all.

The receiver has not been matched to your transmitter. Follow the instructions to match.

Problem#2: The beeper of receiver doesn't make any sound when the receiver is turned on.

Press dog selection button to choose correct dog ID before pressing

The batteries are dead. Recharge as needed.

Problem#3: The receiver light changes color to indicate low battery very quickly

The unit has been left turned on in between training session. Make sure the receiver is turned off after use.

You are training in very cold weather.

Problem#4: The remote trainer doesn't have range or the range is significantly reduced.

Either you or the dog is shielded by a metal structure. Operate it far away from these structures.

The receiver is on backwards. For best range, position the receiver so that the light faces toward the dog's nose.

Radio interference. Wait a short while then try again, or move to another area.

Problem#6: The receiver can't receive any signal or cannot work at all

Check the receiver on/off button, make sure the receiver is turned on. Check the transmitter, if it has a low battery, replace battery first. The charger is broken, please try plug it in your computer. Cancel the receiver match, then re-match it with the transmitter. For any Help or support please contact us at

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