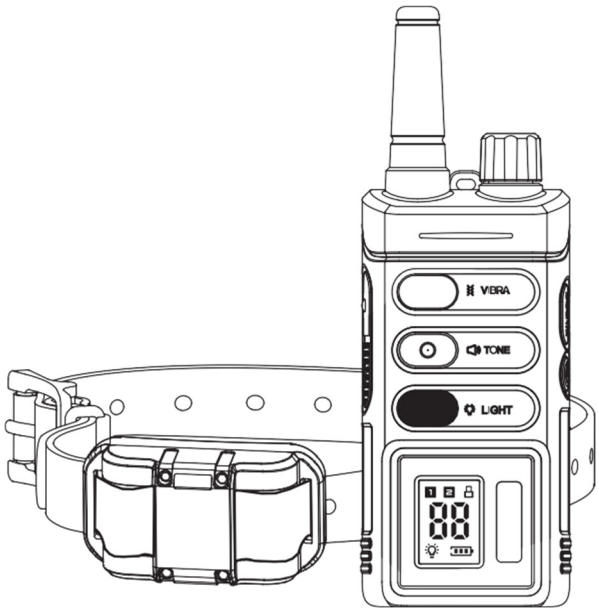
Dog Training Collar

User Manual

Model MPC625



My Pet Command

Before using please read the manual carefully

D.3.0.02.825XXX-ZX-01

Important Safety Information

This is the safety alert symbol. It is used to alert you to potential injury hazards. Obey all safety messages that follow this symbol to avoid possible injury.

WARNING

Do not use this product on aggressive dogs, it may cause serious injury to the owner and other people. If you are unsure if this product is right for your dog, please check with your veterinarian or a certified trainer.

CAUTION

Safety during on-leash training

While during on-leash training. Your dog should be on a solid leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

Risk of skin damage

If a collar is worn on a dog's neck for too long or too tight, it might cause skin damage from redness to pressure sores.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible reposition the collar on the pet's neck every 1-2 hours.
- Never connect a lead to the electronic collar, it will cause excessive pressure on the contacts.
- If a rash or sore is found, discontinue use of the collar until the skin has healed. If the condition persists beyond 48 hours, see your veterinarian.
- This product is not a toy, please keep it away from children.
- This product is only for use with healthy pets. If you’re not certain that your pet is in good health, we recommend that you take your pet to a veterinarian before using this product.

Characteristics

1-mile range

3 modes supported: Beep, Vibration and Static

2 different stimulation types -Momentary and Continuous

0-100 adjustable static levels

Completely waterproof

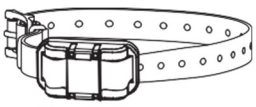
2-hour rapid charge lithium polymer batteries

Support maximum 2 collars with 1 remote

Lock and set stimulation safety feature

Package Contents

❶ Remote

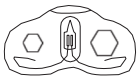


❷ Collar Receiver with Strap

❸ Charging Cable

❹ Wrist Strap

❺ Belt Clip



❻ Test Light Tool

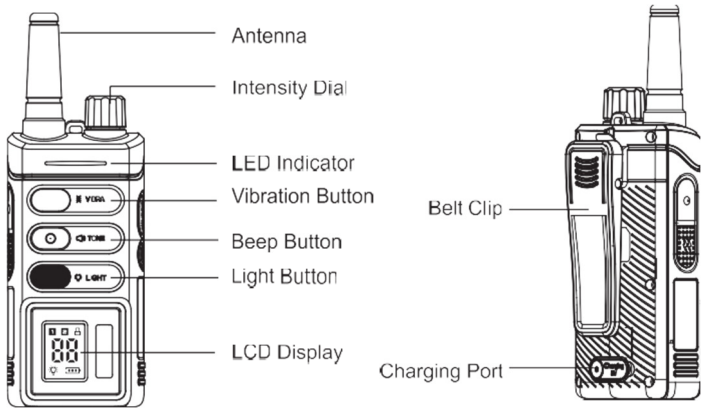
❼ Silicone Caps

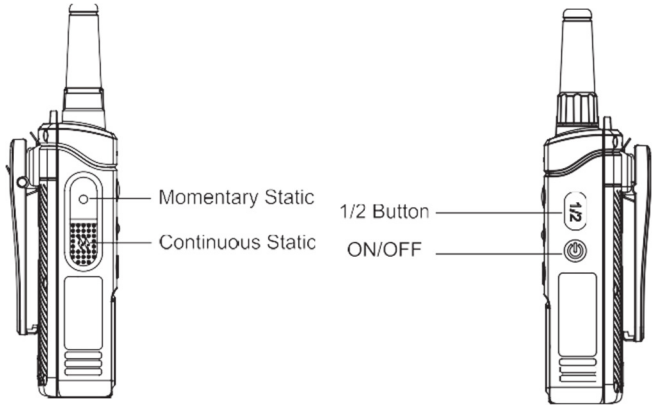
❽ Contact Points

❾ Contact Spring Sheet

Overview

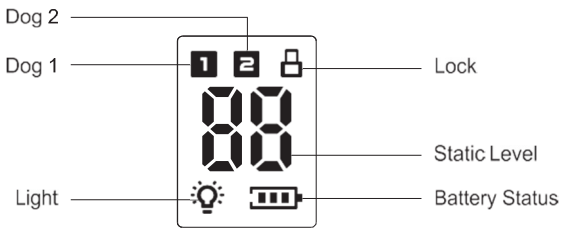
Remote



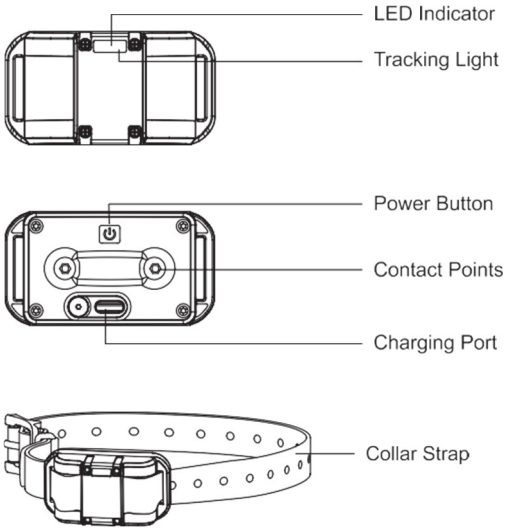


Overview

LCD Display

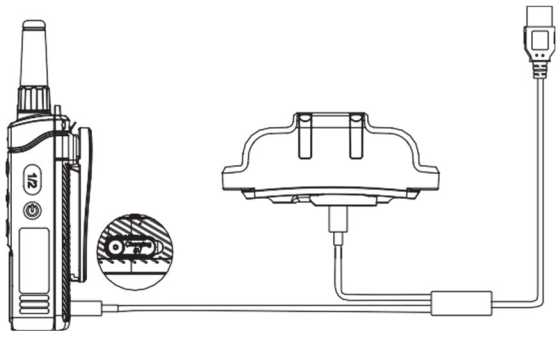


Collar Receiver



Charge the Remote and Collar Receiver

Recharge the unit if the indicator light is red, the unit does not turn on, or the system will not stay on when any button is pressed.



The screen will display a full battery status, and the indicator light will turn green if it is fully charged.

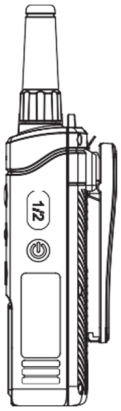
The indicator light will turn red during charge cycles and turn green if it is fully charged.

Please add this about the batteries:

When a charger is not in use, disconnect it from the power source. Fully charge the batteries if the unit is to be stored without use for a period of 3 months or more.

Turning the Unit On/Off

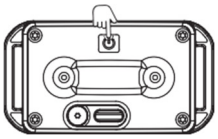
To turn the remote on/off



Press the power button shortly to power on.

Press the power button shortly to power off.

Turning the Receiver on/off

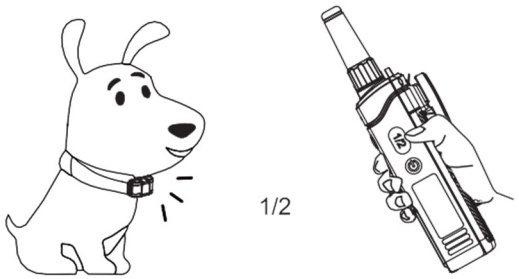


Press the power button shortly to power on.

Press and hold the power button for 2 seconds to power off.

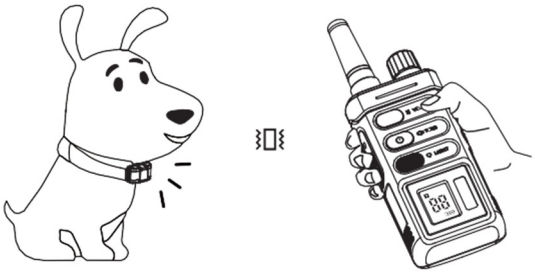
Button Functions

❶ 1/2 Button



The unit supports the training of two dogs.

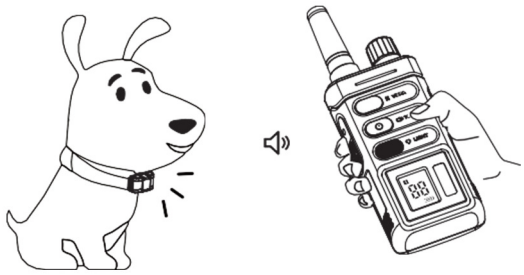
❷ Vibration Button



Sends a vibration stimulation to the receiver.
It will send a continuous vibration stimulus for as long as the Vibration Button is pressed, for up to 10 seconds.

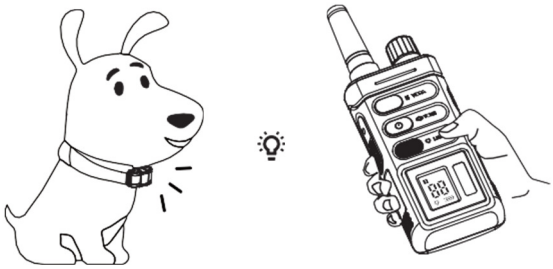
Button Functions

3 Beep Button



Sends a tone stimulation to the receiver.

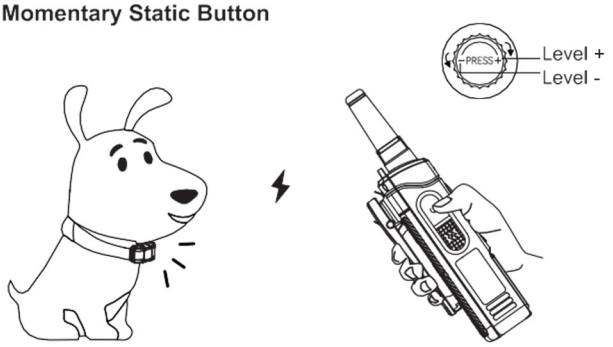
4 Light Button



Tracking light will cycle :Solid →Flashing →Off when the button is shortly pressed. Press and hold the button for 3 seconds to turn on the SOS light, press and hold 3 seconds to turn off.

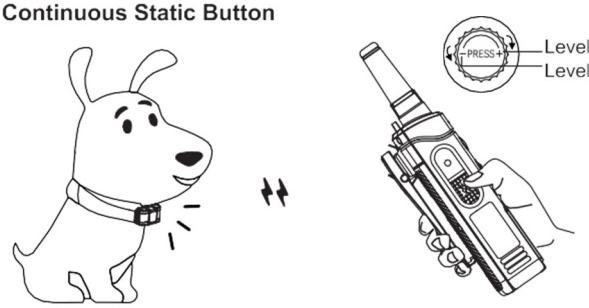
Button Functions

5 Momentary Static Button



It will send a single pulse of stimulation at the set level when you press the button.

4 Continuous Static Button



It will give continuous simulation as long as the button is pressed, for up to 10 seconds (this is safety feature designed to prevent accidental over-stimulation of your dog).

Button Functions

6 Intensity Dial

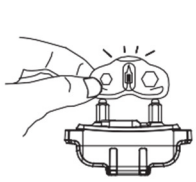
Provides multiple levels of static stimulation, turn the Intensity Dial to increase or decrease the stimulation level, so you can match the correction to your dog's temperament.

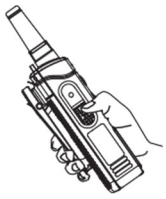
How to Lock/Unlock the Stimulation Level

Set the desired stimulation level and then press on the top of the intensity dial 3 seconds.
If the stimulation level does not change when you rotate the stimulation knob, and the display shows the lock icon. You have successfully locked the stimulation level.
To unlock the stimulation level simply press and hold the stimulation knob 3 seconds again.

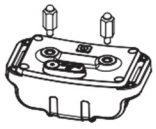
How to Use Test Light Tool

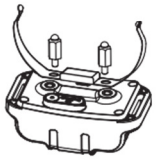
1. Make sure the Remote and Collar Receiver are paired.
2. Put the test light tool vertically on the 2 contact points, ensuring the metal wire has direct contact with the top of the 2 points.
3. Press the static button on the remote, and the test light will be lighted. The higher the static level is the redder the light will be.

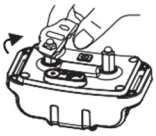


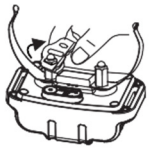


Note: For dogs with shorter coats, use 2pcs short contact points and install the conductive silicone caps onto the contact points to make them softer, it may be better for your dog's skin. For dog with thicker coats, please use 2pcs long contact points and install contact spring sheet.









Fit the Collar Receiver

The collar should be adjusted to allow the "contact points" to have direct contact with the skin. You should be able to fit a finger between the collar strap and your dog' s skin. Too loose and the contact points will not be able to administer the stimulation reliably and can cause skin irritation due to chafing. The optimal position for the collar receiver is on either side of the dog's windpipe.

How to Find the Best Static Level for Your Dog

Very Important: Always start at the lowest level and choose the best level for your dog.

Follow the steps below to find the best Level:

1. Starting at Level 1, press the static button to see the dog's reaction.
2. Gradually increase the stimulation levels until your pet reliably responds to the stimulation.
3. If your dog continues showing no response at Level 6, check the fit of the receiver collar. If your dog has long or thick hair, install contact spring sheet, or dog's hair will need to be trimmed around the contact points, If the "Contact Points" is no contact with the dog's skin, there will be no static stimulation.

Note: If all of these steps have been done and the dog continues showing no reaction, see the "How to Use Test Light Tool"(Page 12).

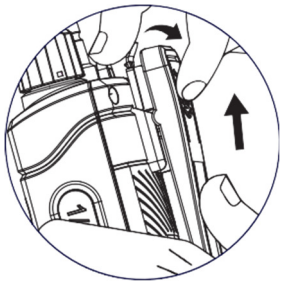
How to Attach/Detach the Belt Clip

Install

1. Align the belt clip with the groove on the back side of transmitter.
2. Pinch the shrapnel while pressing down the belt buckle.

Disassembly

Hold the shrapnel first, then push the belt buckle upwards.



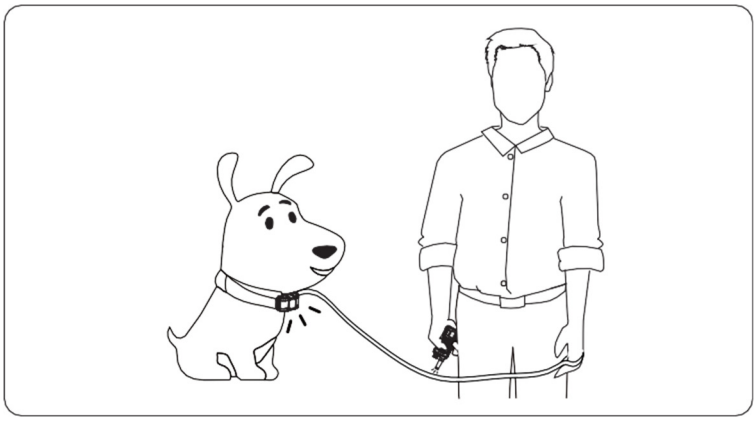
Training Tips

If you want to correct the dog's bad behavior, for example, barking, please follow these training steps.

1. Put a separate non-metallic collar on your dog's neck above the receiver collar, and attach an 8-10 feet leash.

Caution: Be sure the extra collar does not put pressure on the contact points.

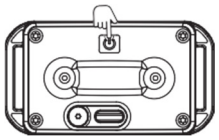
2. Hold the leash and the remote.
3. Choose your pet's recognition static level.
4. As soon as your pet is barking, press the stimulation button and give a command "No" or "No barking".
5. Release the stimulation button immediately once your dog stops barking and praises it.
6. If your pet ignores the stimulation, increase the Intensity Level by 1 to 3.
7. Practice this training in several different scenes.



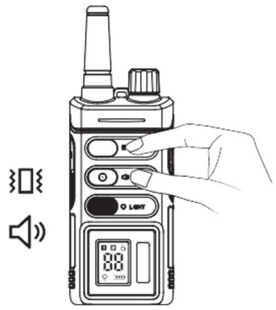
Pairing

Note: You may skip this step because the set is already paired by factory setting.

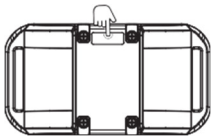
1. Make sure the collar receiver is turned off and the channel switch of remote is on "Dog 1".
2. Press and hold the power button of collar receiver for 3 seconds until the red and green lights flash alternately.



3. Press and hold the Beep and Vibration buttons of remote at the same time to pair the collar receiver.



4. Pairing successfully, the receiver beeps twice and the green light flashes 3 times.



Two Receiver Collars System

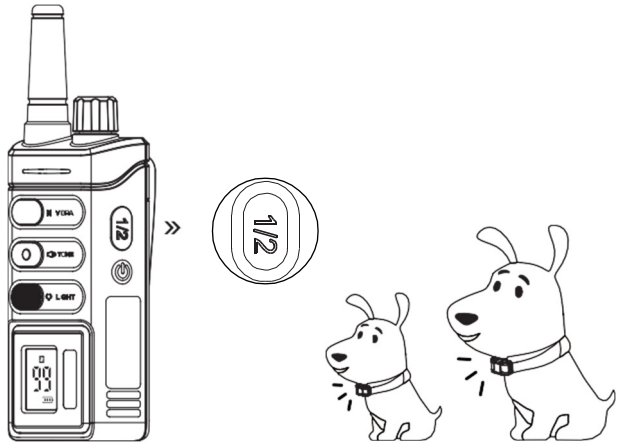
Part I : Add collar for second dog

Note: You will need to have a 2nd collar.

1. Press and hold the "1/2 Button" of remote 5 seconds to unlock the "Dog 2". (this is a safety designed to prevent mistakenly touching)
2. Make sure the collar receiver is turned off and the channel switch of remote is on "Dog 2".
3. Press and hold the power button of receiver collar for 3 seconds until the red and green lights flash alternately.
4. Press and hold the Beep and Vibration buttons of remote simultaneously to pair the receiver.
5. Pairing successfully, the receiver beeps twice and the green light flashes 3 times.

Part II : Switch Collars/Channels

Able to train 2 dogs separately. Regulator channel button selects the dog to train.



Question & Answer

Q: Is the static safe for my pet?

A: It is unpleasant,but harmless to your dog, please select the appropriate static electricity level. Electronic training equipment requires the interaction and training of the owner.

Q: My dog is not reacting to the system.

A: - Make sure the receiver and transmitter are turned on.
- Make sure the remote channel 1 or 2 is correct with the receiver collar. If not, please pair the remote and the receiver collar again. Refer to "Pairing" (Page 17) for more information.
- Make sure the collar strap is tight enough so both contact points are touching the dog's skin.
- The contact points may be too short for the dog. Change longer contact points or Contact Spring Sheet that are more appropriate for your dog. If you are already using the longest contact points available, you might need to trim down the hair on the dog's neck so both contact points are touching the dog's skin.
- The intensity level may be too low for your dog. Keep increasing the stimulation until the dog responds, usually with neck movement, head shaking, looking over its shoulder, etc. (response may be very subtle)

Q: The receiver doesn't seem to provide static stimulation to the dog?

A: Receiver Contact points from Receiver. Connect Test Light to the receiver and the receiver and test for stimulation. If the text light is blinking, receiver is providing stimulation.

Q: Will I get exactly 1 mile of range with the electronic training collar?

A: The effective wireless communication range will be affected by terrain, weather, vegetation, and interference from other radio equipment.

Warranty

1-Year Warranty

The original purchaser for this unit is provided with a 1-YEAR Warranty. The warranty begins on the date of purchase. For the first year, coverage is provided for both parts and labor on warranty repair services. After the first year, the Limited Lifetime Warranty covers parts only, and does not cover labor fees and Accessories. Accessories such as straps and batteries are covered for the first year only. All shipping fees incurred, the cost of accessories after the first year, and labor fees associated with out of warranty repair work are the customers responsibility.

Not Covered Under Warranty

We DO NOT offer warranty for products that have been bought secondhand or were resold. Issues of replacement and refunds on units purchased less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are after 30 days from the date of purchase, please send the units to us for service and repair.
We DO NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units. The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work.

Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Question & Answer" in the manual before sending it back for service. A copy of the sales receipt showing the purchase date may be required before warranty work is initiated. Please include a brief explanation outlining the problem, and include your name, address,city/state/zip code, daytime phone number, evening phone number, and email address.

Compliance FCC - USA

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

CAUTION: Modification or changes to this equipment not expressly approved by the manufacturer may void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

RoHS
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MADE IN CHINA