



Basic Refund Policy as of August 6, 2018:

RETURNS

Our policy lasts 90 days. If 90 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

To complete your return, we require a receipt or proof of purchase.

There are certain situations where only partial refunds are granted: (if applicable)

- * Any item not in its original condition, is damaged or missing parts for reasons not due to our error.

- * Any item that is returned more than 90 days after delivery

REFUNDS

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at m.zak@morgantb.com.



Exchanges

If you need to exchange or return your purchase, please visit <https://www.morgantapandbasin.com/pages/returns> to initiate the return process. You can also send us an email at returns@morgantb.com to make a request, then send your item to: 21983 W 83rd St, Shawnee, KS, 66219, United States.

Shipping

To return your product, you should mail your product to: 21983 W 83rd St, Shawnee, KS, 66219, United States.

Once your request for an exchange or return has been approved, we will provide you with a prepaid label with tracking number and instructions to send your product back to us. You may track the progress of your exchange or return at <https://www.morgantapandbasin.com/pages/returns>. We may issue you a full refund to your original payment form or store credit.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.