

RMA#/Claim #: _____



SERVICE REQUEST FORM

Okuma asks that for repair/service appointments or walk-in care, customers are to bring all items, the item's RMA#, and this form printed and filled out to better track and manage claims. If you do not have an RMA#, please create one [here](https://service.okumafishingusa.com/portal/en/newticket) under the Repair Department: <https://service.okumafishingusa.com/portal/en/newticket>

First Name: _____ First Name: _____

Full Address: _____

Phone #: _____ Email: _____

CC# (If Needed): _____ EXP: _____ CCV: _____

Have you or other members of your household been exposed to Covid-19 in the last 10 days?: YES NO

PRODUCT INFORMATION

Model #: _____ Lot #: _____

Color: _____ Scratches/Imperfections: _____

Description of Issue:

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Color: _____ Scratches/Imperfections: _____

Description of Issue:

Additional Notes:

CUSTOMER SIGNATURE & DATE

Signature: _____ Date: _____

By signing this form, you agree to give Okuma Fishing Tackle - USA permission to dismantle and repair the items listed and understand that Okuma Fishing Tackle - USA is not held responsible for any scratches/imperfections noted.

FOR INTERNAL USE ONLY: CSR Initials: Date: By signing this form, I have verified and ensured all listed scratches/imperfections on the customers items and form are accurate.

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PRODUCT INFORMATION CONT.

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