

# RETURNS FORM

**YOUR NAME:** \_\_\_\_\_

**ORDER DATE:** \_\_\_\_\_

**ORDER NO.** \_\_\_\_\_

PLEASE TICK ONE:

QTY	PRODUCT NAME	COLOUR	REASON CODE	REFUND	EXCHANGE

**IF YOU'D LIKE TO EXCHANGE, PLEASE SPECIFY WHICH ITEM YOU WOULD LIKE BELOW:**

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**REASON CODES:**

- 1. ORDERED MULTIPLE STYLES TO TRY ON AT HOME
- 2. DOESN'T SUIT ME
- 3. LOOKS DIFFERENT TO IMAGE ON WEBSITE
- 4. INCORRECT ITEM RECEIVED
- 5. FAULTY ITEM - PLEASE INCLUDE DETAILS

**RETURN ADDRESS:**

Velvet Canyon  
9A/11 Banksia Dr  
Byron Bay  
NSW 2481  
Australia

Please ensure you note the tracking number as we cannot be held responsible for lost parcels.  
Please wrap well to ensure the packaging is not damaged in transit.