

**FORAGE
DESIGN**

RETURNS

email: foragedesign@live.com
tel: (+44) 7776002542

Return Address:

Forage Design
Returns
34 Briar Way
Bristol
BS16 4EB
UK

We hope you love your Forage product, but if it's not quite right, you have 30 days to return it to us for a refund or replacement. We are always here for you so if you want to chat with us about the your order please drop us a line at foragedesign@live.com and we'll get back to you right away.

Order / Invoice Number	Customer Name	Reason for return (please use return code)					Refund or replacement	Which website did you buy from? (ie - foragedesign.com or etsy)
		1	2	3	4	5		

Reason For Return	Shipping paid by:	Code
Item not as described	Forage	1
Faulty / quality issues	Forage	2
I changed my mind	Customer	3
It doesn't suit / fit me	Customer	4
Exchange for a different col	Customer	5

Please return the product using standard delivery, and keep the proof of postage receipt.

Apon inspection of the returned product, your refund will be issued through the same method your payment was received. While we do not ask for tracked shipping, in the event a parcel goes missing we cannot issue the refund without proof of postage. If a shipping refund is due we will need to see your proof of postage. We will reimburse fees for standard delivery only.

WE ARE A SMALL BUSINESS AND WE VALUE EACH AND EVERY ONE OF OUR CUSTOMERS

THANK YOU SO MUCH FOR CHOOSING TO SHOP WITH US!