

# RETURNS FORM

**RESTRAP**  
TECHNICAL BIKEPACKING GEAR



RESTRAP (RETURNS)  
INTERTRANS NV  
HAVENDOKLAAN 10  
1800 VILVOORDE  
BELGIUM

<b>NAME</b>	
<b>ADDRESS</b>	
<b>EMAIL</b>	
<b>TELEPHONE</b>	
<b>ORDER NUMBER*</b>	

\*If not ordered from **restrap.com** please provide proof of purchase.

## PLEASE SELECT ONE OF THE FOLLOWING:

<b>REFUND</b>	<input type="checkbox"/>	<b>REPAIR</b>	<input type="checkbox"/>	<b>OTHER</b>	<input type="checkbox"/>
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## REASON/DETAILS:

If you are not satisfied with your purchase you can return it for a refund, provided it is within 30 days of receipt of your order and the item is as new\* and in the original packaging. Online returns are only accepted for items purchased directly from Restrap. If you purchased your item from a Restrap retail partner please contact them directly to arrange for an exchange or refund.

Gifts can be refunded to the original purchaser only.

Restrap is unable to refund postage on expedited or international shipping. Any return delivery disputes must be accompanied by proof of delivery. Restrap is not responsible for lost or misdirected packages.

When Restrap receives your return, we will aim to process it within 10-12 business days or less.

For international returns: Restrap will not accept customs charges incurred when returning items. All packages must be marked, "Goods Returned Under Warranty."

Still have questions?  
Email [support@restrap.com](mailto:support@restrap.com)

**INTERNAL USE**

\* "As new" condition for Restrap items is unused and unmarked. Restrap strongly recommends you store your item in its original packaging while you make a decision about the product.