

# Fascinators DIRECT

## Returns Form

All returned goods should be with their original packaging with tags attached, in an unworn / unused condition and should be returned to us within 14 days of receipt. We regret we are unable to accept returns on bespoke custom designed items.

Please make sure the goods are packaged securely and we recommend that you return your goods by registered post or obtain a proof of posting. Fascinators Direct will not liable for non-delivery of returned goods or returns which have been damaged in transit. You will be liable for the return postage costs.

Please place the completed returns form inside the package as we will be unable to identify you and process your refund without it.

Once the goods have been received and inspected refunds will be processed within 7 days of receipt. We will only refund the original credit card or PayPal account used and we will not refund original shipping costs or postage upgrades. For international buyers, we do not refund any customs duties.

You can view more information on our returns policy and terms and conditions on our website: [fascinatorsdirect.co.uk/pages/returns-policy](https://fascinatorsdirect.co.uk/pages/returns-policy)

If you have any questions please get in touch with us via email: [sales@fascinatorsdirect.co.uk](mailto:sales@fascinatorsdirect.co.uk)

Returns should be sent to the address below and we recommend you obtain proof of postage.

**Fascinators Direct (Returns)**  
**20A Vernon Avenue**  
**BRIGHTON**  
**East Sussex**  
**BN2 6BF**  
**United Kingdom**

**Name:** ..... **Contact Number:** .....

**Order Number:** ..... **Postcode:** .....

**Email:** .....

Item Description	Qty	Return Code

**Return Codes**

<b>1</b> Wrong Colour	<b>2</b> Not Suitable	<b>3</b> Didn't Like It	<b>4</b> Damaged
<b>5</b> Too Small	<b>6</b> Too Big	<b>7</b> Ordered More For Choice	