**What's in the Box**

1. LED Lights
2. Charging Port
3. Power Button
4. Charger
5. Charger Cable
6. Footboard

**1. Get Started**

1. **Charging the Battery**
   - Only use the included charger.
   - Plug the charger into the wall before the Charging Port.
   - Don’t turn on the Z12 while it’s charging.
   - Charge the battery until it is fully charged - up to 2 hours.
   - Replace the cover over the Charging Port when done.

- Charging
- Charge Complete

**Indicator Lights**

- Battery Indicator Light
- Status Indicator Light

<table>
<thead>
<tr>
<th>Battery Indicator Light</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>&lt; 10%</td>
</tr>
<tr>
<td></td>
<td>10-20%</td>
</tr>
<tr>
<td></td>
<td>20% +</td>
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</tbody>
</table>

**Specs & Features**

- Max Speed: Up To 10 mph
- Max Range: Up To 12 Miles
- Battery: 36V, 4.0Ah Lithium-ion
- Motor: 400W, Dual Hub Motor
- Climbing Angle: Up To 15º
- Product Weight: 20 lbs
- Tire Size: 6.5”
- Product Dimensions: 123.5” x 18” x 37”
- Charger: UL LISTED, 100-240V
- Charge Time: Up to 2 Hours
- Weight Limit: Up to 260 lbs
- Recommended Age: 12+

**Remember to be safe and most importantly, have fun!**

2. **Make Moves**

2.1 **Riding the Z12**

- Neutral
- Turn Left
- Turn Right

**Warning:** The Z12 will automatically turn off as a safety precaution if the battery power goes below 10%.

**Status Indicator Light:** Lights up green when you step onto the Z12. If the status indicator light turns red or if you are having issues with the Z12, you may need to recalibrate it.

3. **How to Recalibrate**

Follow these 3 simple steps...

1. Place the Z12 on a flat, level surface.
2. Hold the Power Button (for about 5 seconds) until you are notified of an indicator light.
3. Restart the Z12 by turning it off and then on.

*Adults must assist children in the initial adjustment procedure of the product.*
Connecting to Bluetooth®

To connect to your Bluetooth® speaker:

1. Turn on the Z12, and it will become discoverable to your handheld device.
2. Activate your Bluetooth® in your handheld device's settings.
3. Find the Z12 in your handheld device's list and select it.
4. Now you can play your music.

To connect to the Ride Jetson app:

1. Open the Ride Jetson app on your handheld device.
2. Tap the Bluetooth® symbol in the top left corner of the app.
3. Select your Z12. Otherwise, the app will not connect to the Z12.
4. If you forget your new password, you can factory reset the Z12 by reinitializing it. You will need to be signed in to the Z12!

MODE SETTINGS

In the Ride Jetson app you can choose from these settings:

- **Bluetooth Mode Speed:** Up to 4 mph
- **Intermediate Mode Speed:** Up to 8 mph
- **Advanced Mode Speed:** Up to 16 mph

NOTE: Other features that can be adjusted include steering sensitivity, Drivetrain Force, and Drivetrain Throttle.

If you are having issues connecting to Bluetooth®, follow these steps:

1. Try restarting the Z12 by turning it off and then on.
2. Click the on button to refresh.
3. Restart the Z12.

Care & Maintenance

RIDING RANGE

The maximum range is 12 miles. However, many factors will affect how far you can go per charge:

- **Driving Surface:** A smooth, flat surface will increase driving distance.
- **Weight:** More weight means less distance.
- **Temperature:** Hot, cold, and charge the Z12 above 60°F.
- **Maintenance:** Timely battery charging will increase driving distance.
- **Driving Style:** Frequent starting and stopping will reduce driving distance.

CLEANING THE Z12

To clean the Z12, carefully wipe with a damp cloth, then dry with a dry cloth. Do not use water to clean the Z12, as the electrical and electronic systems may get wet, resulting in personal injury or malfunction of the Z12. If the electric parts or battery get wet, do not power on the Z12. Please contact Jetson Customer Support for assistance.

BATTERY

- **Battery:** Keep away from fire and excessive heat.
- **Batteries:** Avoid intense physical shocks, severe vibration, or impact.
- **Protect** from water or moisture.
- Do not disassemble the Z12 or its battery.
- Contact Jetson Customer Support if there are any issues with the battery.

STORAGE

- Fully charge the battery before storing. The battery should be fully charged once a month afterward.
- Cover the Z12 to protect against dust.
- Store the Z12 indoors, in a dry place.

MODIFICATIONS

Do not attempt to disassemble, modify, repair, or replace the product or any components of the unit without instruction from Jetson Customer Support. This will void any warranty, and you will be responsible for modifications which may cause injury.

ADDITIONAL OPERATION CAUTIONS

Do not lift the product off the ground while it is on or while the vehicle is in motion. This can result in personal injury, which may cause injury to others or damage to the Z12.

- **Driving Style:** Frequent starting and stopping will reduce driving distance.
- **Battery:** Keep away from fire and excessive heat.
- **Batteries:** Avoid intense physical shocks, severe vibration, or impact.
- **Protect** from water or moisture.
- Do not disassemble the Z12 or its battery.
- Contact Jetson Customer Support if there are any issues with the battery.

DISPOSAL OF USED BATTERY

Battery may contain hazardous substances which could endanger the environment and human health. This symbol marked on the battery and package indicates that used battery shall not be treated as municipal waste; batteries should be disposed of at an appropriate collection point for recycling. By ensuring the used batteries are disposed of correctly, you will help preserving potential negative consequences for the environment and human health.

For more information about recycling of used batteries, please contact your local municipality waste disposal service.

Questions?

Call: 1-888-520-1800
Email: info@jetson.com
Website: www.jetson.com

Z12 Extreme-Terrain Hoverboard

A guide for your ride.

#MakeMoves

Enjoying the ride?

Leave a review on ridejetson.com or share your photos with us online using the #MakeMoves hashtag!

Questions? Let us know.

US: 1-888-520-1800
Email: info@jetson.com
Website: www.jetson.com

Model: Jetson Z12-BLK