Z12 Extreme-Terrain Hoverboard

A guide for your ride.

Model: JZ12-BLK
Remember to be safe and most importantly, have fun!
What’s in the Box

1. LED Lights
2. Charging Port
3. Power Button
4. Charger
5. Charger Cable

Specs & Features

• Max Speed: Up To 10 mph
• Max Range: Up To 12 Miles
• Battery: 36V, 4.0Ah Lithium-Ion
• Motor: 400W, Dual Hub Motor
• Climbing Angle: Up To 15°
• Product Weight: 20 lb
• Tire Size: 6.5”
• Product Dimensions: L23.5” x W7” x H7”
• Charger: UL LISTED, 100-240V
• Charge Time: Up To 2 Hours
• Weight Limit: Up To 250 lb
• Recommended Age: 12+
1. Get Started

1.1 Charging the Battery

- Only use the included charger
- Plug the charger into the wall before the Charging Port
- Don’t turn on the Z12 while it’s charging
- Charge the battery until it is fully charged - up to 2 hours
- Replace the cover over the Charging Port when done

- Charging
- Charge Complete

1.2 Indicator Lights

<table>
<thead>
<tr>
<th>Battery Indicator Light</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>&lt; 10%</td>
</tr>
<tr>
<td></td>
<td>10-20%</td>
</tr>
<tr>
<td></td>
<td>20% +</td>
</tr>
</tbody>
</table>

Warning: The Z12 will automatically turn off as a safety precaution if the battery power goes below 10%.

Status Indicator Light - Lights up green when you step onto the Z12. If the Status Indicator Light turns red or if you are having issues with the Z12, you may need to recalibrate it.

1.3 How to Recalibrate

Follow these 3 simple steps...

1. Place the Z12 on a flat, level surface.
2. Hold the Power Button (for about 5 seconds) until you are notified of a successful recalibration.
3. Restart the Z12 by turning it off and then on.

*Adults must assist children in the initial adjustment procedures of the product.
2. Make Moves

2.1 Riding the Z12

NEUTRAL

TURN LEFT

TURN RIGHT

Please Note: Images may not reflect exact appearance of actual product.
Connecting to Bluetooth®

The Z12 comes equipped with two Bluetooth® modules - one for the Bluetooth® speaker and one for the Ride Jetson app.

To connect to your Bluetooth® speaker:
- Turn on the Z12, and it will become discoverable to your handheld device.
- Activate your Bluetooth® in your handheld device’s settings.
- Find the Z12 in your handheld device’s list and select it.
- Now you can play your music.

To connect to the Ride Jetson app:
- Open the Ride Jetson app on your handheld device.
- Tap the Bluetooth® symbol in the top left corner of the app.
- Select your Z12. Default password is 000000.
- (To customize your password, go to Settings in the App. If you forget your new password, you can factory reset the Z12 by recalibrating).
- You should now be connected to the Z12!

MODE SETTINGS
In the Ride Jetson app you can choose from three settings:
- Beginner Mode Max Speed: Up to 6 mph
- Intermediate Mode Max Speed: Up to 8 mph
- Advanced Mode Max Speed: Up to 10 mph

NOTE: Other features that can be adjusted include Steering Sensitivity, Driving Force, and Auto Shutdown Time.

If you are having issues connecting to Bluetooth®, follow these steps:
1. Try restarting the Z12 by turning it off and then on.
2. Click the Scan button to refresh.
3. Restart the Ride Jetson app.

Care & Maintenance

RIDING RANGE
The maximum range is 12 miles. However, many factors will affect how far you can go per charge:
- Driving Surface: A smooth, flat surface will increase driving distance.
- Weight: More weight means less distance.
- Temperature: Ride, store, and charge the Z12 above 50°F.
- Maintenance: Timely battery charging will increase driving distance.
- Driving Style: Frequent starting and stopping will reduce driving distance.

CLEANING THE Z12
To clean the Z12, carefully wipe with a damp cloth, then dry with a dry cloth. Do not use water to clean the Z12, as the electrical and electronic systems may get wet, resulting in personal injury or malfunction of the Z12. If the electric parts or battery get wet, do not power on the Z12. Please contact Jetson Customer Support for assistance.

BATTERY
- Keep away from fire and excessive heat.
- Avoid intense physical shock, severe vibration, or impact.
- Protect from water or moisture.
- Do not disassemble the Z12 or its battery.
- Contact Jetson Customer Support if there are any issues with the battery.

STORAGE
- Fully charge the battery before storing. The battery should be fully charged once a month after this.
- Cover the Z12 to protect against dust.
- Store the Z12 indoors, in a dry place.

MODIFICATIONS
Do not attempt to disassemble, modify, repair, or replace the product or any components of the unit without instruction from Jetson Customer Support. This will void any warranty, and can lead to malfunctions which may cause injury.

ADDITIONAL OPERATION CAUTIONS
Do not lift the product off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby. Do not jump on or off the product, and do not jump while using it. Always keep your feet firmly planted on the mat sensors while in operation. Always check the battery charge before using.

DISPOSAL OF USED BATTERY
Battery may contain hazardous substances which could endanger the environment and human health. This symbol marked on the battery and/ or packaging indicates that used battery shall not be treated as municipal waste. Batteries should be disposed of at an appropriate collection point for recycling. By ensuring the used batteries are disposed of correctly, you will help preventing potential negative consequences for the environment and human health. The recycling of materials will help to conserve natural resources. For more information about recycling of used batteries, please contact your local municipality waste disposal service.
Safety Warnings

• Before use, please read the user manual and safety warnings carefully, and make sure you understand and accept all the safety instructions. The user will be responsible for any loss or damage caused by improper use.

• Before each cycle of operation, the operator shall perform the preoperation checks specified by the manufacturer. Helmets and pads originally supplied by the manufacturer are in good condition, inflated properly, and have sufficient tread remaining. The area that the product is to be operated should be free of obstructions.

• Components shall be maintained and repaired in accordance with the manufacturer’s specifications. If using old parts, the user must first verify that the parts were replaced with parts that are authorized and replacement parts with installation performed by dealers or other skilled persons.

• Warning against recharging non-rechargeable batteries.

• Never use near motor vehicles.

• Avoid sharp bumps, drainage grates, and sudden surface changes. Scooter may suddenly stop.

• Don’t allow hands, feet, hair, body parts, clothing, or similar articles to come into contact with moving parts, wheels, or drive train, while the motor is running.

• Do not allow children to be unattended while using or near the scooter.

• Always wear protective equipment such as helmet, knee pads, and elbow pads.

• Components shall be maintained and repaired in accordance with the manufacturer’s specifications. If using old parts, the user must first verify that the parts were replaced with parts that are authorized and replacement parts with installation performed by dealers or other skilled persons.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• The interference by one or more of the following measures: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Enjoying the ride?

Leave a review on ridejetson.com/reviews or share your photos with us online using the #RideJetson hashtag!

Questions? Let us know.

support.ridejetson.com

Hours of Operation: 7 Days a Week, 10am-6pm
US 1-(888) 976-9904 | UK +44 (0)33 0838 2551

www.ridejetson.com

Follow us @ridejetson
#MakeMoves

Imported by Jetson Electric Bikes LLC.
86 34th Street 4th Floor, Brooklyn NY 11232

Date Code: 08/2020
Made in China