What’s in the Box

1. Front LED Lights
2. Charging Port
3. Power Button
4. Charger

1. Get Started

1.1 Charging the Battery
- Only use the included charger
- Plug the charger into the wall before the Charging Port
- Don’t turn on the X10 while it’s charging
- Charge the battery until it is fully charged before use - up to 3 hours
- Replace the cover over the Charging Port when done

Indicator Lights
- Charging
- Charge Complete

1.2 Indicator Lights

Status Light
- If this light turns red or if you are having issues with the X10, you may need to recalibrate it.

Balance Light
- Active Balance Technology is on, which levels the X10 as you ride.

Power Light
- The X10 is powered on.

Warning: The X10 will automatically turn off once the battery power goes below 10% as a safety precaution.

Follow these 3 simple steps...
1. Place the X10 on a flat, level surface.
2. Hold the Power Button (for about 5 seconds) until you are notified of a successful recalibration.
3. Restart the X10 by turning it off and then on.

Specs & Features

• Product Dimensions: 24.5" × 7.5" × 7"
• Product Weight: 19.65 lbs
• Recommended Age: 12+
• Weight Limit: 265 lbs
• Tire Size: 6.5" Extreme-Terrain Tires
• Max Speed: Up To 10 mph
• Max Range: Up To 12 Miles
• Battery: 25.9V Lithium-Ion
• Motor: 500W Dual Hub Motor; (250W × 2)
• Charger: UL Listed, 110-240V
• Charge Time: Up To 3 Hours
• Climbing Angle: Up To 15°

2. Make Moves

2.1 Riding the X10

NEUTRAL

TURN LEFT

TURN RIGHT

Please Note: Images may not reflect exact appearance of actual product.
2.2 Connecting to Bluetooth®

Your Jetson X10 is Bluetooth® 4.1 enabled, so you can pair it with the Ride Jetson app on your personal Bluetooth® enabled device. The Ride Jetson app is available for download from the App Store and the Google Play Store.

1. Turn on the X10.
2. Open the Ride Jetson app on your handheld device.
3. Tap the Bluetooth® symbol in the top left corner of the app.
4. Select your X10.
5. The default Bluetooth® password is 000000. The default lock password is 123456. Customize the passwords in the Settings of the app.

If you have issues connecting to Bluetooth®, follow these steps:

1. Try restarting the X10 by turning it off and then on.
2. Click the Scan button to refresh.
3. Restart the Ride Jetson app.

Care & Maintenance

RIDING RANGE

The maximum range is 12 miles. However, many factors will affect how far you can go per charge:

- Driving Surface: A smooth, flat surface will increase driving distance.
- Weight: More weight means less distance.
- Temperature: Ride, store, and charge the X10 above 50°F.
- Maintenance: Timely battery charging will increase driving distance.
- Driving Style: Frequent starting and stopping will reduce driving distance.

CLEANING THE X10

1. Carefully wipe with a damp cloth, then dry with a dry cloth. Do not use water to clean the X10, as the electrical and electronic systems may get wet, resulting in personal injury or malfunction of the X10. If the electric parts or battery get wet, do not power on the X10. Please contact Jetson Customer Support for assistance.

BATTERY

- Keep away from fire and excessive heat.
- Avoid intense physical shock, severe vibration, or impact.
- Protect from water or moisture.
- Do not disassemble the X10 or its battery.
- Contact Jetson Customer Support if there are any issues with the battery.

STORAGE

- Fully charge the battery before storing. The battery should be fully charged once a month or after this.
- Cover the X10 to protect against dust.
- Store the X10 indoors, in a dry place.

Remember to be safe and most importantly, have fun!

DISPOSAL OF USED BATTERY

- Battery may contain hazardous substances which could endanger the environment and human health. This symbol marked on the battery shows that the battery shall not be treated as municipal waste. Batteries should be disposed of at an appropriate collection point for recycling. By ensuring the used batteries are disposed of correctly, you will help preventing potential negative consequences for the environment and human health. The recycling of materials will help to conserve natural resources.
- For more information about recycling of used batteries, please contact your local municipality waste disposal service.

NOTICE OF COMPLIANCE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Safety Warnings

- Before use, please read the user manual and safety warnings carefully, and make sure you understand and accept all the safety instructions. The user will be responsible for any loss or damage caused by improper use.
- Before use, check to confirm that all the axle guards, chain guards, or other covers or guards are in place and in serviceable condition. Check that the tires are in good condition, inflated properly and have sufficient tread remaining. Do not use the X10 if these conditions are not met.
- Components shall be maintained and repaired in accordance with the manufacturer’s specifications and using only the manufacturer’s authorized replacement parts with installation performed by dealers or other skilled persons.
- Don’t allow hands, feet, body parts, clothing, or similar objects in contact with moving parts, wheels, or drive train, while the motor is running.
- The product should not be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction regarding the operation of the X10 by a responsible person.
- Children, the elderly, pregnant women, and those with heart conditions, or other conditions that affect sensation or mental capabilities, or lack of experience and knowledge, should not play with the product (IEC 60335-1/A2:2006).
- Adult supervision is required.
- The rider should not exceed 165 lbs.
- Never use near motor vehicles.
- The area that the product is to be operated should be safe and suitable for safe operation.
- Avoid water and surfaces with sand, gravel, dirt, leaves, and other debris. Wet weather impairs traction, braking, and visibility.
- Avoid riding in narrow spaces or on steep slopes.
- Avoid riding around flammable gas, steam, liquid, or dust that could cause fire.
- Do not ride at night.
- Ride only when visibility is adequate for safety.
- Do not ride after consuming alcohol, drugs, or while intoxicated.
- Do not ride the product if you have had any head, back, or neck ailments, or prior surgeries to those areas.
- Do not carry items when riding.
- Never operate the product barefooted.
- Always wear shoes and keep shoelaces tied.
- Make sure your feet are always placed securely on the deck.
- Always wear protective equipment such as helmet, knee pads, and elbow pads.
- Always give way to pedestrians.
- Always comply with local traffic laws and regulations.
- Always follow the manufacturer’s recommendations and instructions, as well as comply with all laws and ordinances.
- Be alert to things in front and far away from you.
- Do not allow distractions while riding, such as answering the phone or engaging in any other activities.
- The product cannot be ridden by more than one person.
- When riding the product along with other riders, always keep a safe distance to avoid a collision.
- When transporting, be sure to maintain your balance.
- Riding with improperly adjusted brakes is dangerous and can result in serious injury or death.
- Do not ride on stairs or the product can kick up a wheel, which could cause you to lose control and fall. Suddenly or excessive application of the brake may result in loss of control or fall.
- If device or internal components come in contact with water or moisture, do not use. Contact Jetson Customer Support for assistance.
- Do not ride without proper training. Do not ride at high speeds, on uneven terrain, or on slopes. Do not perform stunts or turn sharply.
- Check whether all safety labels are in place and understood before riding.
- The X10 shall only be used in the desired operation of the unit after a demonstration by a qualified operator that such operators can understand and operate all components of the unit before using the X10.
- Do not highlight the product, for visibility, by using lighting, reflectors, and signal flares on flexible poles.
- Recommended for road use.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Prolonged exposure to UV rays, rain, and the elements may damage the enclosure materials, especially the deck, indoors when not in use.
- When the battery is fully charged, stop charging and unplug the unit.
- Use caution when charging. Do not operate charger near flammable materials. Unplug charger and disconnect from product when not in use.

California Proposition 65

WARNING

This product can expose you to a chemical such as Cadmium that is known to the state of California to cause cancer or birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov/product

MODIFICATIONS

Do not attempt to disassemble, modify, repair, or replace the product or any component of the product. Use only the original parts and accessories from the X10. This will void any warranty, and can lead to malfunctions which may cause injury.

ADDITIONAL OPERATION CAUTIONS

1. Do not ride off the road while X10 is on and the wheels are in motion. The X10 may not stop before you or others nearby. Do not jump or off on the product, and do not jump while riding. Do not ride and do not lose your foot. Firmly planted on the road sensors while in operation. Always check the battery charge before using.

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Enjoying the ride?

Let us know what you think!

Questions? Let us know.

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