

# Jetson



## SLATE

-MANUAL-



# TABLE OF CONTENTS

<b>A.</b>	<b>Introduction</b>	<b>4</b>
<b>B.</b>	<b>Included in the Box</b>	<b>5</b>
<b>C.</b>	<b>Features and Specs</b>	<b>6</b>
<b>D.</b>	<b>Unboxing</b>	<b>7</b>
<b>E.</b>	<b>Unfolding and Folding the Slate</b>	<b>7</b>
<b>F.</b>	<b>Operating the Slate</b>	<b>9</b>
	1. Turning the Slate On and Off	
	2. Turning the Headlight On and Off	
	3. Battery Display	
	4. Speed Modes	
<b>G.</b>	<b>Charging the Battery</b>	<b>11</b>
<b>H.</b>	<b>Safe Driving</b>	<b>12</b>
<b>I.</b>	<b>Care and Maintenance</b>	<b>12</b>
<b>J.</b>	<b>Safety Warnings</b>	<b>14</b>
<b>K.</b>	<b>Warranty</b>	<b>16</b>
<b>L.</b>	<b>Product Registration</b>	<b>18</b>

## INTRODUCTION

Congratulations on your new Jetson Slate! The Slate is an innovative and fun personal transportation device, ready to take on everyday use. Before your first ride, check whether the wheels are damaged, or parts are loose. If there are any abnormalities, please contact Jetson Customer Support at 1-(888) 976-9904 or email us at [customerservice@jetsonbike.com](mailto:customerservice@jetsonbike.com).

This product manual can help you understand, use, and maintain your Slate. In order to avoid danger caused by collisions, falls, and loss of control, please use caution and learn how to ride the Slate safely. Jetson and authorized dealers cannot be held liable for injury or damage caused from riding the Slate. Users ride at their own risk.

The rider is responsible for consequences caused by violating warnings or improper operations.

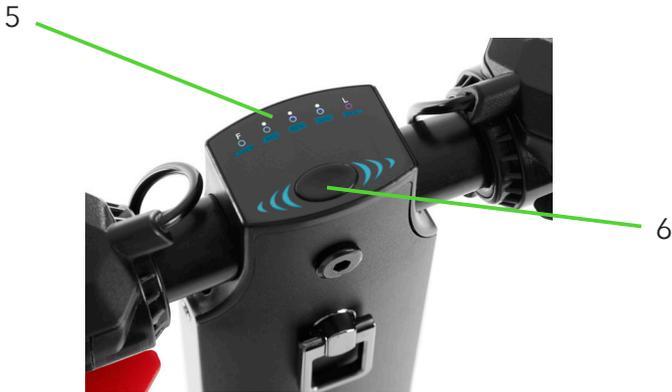
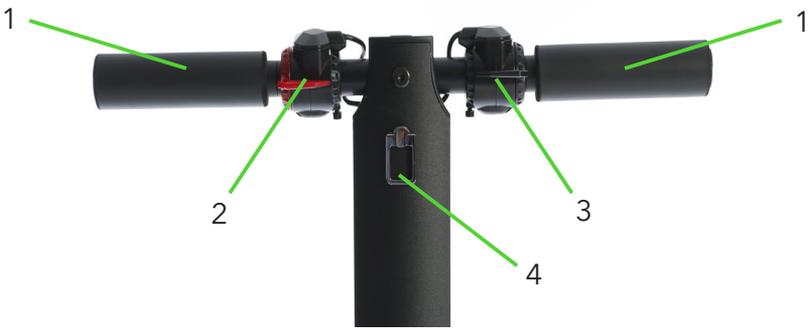
If you want to return this product for any reason, be sure to first call or email us before taking it back to the store so we can assist you.

## INCLUDED IN THE BOX



1. Rear Tire
2. Rear Foot Brake
3. Loop for Hook
4. Deck
5. Stem

6. Headlight
7. Folding Lever Bolt
8. Front Tire
9. Motor
10. Charging Port



- |                     |                                 |
|---------------------|---------------------------------|
| 1. Handlebars       | 4. Hook                         |
| 2. Electronic Brake | 5. Battery Indicator LED Lights |
| 3. Thumb Throttle   | 6. On/ Off Button               |

## FEATURES AND SPECS

**MODEL:** SLATE

**WHEEL SIZE:** (FRONT) 6"  
(REAR) 5"

**MAX SPEED:** 15 MPH

**MAX RANGE:** 10 MILES

**BATTERY TYPE:** LITHIUM ION

**BATTERY RATED VOLTAGE:** 24V, 5.2Ah

**PRODUCT DIMS:** 37.5" x 17" x 41.25"  
(FOLDED) 37.5" x 17" x 14"

**MOTOR TYPE:** HUB

**MOTOR:** 250 WATT

**CHARGER:** 110-240V

**CHARGE TIME:** UP TO 3 HOURS

**PRODUCT WEIGHT:** 18.25 LBS

**WEIGHT LIMIT:** 265 LBS

**RECOMMENDED AGE:** 13+

## UNBOXING

Please be careful when removing the Slate from the box, making sure to not scratch the frame. Please check the carton for loose parts before discarding.

The Slate comes fully assembled, except for the Handlebars. Please look at the inside of each Handlebar and see which is labeled R (right) and L (left). To connect the Handlebars, place L into the Left side and R into the Right side (left and right directions are as though you are standing on the deck). Tighten by turning the Handlebars toward the Front Wheel.

## UNFOLDING AND FOLDING THE SLATE

To unfold the Slate, first make sure the Hook is not connected to the Loop on the Rear Brake. Lift the Handlebar and Stem Up towards the front tire and open the Folding Lever all the way down. Once the Stem is fully up right, Push the Folding Lever up until you hear a clicking sound to lock it.



Folding  
Lever  
Locked

To fold the Slate, loosen the Folding Lever by sliding the Red Clip up and lowering the Folding Lever all the way down. Lower the Handlebar and Stem down towards the Deck and then connect the Hook to the Loop on the Rear Brake.

Please Note: If the Folding Lever seems too tight, you can loosen the Folding Lever Bolt on the front of the Stem near the Front Tire (please see diagram on page 4).



## OPERATING THE SLATE

### TURNING THE SLATE ON AND OFF

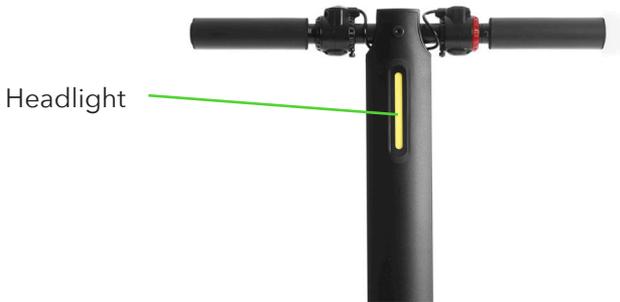
To turn the Slate on, press and hold the On/Off Button for 3 seconds.

To turn the Slate off, first make sure the Slate is not in motion. Then, press and hold the On/ Off Button for 3 seconds.



### TURNING THE HEADLIGHT ON AND OFF

To turn the Headlight on, click the On/Off Button. One click will turn the Headlight on. Another click will turn the Headlight off. You can also turn off the Headlight by turning the Slate off.



## BATTERY DISPLAY

There are 5 battery level indicators with LED Lights. When the five blue LED Lights are on, the battery is full. When there is only one blue LED Light on, the battery is low. Before you ride the Slate, press the Thumb Throttle down gently to get a more accurate battery reading. Please charge the Slate once it displays low battery.



## SPEED MODES

There are two speed modes to choose from for the Slate. To change the speed mode, double click the Power Button. The Low Battery Light will either blink red or blue. A red blinking light means it is in High Speed Mode and a blue blinking light means it is in Low Speed Mode.



## CHARGING THE BATTERY

Your Slate comes with a built-in rechargeable lithium ion battery. Always use the provided charger only. The Charging Port is located on the right side of the Slate directly opposite of the Kickstand. Please remember to cover the Charging Port when you are done charging the Slate. Before your first ride you must fully charge the Slate - charge for 4 hours for the first 3 times you use it. For every ride after, charge your Slate until it is fully charged, and NOT LONGER. Do not leave any chargers plugged in overnight, or leave it plugged in past the charge time.

1. Plug one end of the power cord into a grounded AC outlet and the other into the Slate's Charging Port. The red charging light on the charger unit will turn on.
2. The red light will turn green once fully charged. Recharge the Slate after each use.

(Please note: Always plug the charger into the wall first before the device. If the wall outlet doesn't have power and you plug the charger into the device first, it will light green, even if the battery is not full. So always plug into the wall first to make sure there is power.)

THE CHARGER OFFERS A CHARGING STATUS ON THE TOP OF THE CHARGER:

**CHARGING LIGHT RED:** Battery is charging.

**CHARGING LIGHT GREEN:** Charging is complete.

Charge the battery when the Slate displays low power. When you are done charging the battery, remember to cover the Charging Port.

Don't use the Slate if the battery emits strange odors, overheats, or begins leaking. If the battery does leak, do not touch any leaking materials, as the battery contains dangerous substances. Do not open the battery and do not insert anything into the battery.

Do not charge the battery if it has over-discharged. It should be discarded for your safety. Do not turn on the Slate while it is charging.

## SAFE DRIVING

**Helmet:** Most serious injuries that occur while riding are head injuries. This could be prevented by wearing a helmet.

**Elbow and Knee Pads:** For added protection, always wear elbow and knee pads when riding your Slate, to prevent any serious injuries.

Get to know the Slate before riding it. Test your control over it. Make your turns slowly and cautiously, and give yourself stopping distance. It is recommended you practice your first ride on the Slate in an open space with no obstacles in your way.

### DRIVING TECHNIQUE

**Foot Position -** While riding the Slate, keep your feet firmly planted on the deck.

To start riding, press down on the Thumb Throttle. Get accustomed to the acceleration of the throttle.

**PLEASE NOTE:** Riding, like most sports, involves risk of injury and damage. By choosing to ride the Slate the responsibility and all inherent risk is on you. It is crucial that you know, understand and act according to safety rules.

**Turns -** The turns on the Slate are commanded by the direction you turn the Handlebar/ Front Wheel in. Before turning, look both ways to make sure your path is clear.

**Braking -** To come to a stop, press down on the E-Brake. Be careful not to Press the E-Brake too fast, as it may cause too sudden a stop or jerking motion. You may also use the Rear Foot Brake to come to a stop.

## CARE AND MAINTENANCE

### DRIVING RANGE

The average range of the Slate is 10 miles. However, a lot of factors will affect how far you can go per charge:

- **Driving surface:** A smooth, flat surface will increase driving distance.
- **Weight:** More weight means less distance.
- **Ambient temperature:** Please ride and store the Slate under recommended temperature, which will increase its longevity and driving distance.

- Maintenance: Timely battery charging and maintenance will increase driving distance.
- Speed and driving style: Maintaining a moderate speed will increase distance. Frequent starting and stopping, acceleration, and deceleration will reduce it.

### SPEED LIMIT

The top speed of the Slate is 15 mph.

### WEIGHT LIMIT

The maximum load is 265 lbs. Going above the maximum weight limit can cause injury or damage the Slate.

### CLEANING THE SLATE

To clean the Slate carefully wipe with a damp cloth, then dry with a dry cloth. Do not use water to clean the Slate, as the electrical and electronic systems may get wet, resulting in personal injury or malfunction of the Slate.

### BATTERY

- Keep the Slate away from fire and excessive heat.
- To avoid damage to the battery, never subject the Slate to intense physical shock, severe vibration, or impact.
- Protect the Slate from water or moisture.
- Never disassemble the Slate or its battery.
- If there are any issues with the battery, please contact Jetson Customer Support at 1-(888) 976-9904 or email us at [customerservice@jetsonbike.com](mailto:customerservice@jetsonbike.com).

### STORAGE

- If you plan on storing the Slate for a substantial period of time, please make sure you fully charge the battery before storing. The battery should be fully charged once a month after this.
- To protect against dust, cover the Slate.
- Store the Slate indoors, in a dry place and at a suitable temperature.
- You should bring the Slate into a warm environment (above 50 degrees Fahrenheit) for charging.
- Do not leave the Slate plugged into the charger for long periods of time.

## SAFETY WARNINGS

Here are some useful tips to make sure you always have a safe ride:

- Children, the elderly, and pregnant women should not use the Slate.
- Do not ride after drinking or taking prescription medication.
- Do not carry items when riding.
- Prior to each ride, inspect each part of the Slate to ensure it has been maintained correctly and is functioning properly.
- Always give way to pedestrians.
- Always comply with local traffic laws and regulations. Remember, the Slate is a motor vehicle, and is treated as such by local law enforcement. You can and will be arrested for drunk driving. Many cities have restrictions on where you can drive motor vehicles, as well as additional restrictions on driving non-automobiles on streets and highways.
- Be alert to things in front and far away from you.
- Make sure your feet are always placed securely on the deck.
- The Slate cannot be ridden by more than one person. Only one person can ride at a time.
- When you ride the Slate along with other riders, always keep a safe distance to avoid a collision.
- When turning, be sure to maintain your balance.
- Do not allow distractions when riding, such as answering the phone or engaging in any other activities.
- Avoid riding in the rain or on smooth surfaces such as snow or ice.
- Do not ride on roads with obstacles (such as litter, small stones, etc.).
- Avoid riding in narrow spaces or on steep slopes.
- Avoid riding around flammable gas, steam, liquid, or dust that could cause fire.
- Never operate the product barefooted and keep shoelaces tied.
- Riding with improperly adjusted brakes is dangerous and can result in serious injury or death.
- Applying brakes too hard or too suddenly can lock up a wheel, which could cause you to lose control and fall. Sudden or excessive application of the brake may pitch the rider over the handlebars, which may result in injury or death.

## CALIFORNIA WARNING

This product contains chemicals, including lead, which are known to the state of California to cause cancer, birth defects, and other medical conditions.

## MODIFICATIONS

Do not attempt to disassemble, modify, repair, or replace the Slate or any components of the unit without instruction from Jetson Customer Support. This will void any warranty, and can lead to malfunctions which may cause injury.

## ADDITIONAL OPERATION CAUTIONS

Do not lift the Slate off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby. Do not jump on or off the Slate, and do not jump while using it. Always keep your feet firmly planted on the deck while in operation. Always check the battery charge before using the Slate.

# LIMITED 1 YEAR WARRANTY

## TO QUALIFY FOR WARRANTY SERVICE:

1. You must present a copy of the sales receipt from an approved retail partner within 90 days of purchase.
2. This product cannot be used for rental or commercial use.
3. This product cannot be used for competition.

## LIMITATIONS OF LIABILITY

- This Limited 1 Year Warranty is non-transferable after the product's initial sale.
- No unapproved modifications can be made to the product, its performance or otherwise, in order for this Limited 1 Year Warranty to remain in effect.
- No reimbursement is provided for towing, loss of time, loss of use, inconvenience, incidental or consequential damages.
- Warranty is void if weather related water damage is determined. Owner is responsible for storage and protection from weather.
- Jetson® makes no warranty with respect to products or trade accessories not made by Jetson®, including, but not limited to, motors, tires, wheels, and batteries, such products or trade accessories, such items being subject to the original manufacturer's warranty, if any.
- This Limited 1 Year Warranty does not cover minor surface blemishes, rips, tears, or other cosmetic damages due to normal use, or other intentional or unintentional damage to the product.
- This Limited 1 Year Warranty will not cover any damage which results from the application of improper cleaners, solvents or chemicals to the product, water damage, smoke or soot, or from exposure to saltwater, sea breeze or salt.
- This Limited 1 Year Warranty will not cover any damage which results from aging, such as fading of paint, deterioration of plated surfaces, deterioration of rubber or plastics, or rusting.
- This Limited 1 Year Warranty does not cover improper repair or misdiagnoses of problems.
- This Limited 1 Year Warranty only covers parts due to manufacturer defect.
- Damage due to misuse or neglect, use other than as specified in the Owner's Manual, or use under abnormal conditions are not covered by this Limited 1 Year Warranty.

## OWNER'S WARRANTY RESPONSIBILITIES

As the device's owner, you are responsible for the performance of the required maintenance. You may be denied a warranty claim solely because of your failure to ensure the performance of all scheduled maintenance. As the owner, you should be aware that you may be denied your warranty coverage if your device or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications. For any issue regarding your Jetson® product, call toll free 1-(888) 976-9904, or email [customerservice@jetsonbike.com](mailto:customerservice@jetsonbike.com).



# PRODUCT REGISTRATION

Please complete and mail this card within 10 days of purchase or go to <https://www.ridejetson.com/product-registration>.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Gender: \_\_\_\_\_

Purchase Date: \_\_\_\_\_ Purchased From: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Is this your first Jetson product? \_\_\_\_\_

Other similar product owned before: \_\_\_\_\_

- Why did you buy this product?:
- For myself
  - For my child
  - For my grandchild
  - Gift for someone else (adult)
  - Gift for someone else (child)

How did you hear about the Slate? \_\_\_\_\_

\_\_\_\_\_

Complete this form and mail it to:

**Attention: Product Registration  
Jetson Electric Bikes  
1 Rewe Street  
Brooklyn, NY 11211**



# Jetson



## SLATE