Quest Folding Electric Scooter.

A guide for your ride.

Model: JQUEST-BLK
Remember to be safe and most importantly, have fun!
What’s in the Box

1. Handlebar
2. Handbrake
3. Release Lever
4. Front Tire
5. Charging Port
6. Deck
7. LED Lights
8. Kickstand
9. Rear Fender
10. Rear Tire
11. Small Screw (x4)
12. Charger
13. Charging Cable

Please Note: Do not use the Rear Fender (9) as a Brake.

Specs & Features

- Product Dimensions: 47.2” (L) × 21.6” (W) × 46.5” (H)
- Product Folded Dimensions: 47.2” (L) × 21.6” (W) × 19.5” (H)
- Handlebar Height: 46.5”
- Deck Size: 26” × 5.75”
- Weight Limit: 220 lb
- Product Weight: 28.4 lb
- Recommended Age: 12+
- Tire Size: 8.5”
- Max Speed: Up To 15 mph
- Max Range: Up To 18 Miles
- Battery: 36V, 7.5Ah Lithium-Ion
- Motor: 250W Hub Motor
- Charger: 100-240V
- Charge Time: Up To 6 Hours
- Climbing Angle: Up To 15°
1. Get Started

1.1 Assembling the Handlebar

Slide Handlebar into Stem Tube

Tighten using the 4 small screws

Make sure the screws are tight and the Handlebar is secure.

1.2 Assembling the Handles

Connecting the Handles:
• Take one handle and twist it towards the rider 3-4 times until it catches. If it does not catch, try the other handle on the same side. Tighten until the handle no longer turns. Repeat with the other handle.

1.3 Charging the Battery

- Only use the included charger
- Plug the charger into the wall before the Charging Port
- Don’t turn on the Quest while it’s charging
- Charge the battery until it is fully charged - up to 6 hours
- Replace the cover over the Charging Port when done

CHARGING INDICATOR ON THE CHARGER:

- Charging
- Charge Complete
1.4 Unfolding / Folding the Quest

1.4.1 Unclip the Handlebar from the Rear Fender

1.4.2 Lift Handlebars away from Deck

1.4.3 Release Lever

1.4.4 Close the Release Lever by lifting it up until it clicks

• Reverse these steps to fold the Quest.

1.5 Operating the Quest

1.5.1 LCD Display

1.5.2 Power Button

1.5.3 Battery Indicator

1.5.4 Speed mode

• Powering On/Off - Hold the Power Button for 3 seconds to turn the Quest on or off.

• LCD Display - Shows current speed, speed mode, and battery life remaining.

• Light Function - Once the Quest is on, press the Power Button twice to turn on the headlight and taillight. The light symbol will show on the LCD Display.

• Odometer - Press the Power Button 3 times to show the Odometer. Press it another 3 times to return to the Speedometer.

**BATTERY LEVELS:**

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Lights</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-20%</td>
<td>1</td>
</tr>
<tr>
<td>21-40%</td>
<td>2</td>
</tr>
<tr>
<td>41-60%</td>
<td>3</td>
</tr>
<tr>
<td>61-80%</td>
<td>4</td>
</tr>
<tr>
<td>81-100%</td>
<td>5</td>
</tr>
</tbody>
</table>

**SPEED SETTINGS:**

Press the Power Button once to cycle through the speed settings.

<table>
<thead>
<tr>
<th>Speed Settings</th>
<th>1</th>
<th>2</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max speed up to 4 mph</td>
<td>Max speed up to 8 mph</td>
<td>Max speed up to 15 mph</td>
<td></td>
</tr>
</tbody>
</table>

*Adults must assist children in the initial adjustment procedures of the product.*
2. Make Moves

2.1 Using the Thumb Throttle/Handbrake

- Place one foot in front.
- Place the other foot in back, at a 70-90° angle.
- Turn the handlebar to the left or right to make turns.

Thumb Throttle:  The Quest is motion activated. Push forward with one foot (about 5-8 kicks consecutively) before using the Thumb Throttle. Also, please try to take it easy on the throttle until you get used to it.

Note: Cruise Control will activate when you hold the Thumb Throttle for 8-10 seconds.

Handbrake:  Squeeze the Handbrake slowly to avoid stopping abruptly or losing control.

2.2 Adjusting the Handbrake

- Twist the barrel adjuster counterclockwise about a quarter to half turn to tighten the brake.
- Twist the barrel adjuster clockwise about a quarter to half turn to loosen the brake.
- Please test the brake again before riding.

Quick Note: Leave space between the Folding Hook and the Bell, otherwise the Bell will not work properly.

2.3 Riding the Quest

- Place one foot in front.
- Place the other foot in back, at a 70-90° angle.
- Turn the handlebar to the left or right to make turns.
Your Jetson Quest is Bluetooth® 4.0 enabled, so you can pair it with the Ride Jetson app on your personal Bluetooth® enabled device. The Ride Jetson app is available for download from the App Store and the Google Play Store, and it’s free!

1. Turn on the Quest.
2. Open the Ride Jetson app on your handheld device.
3. Tap the Bluetooth® symbol in the top left corner of the app. (If you have not activated your Bluetooth® on your handheld device, the app will remind you).
4. Select your Quest.
5. The default Bluetooth password is 000000. If you would like to customize your password, go to the Settings in the app.

If you are having issues connecting to Bluetooth®, follow these steps...
1. Try restarting the Quest by turning it off and then on.
2. Click the Scan button to refresh.
3. Restart the Ride Jetson app.

Extra features available with the Ride Jetson app:
- Turn your Headlight on or off.
- Keep track of your travel time and distance.

**RIDING RANGE**
The maximum range is 18 miles. However, many factors will affect how far you can go per charge:
- Driving Surface: A smooth, flat surface will increase driving distance.
- Weight: More weight means less distance.
- Temperature: Ride, charge, and store the Quest above 50°F.
- Maintenance: Timely battery charging and maintenance will increase driving distance.
- Speed and Driving Style: Frequent starting and stopping will reduce driving distance.

**CLEANING THE QUEST**
To clean the Quest, carefully wipe with a damp cloth, then dry with a dry cloth. Do not use water to clean the Quest, as the electrical and electronic systems may get wet, resulting in personal injury or malfunction of the Quest.

**BATTERY**
- Keep away from fire and excessive heat.
- Avoid intense physical shock, severe vibration, or impact.
- Protect from water or moisture.
- Do not disassemble the Quest or its battery.
- If there are any issues with the battery, please contact Jetson Customer Support.

**STORAGE**
- Fully charge the battery before storing. The battery should be fully charged once a month after this.
- Cover the Quest to protect against dust.
- Store the Quest indoors, in a dry place and at a suitable temperature.

**MODIFICATIONS**
Do not attempt to disassemble, modify, repair, or replace the product or any components of the unit without instruction from Jetson Customer Support. This will void any warranty, and can lead to malfunctions which may cause injury.

**ADDITIONAL OPERATION CAUTIONS**
Do not lift the product off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby. Do not jump on or off the product, and do not jump while using it. Always keep your feet firmly planted on the deck while in operation. Always check the battery charge before using.

**DISPOSAL OF USED BATTERY**
Battery may contain hazardous substances which could endanger the environment and human health. This symbol marked on the battery and/or packaging indicates that used battery shall not be treated as municipal waste. Batteries should be disposed of at an appropriate collection point for recycling. By ensuring the used batteries are disposed of correctly, you will help preventing potential negative consequences for the environment and human health. The recycling of materials will help to conserve natural resources. For more information about recycling of used batteries, please contact your local municipality waste disposal service.
Safety Warnings

Before use, please read the user manual and safety warnings carefully, and make sure you understand and accept all the safety instructions. The user will be responsible for any damage or loss caused by the user's own use.

Before each cycle of operation, the operator shall perform the preoperation checks specified by the manufacturer. That all guards and pads originally supplied by the manufacturer are in proper place and condition: That the braking system is functioning properly; That any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition. That tires are in good condition, inflated properly, and have sufficient tread remaining. The area that the product is to be operated should be safe and suitable for safe operation. The components shall be maintained and operated in accordance with the manufacturer's specifications and using only the manufacturer's authorized replacement parts with installation performed by dealers or other skilled persons.

More extensive maintenance, including engine cleaning and changing the oil, should be performed by dealers or other skilled persons.

California Proposition 65

This product can expose you to a chemical such as Chromium that is known to cause cancer or birth defects or other reproductive harm. For more information go to www.p65warnings.ca.gov/product

WARNING

This product can expose you to a chemical such as Chromium that is known to cause cancer or birth defects or other reproductive harm.

NOTICE OF COMPLIANCE

The manufacturer is responsible for ensuring that this product is in compliance with the Class B FCC limits.

WARNING

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTICE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

California Proposition 65

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NOTICE OF COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

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Enjoying the ride?

Leave a review on ridejetson.com/reviews or share your photos with us online using the #RideJetson hashtag!

Questions? Let us know.

support.ridejetson.com

Hours of Operation: 7 Days a Week, 10am-6pm
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www.ridejetson.com

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#MakeMoves

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Date Code: 08/2020
Made in China