

# Jetson



## E-PUNK

### ELECTRIC SKATEBOARD

-MANUAL-

# TABLE OF CONTENTS

A.	Introduction	3
B.	Included in the Box	4
C.	Features and Specs	5
D.	Charging the Battery	6
E.	Operating the E-Punk	7
F.	Safe Riding	7
G.	Care and Maintenance	8
H.	Safety Warnings	10
I.	Warranty	12
J.	Product Registration	14

## INTRODUCTION

Congratulations on your new Jetson E-Punk! The E-Punk is an innovative and fun electric skateboard, ready to take on everyday use. Before your first ride, check whether the wheels are damaged, or parts are loose. If there are any abnormalities, please contact Jetson Customer Support at 1-(888) 976-9904 or email us at [help@ridejetson.com](mailto:help@ridejetson.com).

This product manual can help you understand, use, and maintain your E-Punk. In order to avoid danger caused by collisions, falls, and loss of control, please use caution and learn how to ride the E-Punk safely. Jetson and authorized dealers cannot be held liable for injury or damage caused from riding the E-Punk. Users ride at their own risk.

The rider is responsible for consequences caused by violating warnings or improper operations.

If you want to return this product for any reason, be sure to first call or email us before taking it back to the store so we can assist you.

## INCLUDED IN THE BOX



- 1. Direction Switch
- 2. Indicator Light

- 3. Remote Power Switch
- 4. Accelerate/ Brake Switch



- 1. Deck
- 2. Power Button
- 3. Binding Button
- 4. Battery

- 5. Charging Port
- 6. USB Port
- 7. Motor

## FEATURES AND SPECS

**MODEL:** E-PUNK

**WHEEL SIZE:** 3.27"

**MAX SPEED:** 12 MPH

**MAX RANGE:** 7 MILES

**BATTERY TYPE:** LITHIUM ION

**BATTERY CAPACITY:** 36V

**MOTOR TYPE:** HUB

**CLIMBING ANGLE:** 15°

**MOTOR:** 500W

**CHARGER:** 110-240V

**CHARGE TIME:** 2-3 HOURS

**PRODUCT WEIGHT:** 9.75 LBS

**WEIGHT LIMIT:** 240 LBS

**RECOMMENDED AGE:** 13+

## CHARGING THE BATTERY

Your E-Punk comes with a rechargeable lithium ion battery. Always use the provided charger only. The Charging Port is located on the left side of the battery directly opposite of the Power Button. Please remember to cover the Charging Port when you are done charging the E-Punk. Before your first ride you must fully charge the E-Punk - charge for 4 hours for the first 3 times you use it. For every ride after, charge your E-Punk until it is fully charged, and NOT LONGER. Do not leave any chargers plugged in overnight, or leave it plugged in past the charge time.

1. Plug one end of the power cord into a grounded AC outlet and the other into the E-Punk's Charging Port. The red charging light on the charger unit will turn on.
2. The red light will turn green once fully charged. Recharge the E-Punk after each use.

(Please note: Always plug the charger into the wall first before the device. If the wall outlet doesn't have power and you plug the charger into the device first, it will light green, even if the battery is not full. So always plug into the wall first to make sure there is power.)

THE CHARGER OFFERS A CHARGING STATUS ON THE TOP OF THE CHARGER:

**CHARGING LIGHT RED:** Battery is charging.

**CHARGING LIGHT GREEN:** Charging is complete.

Don't use the E-Punk if the battery emits strange odors, overheats, or begins leaking. If the battery does leak, do not touch any leaking materials, as the battery contains dangerous substances. Do not open the battery and do not insert anything into the battery.

Do not charge the battery if it has over-discharged. It should be discarded for your safety. Do not turn on the E-Punk while it is charging.

# OPERATING THE E-PUNK

## TURNING ON AND OFF

Press the Power Button to turn the E-Punk on. To turn the E-Punk off, press the Power Button again.

## CONNECTING THE REMOTE CONTROL

To connect the Remote Control, first ensure that the Remote Power Switch is turned to Off, and that the E-Punk is turned off. Set the speed switch, located in the Remote Control above the batteries, to slow. Set the Direction Switch to Reverse.

Turn the E-Punk on, and press the Binding Button. Then, pull the Accelerate/Brake Switch down to "Stop" and hold for 3 seconds. Turn the Remote Power Switch to On and wait a few seconds. When the Indicator Light flashes and the Power Button lights green, you have successfully connected the Remote Control to the E-Punk.

## CONTROLS

Push the Accelerate/ Brake Switch forward to accelerate, and push it back to brake.

**Reverse Mode** - Push the Direction Switch to change driving direction. Now, when you push the Accelerate/ Brake Switch forward it will accelerate in reverse. Push the button back to brake.

**PLEASE NOTE:** Always accelerate and brake in small increments. Learn to use the brake function before riding your E-Punk in public places. Become comfortable with the power and speed of the brake before attempting to ride for long periods of time.

# SAFE RIDING

**Helmet:** Most serious injuries that occur while riding are head injuries. This could be prevented by wearing a helmet.

**Elbow and Knee Pads:** For added protection, always wear elbow and knee pads when riding your E-Punk, to prevent any serious injuries.

Get to know the E-Punk before riding it. Test your control over it. Make your turns slowly and cautiously, and give yourself stopping distance. It is recommended you practice your first ride on the E-Punk in an open space with no obstacles to disturb you.

## RIDING TECHNIQUE

**Foot Position** - before riding put your foot as close as possible to the front section of the E-Punk, and your other foot on the ground. Make sure that your driving route is clear. To start riding, propel yourself forward with your foot that is on the ground. Keep one foot behind the other (it's more comfortable to place one foot forward and the other one turned 70-90°). It will help you gain more stability.

**PLEASE NOTE:** Riding, like most sports, involves risk of injury and damage. By choosing to ride the E-Punk the responsibility and all inherent risk is on you. It is crucial that you know, understand and act according to safety rules.

**Turns** - The turns on the E-Punk are commanded by the direction you lean on the Deck.

## CARE AND MAINTENANCE

### RIDING RANGE

The maximum range of the E-Punk is 7 miles. However, a lot of factors will affect how far you can go per charge:

- **Driving Surface:** A smooth, flat surface will increase driving distance.
- **Weight:** More weight means less distance.
- **Ambient Temperature:** Please ride and store the E-Punk under recommended temperature, which will increase its longevity and driving distance.
- **Maintenance:** Timely battery charging and maintenance will increase driving distance.
- **Speed and Driving Style:** Maintaining a moderate speed will increase distance. Frequent starting and stopping, acceleration, and deceleration will reduce it.

### SPEED LIMIT

The top speed of the E-Punk is set to 12 mph.

## WEIGHT LIMIT

The maximum load is 240 lbs. Going above the maximum weight limit can cause injury or damage the E-Punk.

## CLEANING THE E-PUNK

To clean the bottom of the Deck and the Wheels, carefully wipe with a damp cloth, then dry with a dry cloth. Do not wipe down the top of the Deck. Do not use water to clean the E-Punk, as the electrical and electronic systems may get wet, resulting in personal injury or malfunction of the E-Punk.

## BATTERY

- Keep the E-Punk away from fire and excessive heat.
- To avoid damage to the battery, never subject the E-Punk to intense physical shock, severe vibration, or impact.
- Protect the E-Punk from water or moisture.
- Never disassemble the E-Punk or its battery.
- If there are any issues with the battery, please contact Jetson Customer Support.

## STORAGE

- If you plan on storing the E-Punk for a substantial period of time, please make sure you fully charge the battery before storing. The battery should be fully charged once a month after this.
- To protect against dust, cover the E-Punk.
- Store the E-Punk indoors, in a dry place and at a suitable temperature.
- You should bring the E-Punk into a warm environment (above 50 degrees Fahrenheit) for charging.
- Do not leave the E-Punk plugged into the charger for long periods of time.

## SAFETY WARNINGS

Here are some useful tips to make sure you always have a safe ride:

- Children, the elderly, and pregnant women should not use the E-Punk.
- Do not ride after drinking or taking prescription medication.
- Do not carry items when riding.
- Prior to each ride, inspect each part of the E-Punk to ensure it has been maintained correctly and is functioning properly.
- Always give way to pedestrians.
- Always comply with local traffic laws and regulations. Remember, the E-Punk is a motor vehicle, and is treated as such by local law enforcement. You can and will be arrested for drunk driving. Many cities have restrictions on where you can drive motor vehicles, as well as additional restrictions on driving non-automobiles on streets and high-ways.
- Be alert to things in front and far away from you.
- Make sure your feet are always placed securely on the deck.
- The E-Punk cannot be ridden by more than one person. Only one person can ride at a time.
- When you ride the E-Punk along with other riders, always keep a safe distance to avoid a collision.
- When turning, be sure to maintain your balance.
- Do not allow distractions when riding, such as answering the phone or engaging in any other activities.
- Avoid riding in the rain or on smooth surfaces such as snow or ice.
- Do not ride on roads with obstacles (such as litter, small stones, etc.).
- Avoid riding in narrow spaces or on steep slopes.
- Avoid riding around flammable gas, steam, liquid, or dust that could cause fire.
- Never operate the product barefooted and keep shoelaces tied.

### CALIFORNIA WARNING

This product contains chemicals, including lead, which are known to the state of California to cause cancer, birth defects, and other medical conditions.

## MODIFICATIONS

Do not attempt to disassemble, modify, repair, or replace the E-Punk or any components of the unit without instruction from Jetson Customer Support. This will void any warranty, and can lead to malfunctions which may cause injury.

## ADDITIONAL OPERATION CAUTIONS

Do not lift the E-Punk off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby. Do not jump on or off the E-Punk, and do not jump while using it. Always keep your feet firmly planted on the deck while in operation. Always check battery charge before using.

# LIMITED 1 YEAR WARRANTY

## TO QUALIFY FOR WARRANTY SERVICE:

1. You must present a copy of the sales receipt from an approved retail partner within 90 days of purchase.
2. This product cannot be used for rental or commercial use.
3. This product cannot be used for competition.

## LIMITATIONS OF LIABILITY

- This Limited 1 Year Warranty is non-transferable after the product's initial sale.
- No unapproved modifications can be made to the product, its performance or otherwise, in order for this Limited 1 Year Warranty to remain in effect.
- No reimbursement is provided for towing, loss of time, loss of use, inconvenience, incidental or consequential damages.
- Warranty is void if weather related water damage is determined. Owner is responsible for storage and protection from weather.
- Jetson® makes no warranty with respect to products or trade accessories not made by Jetson®, including, but not limited to, motors, tires, wheels, and batteries, such products or trade accessories, such items being subject to the original manufacturer's warranty, if any.
- This Limited 1 Year Warranty does not cover minor surface blemishes, rips, tears, or other cosmetic damages due to normal use, or other intentional or unintentional damage to the product.
- This Limited 1 Year Warranty will not cover any damage which results from the application of improper cleaners, solvents or chemicals to the product, water damage, smoke or soot, or from exposure to saltwater, sea breeze or salt.
- This Limited 1 Year Warranty will not cover any damage which results from aging, such as fading of paint, deterioration of plated surfaces, deterioration of rubber or plastics, or rusting.
- This Limited 1 Year Warranty does not cover improper repair or misdiagnoses of problems.
- This Limited 1 Year Warranty only covers parts due to manufacturer defect.
- Damage due to misuse or neglect, use other than as specified in the Owner's Manual, or use under abnormal conditions are not covered by this Limited 1 Year Warranty.

## OWNER'S WARRANTY RESPONSIBILITIES

As the device's owner, you are responsible for the performance of the required maintenance. You may be denied a warranty claim solely because of your failure to ensure the performance of all scheduled maintenance. As the owner, you should be aware that you may be denied your warranty coverage if your device or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications. For any issue regarding your Jetson® product, call toll free 1-(888) 976-9904, or email [help@ridejetson.com](mailto:help@ridejetson.com).



# PRODUCT REGISTRATION

Please complete and mail this card within 10 days of purchase or go to <https://www.ridejetson.com/product-registration>.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Gender: \_\_\_\_\_

Purchase Date: \_\_\_\_\_ Purchased From: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Is this your first Jetson product? \_\_\_\_\_

Other similar product owned before: \_\_\_\_\_

- Why did you buy this product?:
- For myself
  - For my child
  - For my grandchild
  - Gift for someone else (adult)
  - Gift for someone else (child)

How did you hear about the E-Punk? \_\_\_\_\_

\_\_\_\_\_

Complete this form and mail it to:

**Attention: Product Registration  
Jetson Electric Bikes  
1 Rewe Street  
Brooklyn, NY 11211**



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