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Congratulations on your new Jetson E-Punk Longboard! The E-Punk Longboard is an innovative and fun electric longboard, ready to take on everyday use. Before your first ride, check whether the wheels are damaged, or parts are loose. If there are any abnormalities, please contact Jetson Customer Support at 1-(888) 976-9904 or email us at customerservice@jetsonbike.com.

This product manual can help you understand, use, and maintain your E-Punk Longboard. In order to avoid danger caused by collisions, falls, and loss of control, please use caution and learn how to ride the E-Punk Longboard safely. Jetson and authorized dealers cannot be held liable for injury or damage caused from riding the E-Punk Longboard. Users ride at their own risk.

The rider is responsible for consequences caused by violating warnings or improper operations.

If you want to return this product for any reason, be sure to first call or email us before taking it back to the store so we can assist you.
INCLUDED IN THE BOX

1. Deck
2. Battery
3. Power Button

E-Punk Longboard

Remote Control

4. Charging Port
5. Motorized Wheels

Charger
FEATURES AND SPECS

MODEL: E-Punk Longboard
WHEEL SIZE: 90 mm x 52 mm
MAX SPEED: 25 MPH
MAX RANGE: 20-25 Miles
BATTERY TYPE: Lithium Ion
BATTERY CAPACITY: 36V, 4.4 Ah
MOTOR TYPE: Hub
PRODUCT DIMS: 35” x 10” x 4.3”

CLIMBING ANGLE: 25°
MOTOR: 500W
CHARGER: 100-240V
CHARGE TIME: 2 Hours
PRODUCT WEIGHT: 14 lbs
WEIGHT LIMIT: 285 lbs
RECOMMENDED AGE: 13+

1. Accelerate/ Brake
2. Direction Switch
3. Power Switch
4. Speed Mode Button
5. Charging Port
6. Speed Indicator Lights
7. Battery Indicator Lights
8. Remote Control Status Light
9. Direction/ Charging Indicator Light
CHARGING THE BATTERY

Your E-Punk Longboard comes with a rechargeable lithium ion battery. Always use the provided charger only. Before your first ride you must fully charge the E-Punk Longboard - charge for 4 hours for the first 3 times you use it. For every ride after, charge your E-Punk Longboard until it is fully charged, and NOT LONGER. Do not leave any chargers plugged in overnight, or leave it plugged in past the charge time.

1. Plug one end of the power cord into a grounded AC outlet and the other into the E-Punk Longboard’s Charging Port. The red charging light on the charger unit will turn on.

2. The red light will turn green once fully charged. Recharge the E-Punk Longboard after each use.

(Please note: Always plug the charger into the wall first before the device. If the wall outlet doesn’t have power and you plug the charger into the device first, it will light green, even if the battery is not full. So always plug into the wall first to make sure there is power.)

THE CHARGER OFFERS A CHARGING STATUS ON THE TOP OF THE CHARGER:

**CHARGING LIGHT RED:** Battery is charging.

**CHARGING LIGHT GREEN:** Charging is complete.

When you are done charging the battery, remember to cover the Charging Port.

Don’t use the E-Punk Longboard if the battery emits strange odors, overheats, or begins leaking. If the battery does leak, do not touch any leaking materials, as the battery contains dangerous substances. Do not open the battery and do not insert anything into the battery.
Only use the provided charger for the E-Punk Longboard. Do not charge the battery if it has over-discharged. It should be discarded for your safety. Do not turn on the E-Punk Longboard while it is charging.

To charge your Remote Control, plug the charging cable into a USB port, then plug into the Remote Control’s Charging Port. When the Charge Light is on, the Remote Control is successfully charging. The Charging Indicator Light on the Remote Control will turn RED when charging, and will turn to GREEN when fully charged.

There are four lights on the Remote Control that are Battery Level Indicators. Press the Speed Mode Button 3 times to show the E-Punk Longboard’s battery level. Press it 4 times to show the Remote Control’s battery level. The Battery is full when all four lights are on. The Battery is low when there is only one light on. Charge the battery when the E-Punk Longboard displays low power.
OPERATING THE E-PUNK LONGBOARD

TURNING ON AND OFF
To turn the E-Punk Longboard on, first locate the Power Button on the right side of the Battery. Press the Power Button on. The Remote Control Status Light will turn on. To turn the E-Punk Longboard off, press the Power Button again. The Remote Control Status Light will turn off.

PAIRING THE REMOTE CONTROL AND E-PUNK LONGBOARD
(PLEASE NOTE: The E-Punk Longboard will already be connected to the Remote Control when delivered)

1. Turn the E-Punk Longboard on. Then, hold the Power Button down until you hear it beep, this should take about 5 seconds. Release the Power Button.

2. With the Remote Control off, hold down the Speed Mode Button. Turn on the Remote Control while continuing to hold down the Speed Mode Button. Hold the Speed Mode Button until you hear it beep twice and the LED lights flash on the Remote Control.

3. Turn off the longboard and then turn it back on. The E-Punk Longboard and Remote Control have been successfully paired.
CONTROLS
Push the Accelerate/Brake Switch on the Remote Control forward to accelerate. Press it back to apply the Brake.

Reverse Mode - Press the Direction Switch to change driving direction. The Direction Indicator Light will change colors when the E-Punk Longboard is set to drive in reverse. Now, when you push the Accelerate/Brake Switch forward it will accelerate in reverse. Push the switch back to brake.

PLEASE NOTE: Always accelerate and brake in small increments. Become comfortable with the power and speed of the brake before attempting to ride for long periods of time.

SAFE RIDING

Helmet: Most serious injuries that occur while riding are head injuries. This could be prevented by wearing a helmet.

Elbow and Knee Pads: For added protection, always wear elbow and knee pads when riding your E-Punk Longboard, to prevent any serious injuries.
Get to know the E-Punk Longboard before riding it. Test your control over it. Make your turns slowly and cautiously, and give yourself stopping distance. It is recommended you practice your first ride on the E-Punk Longboard in an open space with no obstacles to disturb you.

RIDING TECHNIQUE

Foot Position - Keep one foot behind the other, (it’s more comfortable to place one foot forward and the other one turned 70-90°). It will help you gain more stability.

PLEASE NOTE: Riding, like most sports, involves risk of injury and damage. By choosing to ride the E-Punk Longboard the responsibility and all inherent risk is on you. It is crucial that you know, understand and act according to safety rules.

Turns - The turns on the E-Punk Longboard are commanded by the direction you lean on the Deck.

SPEED MODE

Press the Speed Mode Button to cycle through the 3 different modes (Beginner, Intermediate, and Advanced). It is recommended you start with Beginner.
RIDING RANGE
The maximum range of the E-Punk Longboard is 20-25 miles. However, a lot of factors will affect how far you can go per charge:

- Driving Surface: A smooth, flat surface will increase driving distance.
- Weight: More weight means less distance.
- Ambient Temperature: Please ride and store the E-Punk Longboard under recommended temperature, which will increase its longevity and driving distance.
- Maintenance: Timely battery charging and maintenance will increase driving distance.
- Speed and Driving Style: Maintaining a moderate speed will increase distance. Frequent starting and stopping, acceleration, and deceleration will reduce it.

CARE AND MAINTENANCE

SPEED LIMIT
The top speed of the E-Punk Longboard is set to 25 mph.

WEIGHT LIMIT
The maximum load is 285 lbs. Going above the maximum weight limit can cause injury or damage the E-Punk Longboard.

CLEANING THE E-PUNK LONGBOARD
To clean the bottom of the Deck and the Wheels, carefully wipe with a damp cloth, then dry with a dry cloth. Do not wipe down the top of the Deck. Do not use water to clean the E-Punk Longboard, as the electrical and electronic systems may get wet, resulting in personal injury or malfunction of the E-Punk Longboard.

BATTERY
- Keep the E-Punk Longboard away from fire and excessive heat.
- To avoid damage to the battery, never subject the E-Punk Longboard to intense physical shock, severe vibration, or impact.
- Protect the E-Punk Longboard from water or moisture.
- Never disassemble the E-Punk Longboard or its battery.
- If there are any issues with the battery, please contact Jetson Customer Support at 1-(888) 976-9904 or email us at customerservice@jetsonbike.com.
STORAGE

• If you plan on storing the E-Punk Longboard for a substantial period of time, please make sure you fully charge the battery before storing. The battery should be fully charged once a month after this.
• To protect against dust, cover the E-Punk Longboard.
• Store the E-Punk Longboard indoors, in a dry place and at a suitable temperature.
• You should bring the E-Punk Longboard into a warm environment (above 50 degrees Fahrenheit) for charging.
• Do not leave the E-Punk Longboard plugged into the charger for long periods of time.
SAFETY WARNINGS

Here are some useful tips to make sure you always have a safe ride:

• Children, the elderly, and pregnant women should not use the E-Punk Longboard.
• Do not ride after drinking or taking prescription medication.
• Do not carry items when riding.
• Prior to each ride, inspect each part of the E-Punk Longboard to ensure it has been maintained correctly and is functioning properly.
• Always give way to pedestrians.
• Always comply with local traffic laws and regulations. Remember, the E-Punk Longboard is a motor vehicle, and is treated as such by local law enforcement. You can and will be arrested for drunk driving. Many cities have restrictions on where you can drive motor vehicles, as well as additional restrictions on driving non-automobiles on streets and highways.
• Be alert to things in front and far away from you.
• Make sure your feet are always placed securely on the deck.
• The E-Punk Longboard cannot be ridden by more than one person. Only one person can ride at a time.
• When you ride the E-Punk Longboard along with other riders, always keep a safe distance to avoid a collision.
• When turning, be sure to maintain your balance.
• Do not allow distractions when riding, such as answering the phone or engaging in any other activities.
• Avoid riding in the rain or on smooth surfaces such as snow or ice.
• Do not ride on roads with obstacles (such as litter, small stones, etc.).
• Avoid riding in narrow spaces or on steep slopes.
• Avoid riding around flammable gas, steam, liquid, or dust that could cause fire.
• Never operate the product barefooted and keep shoelaces tied.

MODIFICATIONS

Do not attempt to disassemble, modify, repair, or replace the E-Punk Longboard or any components of the unit without instruction from JetoSon Customer Support. This will void any warranty, and can lead to malfunctions which may cause injury.

ADDITIONAL OPERATION CAUTIONS

Do not lift the E-Punk Longboard off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby. Do not jump on or off the E-Punk Longboard, and do not jump while using it. Always keep your feet firmly planted on the deck while in operation. Always check battery charge before using.
LIMITED 1 YEAR WARRANTY

TO QUALIFY FOR WARRANTY SERVICE:
1. You must present a copy of the sales receipt from an approved retail partner within 90 days of purchase.
2. This product cannot be used for rental or commercial use.
3. This product cannot be used for competition.

LIMITATIONS OF LIABILITY
- This Limited 1 Year Warranty is non-transferable after the product’s initial sale.
- No unapproved modifications can be made to the product, its performance or otherwise, in order for this Limited 1 Year Warranty to remain in effect.
- No reimbursement is provided for towing, loss of time, loss of use, inconvenience, incidental or consequential damages.
- Warranty is void if weather related water damage is determined. Owner is responsible for storage and protection from weather.
- Jetson® makes no warranty with respect to products or trade accessories not made by Jetson®, including, but not limited to, motors, tires, wheels, and batteries, such products or trade accessories, such items being subject to the original manufacturer’s warranty, if any.
- This Limited 1 Year Warranty does not cover minor surface blemishes, rips, tears, or other cosmetic damages due to normal use, or other intentional or unintentional damage to the product.
- This Limited 1 Year Warranty will not cover any damage which results from the application of improper cleaners, solvents or chemicals to the product, water damage, smoke or soot, or from exposure to saltwater, sea breeze or salt.
- This Limited 1 Year Warranty will not cover any damage which results from aging, such as fading of paint, deterioration of plated surfaces, deterioration of rubber or plastics, or rusting.
- This Limited 1 Year Warranty does not cover improper repair or misdiagnoses of problems.
- This Limited 1 Year Warranty only covers parts due to manufacturer defect.
- Damage due to misuse or neglect, use other than as specified in the Owner’s Manual, or use under abnormal conditions are not covered by this Limited 1 Year Warranty.

OWNER’S WARRANTY RESPONSIBILITIES
As the device’s owner, you are responsible for the performance of the required maintenance. You may be denied a warranty claim solely because of your failure to ensure the performance of all scheduled maintenance. As the owner, you should be aware that you may be denied your warranty coverage if your device or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications. For any issue regarding your Jetson® product, call toll free 1-(888) 976-9904, or email customerservice@jetsonbike.com.
Please complete and mail this card within 10 days of purchase or go to https://www.ridejetson.com/product-registration.

Name: _____________________________________________________________________________

Address: __________________________________________________________________________

City, State, Zip: ______________________________________________________________________

Email: ______________________________________________________________________________

Home Phone: _______________________ Gender: _____________________________

Purchase Date: _____________________ Purchased From: ___________________________

Serial Number: ______________________________________________________________________

Is this your first Jetson product? ______________________________________________________

Other similar product owned before: ___________________________________________________

Why did you buy this product?:
☐ For myself
☐ For my child
☐ For my grandchild
☐ Gift for someone else (adult)
☐ Gift for someone else (child)

How did you hear about the E-Punk Longboard? __________________________________________

____________________________________________________________________________________

Complete this form and mail it to:

Attention: Product Registration
Jetson Electric Bikes
1 Rewe Street
Brooklyn, NY 11211
E-PUNK LONGBOARD