CRUISE
FOLDING ELECTRIC SCOOTER
-MANUAL-
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Congratulations on your new Jetson Cruise! The Cruise is an innovative and fun electric scooter, ready to take on everyday use. Before your first ride, check whether the wheels are damaged, or parts are loose. If there are any abnormalities, please contact Jetson Customer Support at 1-888-976-9904 or email us at customerservice@jetsonbike.com.

This product manual can help you understand, use, and maintain your Cruise. In order to avoid danger caused by collisions, falls, and loss of control, please use caution and learn how to ride the Cruise safely. Jetson and authorized dealers cannot be held liable for injury or damage caused from riding the Cruise. Users ride at their own risk.

The rider is responsible for consequences caused by violating warnings or improper operations.

If you want to return this product for any reason, be sure to first call or email us before taking it back to the store so we can assist you.
INCLUDED IN THE BOX

- Cruise Folding Electric Scooter
- Charger
- Manual

1. Folding Tube
2. Handlebar
3. Deck
4. Rear Foot Brake
5. Brake Light
6. Power Button
7. Battery Level Indicator
8. Charging Port
9. Kickstand
10. Charger
11. Charging Cable
FEATURES AND SPECS

MODEL: CRUISE
WHEEL SIZE: Front: 5”
            Rear: 5.5”
MAX SPEED: 12 MPH
MAX RANGE: 5 MILES
BATTERY TYPE: LITHIUM ION
BATTERY RATED VOLTAGE: 29.4V, 2.0 Ah
MOTOR TYPE: HUB
MOTOR: 250W
CHARGER: 110-240V
CHARGE TIME: Up to 3 Hours
PRODUCT WEIGHT: 15.7 LBS
WEIGHT LIMIT: 225 LBS
RECOMMENDED AGE: 13+

1. Stem Button
2. Thumb Throttle
3. E-Brake
4. Stem Clamp
UNFOLDING THE CRUISE

To unfold the Cruise, slide the Folding Tube up, towards the base of the Stem. Then, lift the Stem away from the Deck until it is at a 90 degree angle and you hear it click. Make sure the Stem is secure.

Please Note: You may need to twist the Folding Tube to loosen it.
FOLDING THE CRUISE

To fold the Cruise, slide the Folding Tube up, towards the base of the Stem. Then, push the Stem down towards the Deck until you hear it click.

Please Note: You may need to twist the Folding Tube to loosen it.
ADJUSTING THE HANDLEBAR HEIGHT

To adjust the height of the Handlebar, first, open the Stem Clamp.

Then, press in the Stem Button and lower or raise the Handlebar based on the height of the rider. Wait until you hear it click. Then, close the Stem Clamp. Make sure the Handlebar is tight and secure.
Your Cruise comes with a built-in rechargeable lithium ion battery. Always use the provided charger only. The Charging Port is located on the left side of the Cruise. Before your first ride you must fully charge the Cruise - charge for 4 hours for the first 3 times you use it. For every ride after, charge your Cruise until it is fully charged, and NOT LONGER. Do not leave any chargers plugged in overnight, or leave it plugged in past the charge time.

1. Plug one end of the power cord into a grounded AC outlet and the other into the Cruise’s Charging Port. The red charging light on the charger unit will turn on.

2. The red light will turn green once fully charged. Recharge the Cruise after each use.

(Please note: Always plug the charger into the wall first before the device. If the wall outlet doesn’t have power and you plug the charger into the device first, it will light green, even if the battery is not full. So always plug into the wall first to make sure there is power.)

THE CHARGER OFFERS A CHARGING STATUS ON THE TOP OF THE CHARGER:

CHARGING LIGHT RED: Battery is charging.

CHARGING LIGHT GREEN: Charging is complete.

The battery charge level is indicated by the 5 blue lights next to the Power Button. When all the lights are on the battery is fully charged. When only one red light is left, the Cruise needs to be charged.

Charge the battery when the Battery Level Indicator displays low battery. When you are done charging the battery, remember to cover the Charging Port.

Don’t use the Cruise if the battery emits strange odors, overheats, or begins leaking. If the battery does leak, do not touch any leaking materials, as the battery contains dangerous substances. Do not open the battery and do not insert anything into the battery.

Only use the provided charger for the Cruise. Do not charge the battery if it has over-discharged. It should be discarded for your safety. Do not turn on the Cruise while it is charging.
OPERATING THE CRUISE

TURNING THE CRUISE ON AND OFF
To turn the Cruise on, press and hold down the Power Button for 3 seconds. The Battery Level Indicator lights will turn on.

To turn the Cruise off, first make sure the Cruise is not in motion. Then, press and hold the Power Button for 3 seconds. The Battery Level Indicator lights will turn off. If you do not turn it off, it will stay on for 10 minutes allowing you to step on and go again without engaging the Power Button. The Cruise will shut off automatically after 10 minutes of inactivity.

SAFE RIDING
Helmet: Most serious injuries that occur while riding are head injuries. This could be prevented by wearing a helmet. Elbow and Knee Pads: For added protection, always wear elbow and knee pads when riding your Cruise, to prevent any serious injuries.

Get to know the Cruise before riding it. Test your control over it. Make your turns slowly and cautiously, and give yourself stopping distance. It is recommended you practice your first ride on the Cruise in an open space with no obstacles in your way.

DRIVING TECHNIQUE
Foot Position – Keep one foot behind the other, (it’s more comfortable to place one foot forward and the other one turned at 70-90°). It will help you gain more stability.
To start riding, press down on the Thumb Throttle. Get accustomed to the acceleration of the throttle.

PLEASE NOTE: Riding, like most sports, involves risk of injury and damage. By choosing to ride the Cruise the responsibility and all inherent risk is on you. It is crucial that you know, understand and act according to safety rules.

Turns - The turns on the Cruise are commanded by the direction you turn the Handlebar/Front Wheel in. Before turning, look both ways to make sure your path is clear.

HOW TO APPLY THE BRAKE
To stop, release the Thumb Throttle and press on the E-Brake. Be careful not to press the E-Brake too fast, as it may cause too sudden a stop or jerking motion. You can also use the Rear Foot Brake to come to a stop.
DRIVING RANGE
The average range of the Cruise is 5 miles. However, a lot of factors will affect how far you can go per charge:
• Driving surface: A smooth, flat surface will increase driving distance.
• Weight: More weight means less distance.
• Ambient temperature: Please ride and store the Cruise under recommended temperature, which will increase its longevity and driving distance.
• Maintenance: Timely battery charging and maintenance will increase driving distance.
• Speed and driving style: Maintaining a moderate speed will increase distance. Frequent starting and stopping, acceleration, and deceleration will reduce it.

SPEED LIMIT
The top speed of the Cruise is 12 mph.

WEIGHT LIMIT
The maximum load is 225 lbs. Going above the maximum weight limit can cause injury or damage the Cruise.

CLEANING THE CRUISE
To clean the Cruise carefully wipe with a damp cloth, then dry with a dry cloth. Do not use water to clean the Cruise, as the electrical and electronic systems may get wet, resulting in personal injury or malfunction of the Cruise.

BATTERY
• Keep the Cruise away from fire and excessive heat.
• To avoid damage to the battery, never subject the Cruise to intense physical shock, severe vibration, or impact.
• Protect the Cruise from water or moisture.
• Never disassemble the Cruise or its battery.
• If there are any issues with the battery, please contact Jetson Customer Support at 1-888-976-9904 or email us at customerservice@jetsonbike.com.
STORAGE
• If you plan on storing the Cruise for a substantial period of time, please make sure you fully charge the battery before storing. The battery should be fully charged once a month after this.
• To protect against dust, cover the Cruise.
• Store the Cruise indoors, in a dry place and at a suitable temperature.
• You should bring the Cruise into a warm environment (above 50 degrees Fahrenheit) for charging.
• Do not leave the Cruise plugged into the charger for long periods of time.
SAFETY WARNINGS

Here are some useful tips to make sure you always have a safe ride:

• Children, the elderly, and pregnant women should not use the Cruise.
• Do not ride after drinking or taking prescription medication.
• Do not carry items when riding.
• Prior to each ride, inspect each part of the Cruise to ensure it has been maintained correctly and is functioning properly.
• Always give way to pedestrians.
• Always comply with local traffic laws and regulations. Remember, the Cruise is a motor vehicle, and is treated as such by local law enforcement. You can and will be arrested for drunk driving. Many cities have restrictions on where you can drive motor vehicles, as well as additional restrictions on driving non-automobiles on streets and highways.
• Be alert to things in front and far away from you.
• Make sure your feet are always placed securely on the deck.
• The Cruise cannot be ridden by more than one person. Only one person can ride at a time.
• When you ride the Cruise along with other riders, always keep a safe distance to avoid a collision.
• When turning, be sure to maintain your balance.
• Do not allow distractions when riding, such as answering the phone or engaging in any other activities.
• Avoid riding in the rain or on smooth surfaces such as snow or ice.
• Do not ride on roads with obstacles (such as litter, small stones, etc.).
• Avoid riding in narrow spaces or on steep slopes.
• Avoid riding around flammable gas, steam, liquid, or dust that could cause fire.
• Never operate the product barefooted and keep shoelaces tied.
• Riding with improperly adjusted brakes is dangerous and can result in serious injury or death.
• Applying brakes too hard or too suddenly can lock up a wheel, which could cause you to lose control and fall. Sudden or excessive application of the brake may pitch the rider over the handlebars, which may result in injury or death.
CALIFORNIA WARNING
This product contains chemicals, including lead, which are known to the state of California to cause cancer, birth defects, and other medical conditions.

MODIFICATIONS
Do not attempt to disassemble, modify, repair, or replace the Cruise or any components of the unit without instruction from Jetson Customer Support. This will void any warranty, and can lead to malfunctions which may cause injury.

ADDITIONAL OPERATION CAUTIONS
Do not lift the Cruise off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby. Do not jump on or off the Cruise, and do not jump while using it. Always keep your feet firmly planted on the deck while in operation. Always check the battery charge before using.
LIMITED 1 YEAR WARRANTY

TO QUALIFY FOR WARRANTY SERVICE:
1. You must present a copy of the sales receipt from an approved retail partner within 90 days of purchase.
2. This product cannot be used for rental or commercial use.
3. This product cannot be used for competition.

LIMITATIONS OF LIABILITY
• This Limited 1 Year Warranty is non-transferable after the product’s initial sale.
• No unapproved modifications can be made to the product, its performance or otherwise, in order for this Limited 1 Year Warranty to remain in effect.
• No reimbursement is provided for towing, loss of time, loss of use, inconvenience, incidental or consequential damages.
• Warranty is void if weather related water damage is determined. Owner is responsible for storage and protection from weather.
• Jetson® makes no warranty with respect to products or trade accessories not made by Jetson®, including, but not limited to, motors, tires, wheels, and batteries, such products or trade accessories, such items being subject to the original manufacturer’s warranty, if any.
• This Limited 1 Year Warranty does not cover minor surface blemishes, rips, tears, or other cosmetic damages due to normal use, or other intentional or unintentional damage to the product.
• This Limited 1 Year Warranty will not cover any damage which results from the application of improper cleaners, solvents or chemicals to the product, water damage, smoke or soot, or from exposure to saltwater, sea breeze or salt.
• This Limited 1 Year Warranty will not cover any damage which results from aging, such as fading of paint, deterioration of plated surfaces, deterioration of rubber or plastics, or rusting.
• This Limited 1 Year Warranty does not cover improper repair or misdiagnoses of problems.
• This Limited 1 Year Warranty only covers parts due to manufacturer defect.
• Damage due to misuse or neglect, use other than as specified in the Owner’s Manual, or use under abnormal conditions are not covered by this Limited 1 Year Warranty.

OWNER’S WARRANTY RESPONSIBILITIES
As the device’s owner, you are responsible for the performance of the required maintenance. You may be denied a warranty claim solely because of your failure to ensure the performance of all scheduled maintenance. As the owner, you should be aware that you may be denied your warranty coverage if your device or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications. For any issue regarding your Jetson® product, call toll free 1-888-976-9904, or email customerservice@jetsonbike.com.
PRODUCT REGISTRATION

Please complete and mail this card within 10 days of purchase or go to https://www.ridejetson.com/product-registration.

Name: _____________________________________________________________________________

Address: __________________________________________________________________________

City, State, Zip: ____________________________________________________________________

Email: _____________________________________________________________________________

Home Phone: ___________________________ Gender: _____________________________

Purchase Date: _________________________ Purchased From: ___________________________

Serial Number: ______________________________________________________________________

Is this your first Jetson product?: ______________________________________________________

Other similar product owned before: ____________________________________________________

Why did you buy this product?:  
☐ For myself
☐ For my child
☐ For my grandchild
☐ Gift for someone else (adult)
☐ Gift for someone else (child)

How did you hear about the Jetson Cruise?: ______________________________________________
___________________________________________________________________________________

Complete this form and mail it to:

Attention: Product Registration
Jetson Electric Bikes
1 Rewe Street
Brooklyn, NY 11211
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