

## **Cento Cycling RETURNS**

16192 SW 72nd Ave Portland, OR 97224 +1 (503) 620-8410 Toll Free 1-888-620-8411 centocycling@gmail.com

## **Return Authorization Form**

| Order Date          | e:               |      |                      |                                     |          |       |
|---------------------|------------------|------|----------------------|-------------------------------------|----------|-------|
| Order Nun           | mber:            |      |                      |                                     |          |       |
| Return Da           | te:              |      |                      |                                     |          |       |
|                     |                  |      |                      |                                     |          |       |
| Name:               |                  |      |                      |                                     |          |       |
| Address:            |                  |      |                      |                                     |          |       |
| City / State / Zip: |                  |      |                      |                                     |          |       |
| Email / Phone       |                  |      |                      |                                     |          |       |
|                     |                  |      |                      |                                     |          |       |
|                     |                  |      |                      |                                     |          |       |
| Quantity            | Item Description | Size | Reason for<br>Return | Exchange for New Item (description) | New Size | Price |
| Quantity            | Item Description | Size |                      | Exchange for New Item (description) | New Size | Price |
| Quantity            | Item Description | Size |                      | Exchange for New Item (description) | New Size | Price |
| Quantity            | Item Description | Size |                      | Exchange for New Item (description) | New Size | Price |
| Quantity            | Item Description | Size |                      | Exchange for New Item (description) | New Size | Price |
| Quantity            | Item Description | Size | Return               | Exchange for New Item (description) | New Size | Price |

## **Return Policies**

**Defective Items:** Defects will typically show up within 30 days of use. If you feel like you have a defective item please clean the item and return it to us with an explanation on this RAF. Cento Cycling will replace or repair any defective item with the same or similar item. Cento Cycling assumes no liability for lost or damaged returns.

Total

**Exchanges:** Items must be in re-stockable condition with all bags & tags intact and be returned within 30 days of purchase. Please include a copy of the original invoice and a completed return authorization form. The customer is responsible for any return shipping charges. Shipping charges are non-refundable. Cento Cycling assumes no liability for lost or damaged returns.

**Refunds:** Items must be in re-stockable condition with all bags & tags intact and be returned within 30 days of purchase. Please include a copy of the original invoice and a completed return authorization form. The customer is responsible for



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