

RETURNS AND EXCHANGES

You can return or exchange items within 30 days of receipt. Returns within the United Kingdom are free, please email us at for a pre-paid returns label and complete this form and include it in your package. Please specify the reason for your return and include proof of purchase.

To be eligible for a return or exchange please refer to our returns policy on our website at www.boutiqueoohlala.co.uk.

Item Name	Size	Colour	Refund	Exchange	Reason code

Reason Codes:

R1 - Item Faulty

R2 - Too Small

R3 - Too Big

R4 - Not as expected

R5 - Other

Exchange - Please provide us with details of the items you would like to exchange for below, please also provide your contact details in case we need to confirm details with you.

Item Name	Size	Colour	Qty	Description

If you are not using our pre-paid returns label please ensure you send the items by recorded delivery and keep your tracking number and proof of purchase.

Items being returned from outside the UK SHOULD BE MARKED "GOODS FROM UK, BEING RETURNED FOR EXCHANGE/REFUND. We are not responsible for custom charges.

Please send your items to:

Boutique Ooh la la
6 Ongar Road
Brentwood
Essex
CM15 9AX

See our website for terms and conditions.