

# CHAN LUU

## FREE RETURN SHIPPING

We want you to be completely satisfied with your purchase. If you wish to return item(s) from this order it must meet the following guidelines:

- Return must be postmarked within 30 days of original invoice date.
- Returned merchandise must be unworn, unaltered and in resalable condition.

If your return meets the above guidelines, follow the steps below to return your item(s):

1. Fill out the Return Form below and include with your free return
2. Package in a box. If in good condition, you may use the original shipping box for your return.
3. Locate the pre-paid FedEx ground label enclosed and adhere it to your package. Please make sure to cover or remove the original mailing address or carrier barcodes from package before adhering your pre-paid label.
4. Make sure to document and save your FedEx return tracking # located on your pre-paid label for your records.
5. Drop off your return package at any local FedEx location. For a list of FedEx locations in your area visit: <http://www.fedex.com/locate/> If there are no FedEx locations in your area, please contact us to arrange an alternate shipping carrier.

Invoice: \_\_\_\_\_

Full Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Invoice #: \_\_\_\_\_

SKU / CODE                      REASON FOR RETURN


If you have any questions regarding a return, please contact customer service.

Phone: 1-877-242-6588 (M-F 8am-5pm PT)

Email: [customerservice@chanluu.com](mailto:customerservice@chanluu.com)