

Best Practices for the Chairside PDA

Healthy maintenance is smart! It only takes minutes a week!

This tablet is also fully functional computer!

IMPORTANT;

Windows Updates are important so your device runs smoothly each day!

Normally Windows Updates will take place overnight.

The tablet WILL go to sleep on its own.

1. Connect to your office Wi-Fi to connect with the internet.
2. During the week leave your tablet ON overnight at least three nights.
3. Be sure to insert the power cord/plug – DO NOT turn off the tablet
4. In the morning “tap” the main power button on the top of the tablet
5. Open screen and look for “restart now” to finish important updates if needed.

To manually update if preferred:

1. Tap the “start button” on the bottom left of the tablet
2. Tap the settings button on the left (looks like a gear sprocket)
3. Tap “Update and Security” then “check for updates”.

Every Morning:

EVERY Morning during the week “RESTART” or “Shut Down” and TURN BACK ON your tablet, it’s very healthy for it. UPDATES will finish if they need to!

TIP: If the tablet locks up for any reason

HOLD the power button on top of the tablet for 15 seconds and release to do a “forced shut down”. Wait 5 seconds and press the power button again for 2 to 5 seconds to turn the tablet back ON.

Frequently Asked Questions/Troubleshooting

Q: How do I turn the PDA on?

A: Press the power button on the top of the tablet (left button)

Q: What is the healthy way to shut the tablet off?

A: Press the Start Button on the bottom left of tablet screen (Microsoft logo) , and select **Power button, small screen will open** and then select **Shut Down** from the options.

Q: Restore screen when tablet is asleep?

A: Quickly tap the power button on the top of the tablet.

If that doesn't turn the screen back on, tap the Microsoft logo on the right side of the tablet if you feel a vibration but the screen doesn't turn back on the tablet has locked up, it happens once in a while! You may need to do a "forced shut down". Press the main power button on top of the tablet and HOLD it down for 15 to 20 seconds... Then release and press again for up to 3 seconds the tablet will begin turning back on.

Q: What if the tablet will not power on?

A: The battery may be (dead) discharged, plug the charger cord. After 10 minutes try turning on the system and check the status of the battery on the bottom of screen towards the lower right. You should see a battery indicator with the "plug symbol" over laid on it. Tap it and a small window will open displaying the "percentage of battery".

Q: What if the camera does not show live video or function correctly?

A: Unplug the camera wand and plug back in, or "restart the tablet" to reset the software APP.

Q: What if the screen appears to be too dark?

Exit the DQL application and tap the action icon on the bottom right of the tablet screen. Look for the "brightness icon within all the small boxes, you can tap it and change the brightness from, 25%, 50%, 75% or 100%.