



# INSTRUCTIONS MANUAL

TYL-SKF169A

COMMERCIAL

# ICE SHAVER



[www.tylrhome.com](http://www.tylrhome.com)



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## IMPORTANT SAFEGUARDS

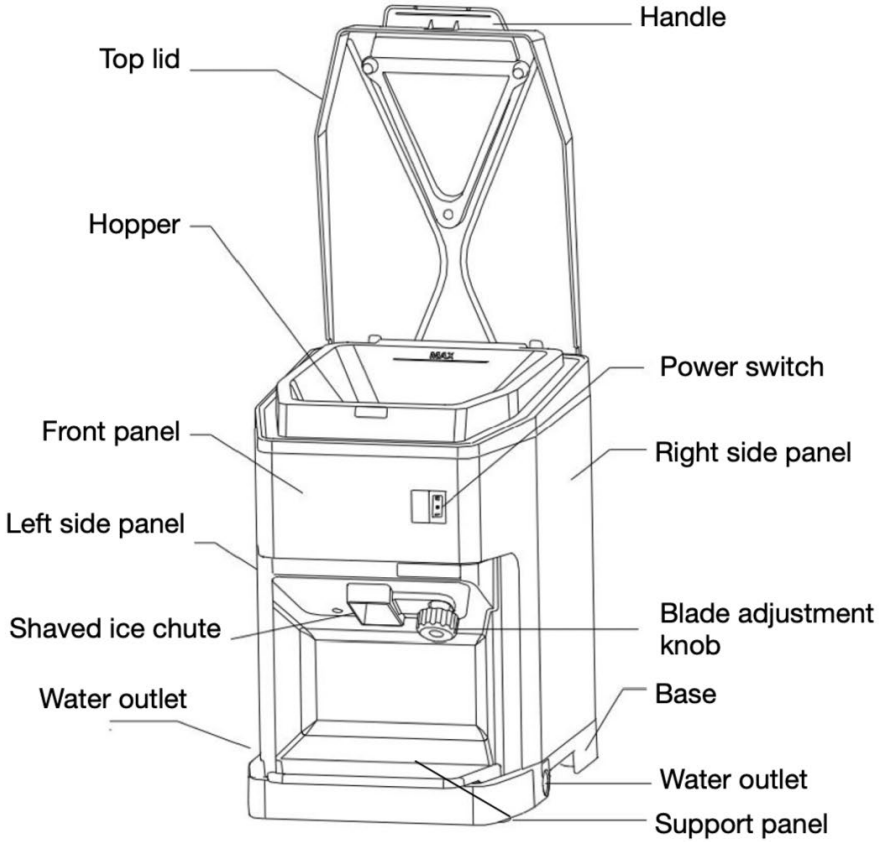
When using electrical appliances, basic safety precautions should be followed to reduce the risk of fire, electric shock and injury to persons or property. Read all instructions before operating the machine for the first time.

1. Keep the unit and power cable away from heat sources and hot surfaces.
2. To avoid electrical shock, do not place the cord, plug or unit in water or other liquids.
3. DO NOT immerse any part of this equipment in water.
4. DO NOT use a water jet or excessive water when cleaning.
5. We do not recommend the use of an extension cord, as it may overheat and become a risk of fire.
6. Do not operate the appliance with wet hands or operate in a wet working environment.
7. Always protect the power cable from undue flexing and wearing. Do not allow the cable to hang off the edge of a counter or table.
8. If the supply cord is damaged, do not use the product. Contact customer service for repair or replacement.
9. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
10. Children should be supervised to ensure that they do not play with the appliance.
11. Do not move the appliance while it is switched on.

12. Do not leave the appliance unattended when power plug is connected.
13. Unplug the appliance before cleaning or making any repairs or servicing.
14. Do not disconnect the appliance from the power socket by pulling on the power cord. This could damage the power cord or the power socket. Disconnect the cord from the power socket by gently pulling the plug of the power cord.
15. The appliance is a commercial machine which is intended to be used in staff kitchen areas in shops, offices and other working environments.
16. Do not use the appliance outdoors. Avoid direct sunlight and make sure that there is at least 15 cm of space between the back and sides of your unit and the wall.
17. Do not tip the appliance over.
18. Only use accessories and attachments (e.g. blade) provided with this unit. Third-party accessories and attachments are not recommended as they may cause hazard and/or injury.
19. NEVER put your fingers into the shaver body (ice chute or hopper). Serious injury may occur.

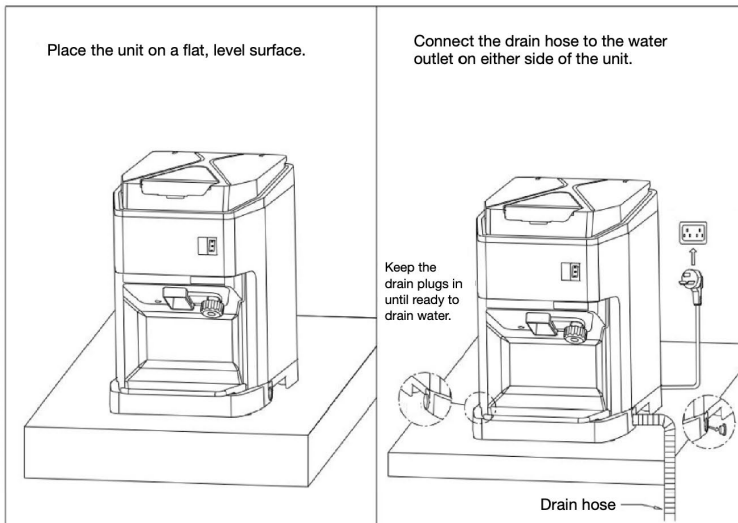
**SAVE THESE INSTRUCTIONS.  
FOR HOUSEHOLD AND COMMERCIAL USE.**

# PARTS AND FEATURES



## SETTING UP YOUR ICE SHAVER

1. Remove all packaging and tape prior to operation.
2. Place unit on a sturdy, level base which can withstand accidental dripping of water and ice, and away from direct sunlight and other sources of heat (i.e. stove, furnace, radiator). Make sure that there is at least 15 cm of space between the back and sides of the unit and the wall.
3. Remove the drain plug from the water outlet on either side of the machine. Connect the drain hose to the water outlet. Drain hose funnels excess water from melted ice to a floor drain, sink, or basin tub. Run the drain hose into a large container or a sink where water can drain. When in use, ensure the hose is positioned so water drains appropriately.



4. After setup, run 2 or 3 cycles of shaving and dispose of the shaved ice to remove any residue or odor from the manufacturing or shipping process. (Refer to section HOW TO OPERATE)

## HOW TO OPERATE

1. Lift the top lid by the handle.
2. Load ice cubes into the hopper up to the MAX marking, then close the top lid until it snaps shut. The lid must be closed for the unit to operate.

**NOTE:** *For best results, we recommend using ice cubes no larger than 3-4 cm in size.*

3. Place a container on the support panel under the ice chute for collecting shaved ice.
4. Plug in the unit.
5. Turn the Power switch for the following functions:

**ON :** Use to begin shaving ice. (Unit will not operate unless the top lid is closed.)

**OFF :** Use to stop shaving ice.

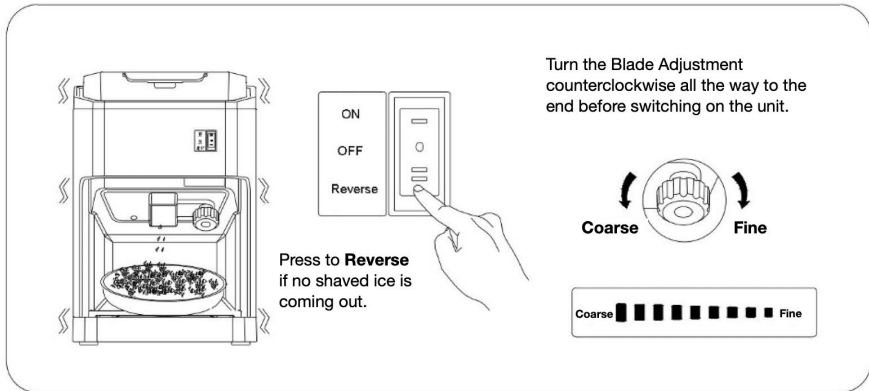
**Reverse :** Use for a few seconds if hopper/blade is jammed with ice and no shaved ice is coming out, then switch back to ON to resume shaving ice.



## Adjusting the Ice Texture

Use the blade adjustment knob to adjust texture of shaved ice. Turn the knob counterclockwise all the way until the end (**Coarser**) before switching on the unit. Slowly turn the knob clockwise (**Finer**) while you unit is in operation until you get the desired texture.

**NOTE:** For best results, *adjust the knob from Coarse to Fine; otherwise, the gap between the blade and the hopper may be blocked by the shaved ice.*



## **CLEANING AND MAINTENANCE**

1. Run ice shaver to empty all ice from unit.
2. Turn unit OFF and unplug it from the power source before cleaning the unit.
3. Wipe clean the exterior surfaces of the unit using a clean, slightly damp cloth (cloth may be slightly dampened with soap and water, then wipe again with clean water to remove any remaining cleaner). Do not use any chemicals, ammonia or other abrasive cleaners.
4. Open the top lid and wipe down the hopper with a clean, dry, non-abrasive cloth.
5. If drain hose is not attached to the unit yet, attach it to let the excess water from melted ice drain from the unit to a container or sink.

**CAUTION!** *The blade is very sharp. Use **EXTREME CAUTION** when handling the appliance during cleaning.*

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	SOLUTION
Unit does not operate	Unit has no power.	Make sure the unit's power cord is plugged in.
	Top lid is open.	The lid must be snapped shut and CLOSED for the unit to operate. If the lid is closed, but the unit still does not operate, contact a qualified service person for inspection/repair.
Unit not shaving ice	Hopper/blade is jammed with ice.	Turn the power switch to <b>Reverse</b> for a few seconds if hopper/blade is jammed with ice and no shaved ice is coming out, then switch back to ON to resume shaving ice.
Ice texture is too coarse/too fine	Blade adjustment knob	Use the Blade Adjustment knob to adjust the ice texture. Turn knob clockwise for finer ice; turn knob counterclockwise for coarser ice. If turning the

		adjustment knob does not correct the ice texture or if the unit is still not shaving ice, contact a qualified service person for inspection/repair.
<b>Water does not drain</b>	Drain hose is pinched or clogged.	Ensure drain hose is clear and it is not pinched closed in any area.
	Not enough drop in the hose for water to drain.	Make sure hose is positioned downward enough to allow water to drain away from the unit.

## **WARRANTY TERMS AND CONDITIONS**

### **ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR**

**TYLR** provides a warranty to the original purchaser of this product against defects in materials and workmanship for one year. If a product covered by this warranty is determined to be defective within the warranty period, **TYLR** will repair or replace the defective part with a new or remanufactured part free of charge subject to terms and conditions stated herein.

To obtain warranty service, proof of purchase in the form of a sales invoice or copy thereof is required to show that a product is within the warranty period. If any one of the documents cannot be produced, corresponding fees for labor and replacement parts will be charged.

#### **Parts and Labor**

There will be no charge for parts and labor during the warranty period. Replacement parts or units may be new or recertified and are upon **TYLR's** option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty. Our decision on all questions relating to complaints as a result of defects, either workmanship or materials, shall be conclusive and you shall agree to abide by such decision. Any unit or defective part that have been replaced shall become **TYLR's** property. After the lapse of this warranty, a charge will be made on all labor and replacement of parts.

## **Types of Services**

Defective Products must be sent to any **TYLR** service center to obtain warranty service. **TYLR** is neither responsible for transportation costs to the service center nor **TYLR** will lid return shipping to the customer. Product returns to **TYLR** service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection.

For home service, the transportation fee of **TYLR** service personnel will be charged to the customer, depending on the location. Our service personnel reserve all rights to refuse to attend to any equipment installed in an inaccessible location or any other hazardous situation.

## **LIMITATIONS AND EXCLUSIONS**

**TYLR** one-year limited warranty only lids defects in materials and workmanship; however, this warranty does not lid the following:

1. Damage resulting from accidents, transport, misuse, abuse, alteration, tampering, or failure of the purchaser to follow normal operating procedures outlined in the user's manual.
2. Damage caused by negligence and poor maintenance.
3. Defects or damage due to spillage of food/liquids or improper usage of electrical supply or electrical circuit, major fluctuations in voltage, exposure to rain or moisture, wrong fuel or oil used.
4. Damage, losses, and defects as a result of fire, flood, or other Acts of God.
5. Normal wear-and-tear, corrosion, rusting, or stains.

6. Defects & damage arising from improper testing, operation, usage of the wrong component, demonstration, maintenance, installation, adjustment, or any alteration or modification of any kind.
7. Scratches & damage to the outer surface areas and externally exposed parts that are due to normal customer use.
8. General maintenance & routine servicing.
9. Claims for damaged/missing parts after 7 days from the date of purchase.
10. If any part or parts of the unit are replaced with a part or parts not supplied or approved by us, or if the unit has been dismantled or repaired by any person other than a **TYLR** authorized technician.
11. Any equipment/product which has its serial number removed or made illegible/tampered with.
12. If the warranty card is altered, defaced, or erased in any manner whatsoever.
13. If the unit is used for purposes other than household use, such as commercial use.

The one (1) year warranty period lids the motor and power supply. However, this warranty does not lid parts (i.e., accessories, blade, interior and exterior casing) that are subject to wear and tear, rust, stains, or corrosion.

This one-year limited warranty does not lid Products sold **“AS IS”**, **“FACTORY RECTIFIED”**, or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY

AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. **TYLR'S** TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING **TYLR'S** NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISLIDABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. **TYLR** SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE.

**IMPORTANT:** Please present sales invoice as proof of purchase whenever you require our service during the warranty period.

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