



EXCHANGE/RETURN FORM

Returns/Exchanges must be made within 30 days of purchase

First Name: _____ Surname: _____

Address: _____

Telephone: _____ Email: _____

Date of purchase: _____

Internet order no. or shop invoice number: _____
(Must be filled in as proof of purchase)

Reason for return: _____

Request refund: Request exchange:

If you have received something you did not order or your order was not complete, contact us before returning the goods as we may be able to rectify the problem sooner. If required we will refund you the reasonable cost of retuning your product. If you have ordered the wrong product or size, please ensure the items are still in the original packaging and not have been used, fitted, or marked in any way. The customer is required to pay any return shipping charges unless Woolys Wheels has made an error in processing your order.

Please complete this form and return it enclosed with your product via post or courier to:
WOOLYS WHEELS
82 OXFORD STREET, PADDINGTON
NSW 2021

Woolys Wheels accepts no responsibility for the loss or damage of any parcel in transit to our store. It is the responsibility of the customer to pay for the return of any goods and ensure safe packaging.

OFFICE USE ONLY

Date received: _____ Received by: _____

Action required: _____ Service order no. _____

Date goods returned: _____ Customer notified: _____