

## Suprema Sink Warranty

Congratulations for choosing this quality sink.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

1. Shinda International warrants this sink to be free from manufacturing defects in workmanship and material for a period of:
  - a) Where the sink is used for DOMESTIC USE – 25 years, which includes ONE year manufacturer's warranty including labour and 24 years replacement warranty on the sink from date of purchase (accessories like basket plug and the waste, colanders, chopping boards have one year replacement warranty only.)
  - b) Where the sink is used for NON DOMESTIC USE -- 90 DAYS from date of purchase. Non domestic use is where the sink is used in commercial premises, for example, in a factory, office or restaurant etc

Where a product has been installed and a manufacturing fault is claimed within the warranty period, Shinda International will arrange for a Service Call to correct any fault on advice of the nature of the fault. If however on inspection, the fault was found to be caused by incorrect installation or other non-product cause, no responsibility for rectification will be undertaken by Shinda International and a service call fee will be payable to service provider by the claimant.

2. The warranty is extended to the purchaser only and is not transferable.
3. Upon presentation of the original sales receipt during the warranty period, we will replace/repair the sink, free of charge.
4. Shinda International accepts no liability pursuant to this Warranty for any cost or consequential damage or economic loss whether direct or indirect, to any person or property, arising from breakdown or failure of this sink or any part thereof, and no responsibility is to be implied or accepted over and above the replacement value of the product.
5. Consumable parts covered under warranty that needs replacing i.e. basket plug etc. These may be posted to the consumer to replace at their discretion.
6. Our service technician must have easy access to the sink. Any charges will be the responsibility of the claimant where the service technician cannot obtain easy access to remove the sink for inspection, repair or replace.
7. Proof of purchase is required for validation of all warranty claims. The inability to provide proof of purchase will lead to the claimant's responsibility to pay for the service call cost, labour and parts.

This Warranty is given by Shinda International Pty Ltd and no other person or organisation is authorised to vary its provisions and conditions.

The consumer must contact Shinda International by telephone 1300 358 770 or in writing for all warranty claims, the consumer is responsible for any expenses incurred to make the warranty claim. The consumer should not attempt to remove the sink unless advised by us after making initial contact with our company.

***For service calls, please contact Shinda International Pty Ltd on 1300-358-770***