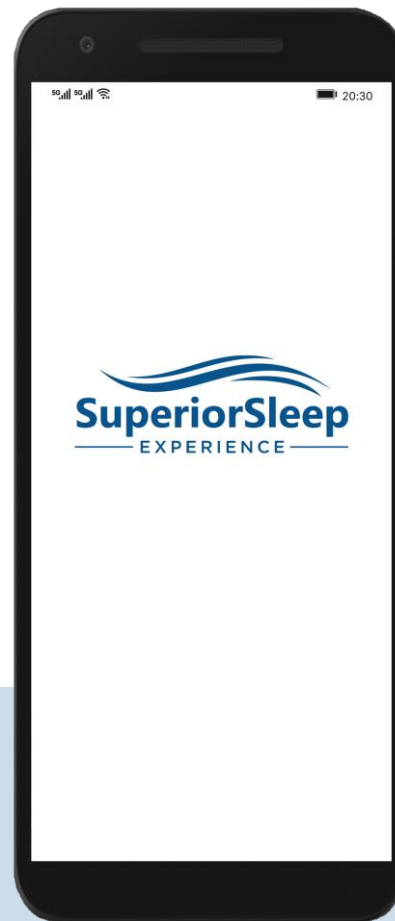




Mobile App Guide

Android App: [View on Google Play](#)
iOS App: [View on App Store](#)



Using the Superior Sleep mobile app

Your adjustable bed can be controlled using your iOS or Android smart device through the Superior Sleep mobile app.

Before connecting your bed to the mobile app, do the following:

- Make sure your adjustable bed is plugged into a working electrical outlet and the control box is on.
- Download and install the Superior Sleep mobile app from the App Store® or the Google Play Store™.
- For iOS users, turn on your device's Bluetooth®.
- For Android users, turn on your device's Bluetooth® and Location settings.



Connecting to your adjustable bed

1. If you are connecting the mobile app to your bed for the first time, enable the mobile device pairing mode on your bed's control box.

Do one of the following:

- Unplug the power cord from the outlet and then plug it back in. The LED light on the control box turns blue. After 20 seconds, the LED light turns green and the control box enters mobile device pairing mode.
- On the control box, press the PAIR button twice. The LED light turns blue. After 20 seconds, the LED light turns green and the control box enters the mobile device pairing mode.



Option 1. Unplug the power cord, and then plug it back in.



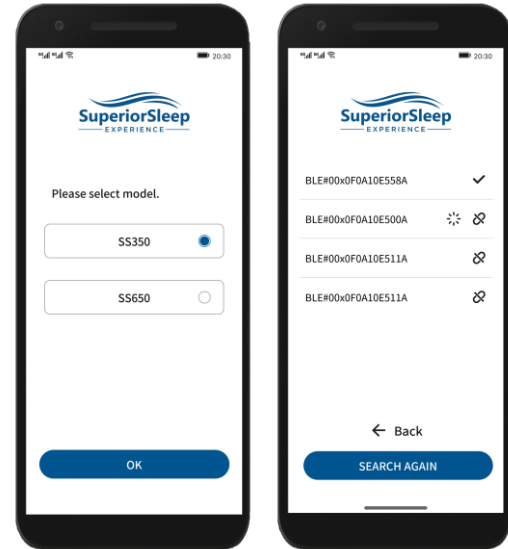
Option 2. Press the PAIR button on the control box twice.

Connecting to your adjustable bed

- From your mobile device, launch the app, and then select your adjustable bed model.
- From the devices list, select the Bluetooth name of your adjustable bed. The name of your adjustable bed is on the sticker on the front cover of the Owner's Manual and on the bed's control box.

NOTES:

- If your bed is not on the devices list, make sure your bed is in mobile device pairing mode. See step 1 for options to enable the mobile device pairing mode on your bed's control box.
- You can only connect one smart device to one adjustable bed at a time.
- The bed is automatically disconnected from the app when you close the app (not running in the background) or move out of range of the connection. Pair the bed to the app again next time you use the app.



Sample sticker with the name of your adjustable bed.

Controlling the different sections of your bed




SS350
(Better)





SS650
(Best)

To move the different sections of the adjustable bed, tap and hold the Up (+) or Down (-) button of the specific section.

The sections vary depending on your bed. The sections are Head, Foot, and Lumbar.

To turn the flashlight on or off, tap the Flashlight  button.

To turn the underbed light on or off, tap the Underbed Light  button.

To control the different sections using voice commands, tap the microphone  button. The Voice Commands List can be found on pages 13 - 14 and on the app.

To switch between the screens of your app, swipe left or right.

Controlling the bed presets





SS350
(Better)



SS650
(Best)


To move the adjustable bed according to the pre-configured or saved position, tap the preset buttons on the app.

The preset buttons on the app vary depending on your bed. The preset buttons are Anti-Snore , Zero Gravity or ZG, Lounge , Flat, and Memory (M1 and M2).

To customize the presets, adjust your bed to the desired position then tap and hold the preset button for 5 seconds.

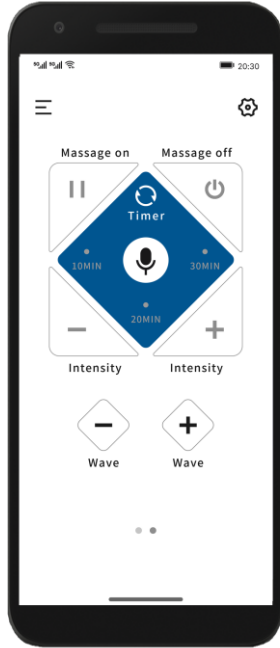
NOTES:

- This is only available for Zero Gravity, Lounge, and Memory buttons.
- To restore the preset positions back to factory settings, reset the system using the remote control. For more information, see the “Resetting the system” instructions on your Owner’s Manual.

To control the different presets using voice commands, tap the microphone  button. The Voice Commands List can be found on pages 13 - 14 and on the app.

To switch between the screens of your app, swipe left or right.

Controlling the massage feature – SS350 (Better)




SS350
(Better)

To turn massage on or off, tap the Message on or Message off button.

To set the massage timer, tap the TIMER button repeatedly to switch between 10-minute, 20-minute, and 30-minute durations.

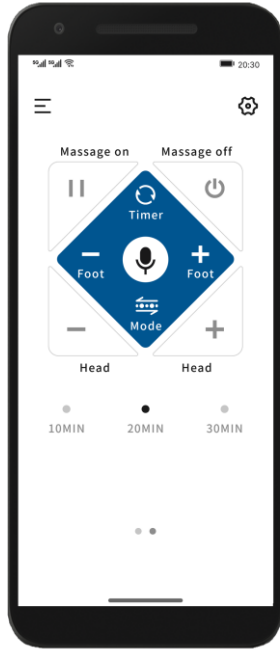
To increase or decrease the massage intensity, tap the Intensity Up (+) or Intensity Down (-) button.

To change the massage mode, tap the Wave Up (+) or Wave Down (-) button.

To control the massage features using voice commands, tap the microphone  button. The Voice Commands List can be found on pages 13 - 14 and on the app.

To switch between the screens of your app, swipe left or right.

Controlling the massage feature – SS650 (Best)



SS650
(Best)

To turn massage on or off, tap the Message on or Message off button.

To set the massage timer, tap the TIMER button repeatedly to switch between 10-minute, 20-minute, and 30-minute durations.

To increase or decrease the head massage intensity, tap the Head Down (-) or Head Up (+) button.

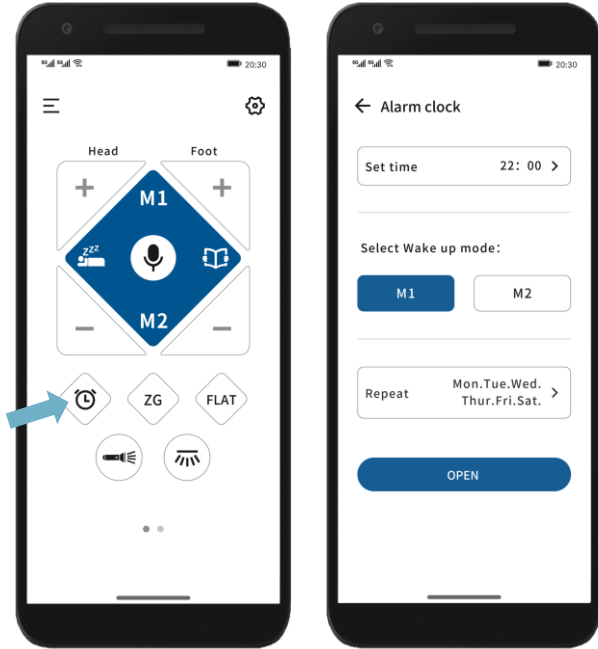
To increase or decrease the foot massage intensity, tap the Foot Down (-) or Foot Up (+) button.

To change the massage mode, tap the Mode button repeatedly.

To control the massage features using voice commands, tap the microphone button. The Voice Commands List can be found on pages 13 - 14 and on the app.

To switch between the screens of your app, swipe left or right.

Setting the bed wake up alarm

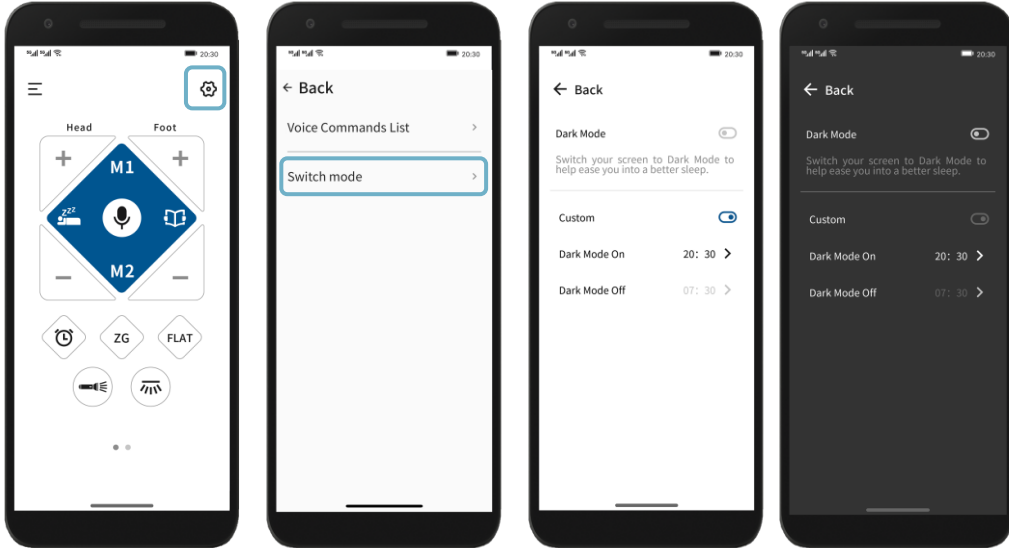


Tap the Alarm Clock  button.

On the Alarm clock screen, do the following:

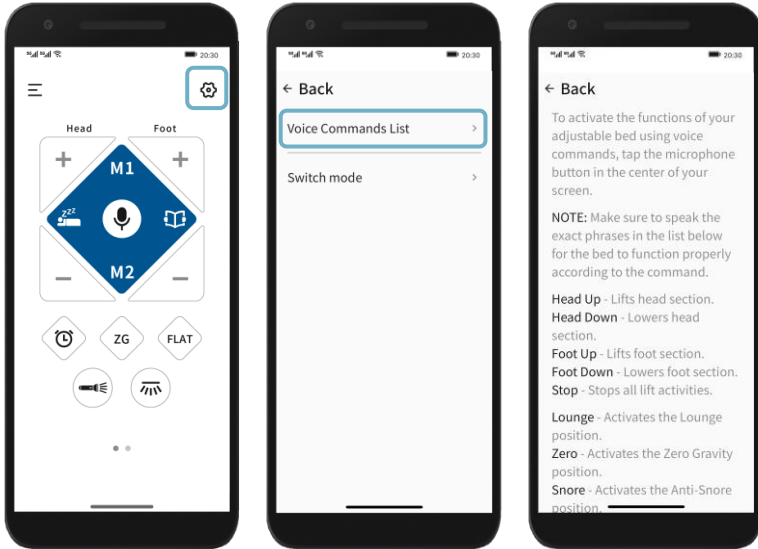
- Set the time.
- Select the Wake up mode.
- Specify the repeat frequency of the alarm.

Switching the app to dark mode



1. Tap the gear icon on the upper right corner of the app to open the Settings screen.
2. Select Switch mode.
3. To switch to dark mode, turn on the toggle switch beside Dark Mode.
4. To set a specific time for the app to stay in dark mode, turn on the toggle switch beside Custom, then set the time for the dark mode setting to turn on and off.


Viewing the Voice Command List



1. Tap the gear icon on the upper right corner of the app to open the Settings screen.
2. Select Voice Commands List.



Voice Commands List – SS350

To activate the functions of your adjustable bed using voice commands, tap the microphone  button on your screen.

A message prompts you to say the voice command. If the command is correct, the message disappears and the bed adjusts accordingly.

If the command is incorrect, a pop-up appears prompting you to speak the correct command. To dismiss the prompt after an incorrect command, tap anywhere outside the message. Tap the microphone button again to give the correct voice command.

NOTE: Make sure to speak the exact phrases in the list below for the bed to function properly according to the command.

Head Up - Lifts head section.
Head Down - Lowers head section.
Foot Up - Lifts foot section.
Foot Down - Lowers foot section.
Stop - Stops all lift activities.

Lounge - Activates the Lounge position.
Zero - Activates the Zero Gravity position.
Snore - Activates the Anti-Snore position.
Flat - Activates Flat position.
M1 - Activates the saved M1 position.
M2 - Activates the saved M1 position.


Massage On - Starts massage at wave 1.
Wave One - Starts massage wave 1.
Wave Two - Starts massage wave 2.
Wave Three - Starts massage wave 3.
Massage Off - Turns massage motors off.

Light On / Lights On - Turns the under-bed light on.
Light Off / Lights Off - Turns the under-bed light off.

Motion Sensor On - Activates the motion sensor.
Motion Sensor Off - Turns the motion sensor off.



Voice Commands List – SS650

To activate the functions of your adjustable bed using voice commands, tap the microphone  button on your screen.

A message prompts you to say the voice command. If the command is correct, the message disappears and the bed adjusts accordingly.

If the command is incorrect, a pop-up appears prompting you to speak the correct command. To dismiss the prompt after an incorrect command, tap anywhere outside the message. Tap the microphone button again to give the correct voice command.

NOTE: Make sure to speak the exact phrases in the list below for the bed to function properly according to the command.

Head Up - Lifts head section.
Head Down - Lowers head section.
Foot Up - Lifts foot section.
Foot Down - Lowers foot section.
Lumbar Up - Lifts lumbar section.
Lumbar Down - Lowers lumbar section.
Back Up - Lifts the back section.
Back Down - Lowers the back section.
Stop - Stops all lift activities.

Zero - Activates the Zero Gravity position.
Snore - Activates the Anti-Snore position.
Flat - Activates Flat position.

Massage On - Starts massage at wave 1.
Wave One - Starts massage wave 1.
Wave Two - Starts massage wave 2.
Wave Three - Starts massage wave 3.
Massage Off - Turns massage motors off.

Light On / Lights On - Turns the under-bed light on.
Light Off / Lights Off - Turns the under-bed light off.

Motion Sensor On - Activates the motion sensor.
Motion Sensor Off - Turns the motion sensor off.



FOR ASSISTANCE, PLEASE CALL OUR
CUSTOMER SERVICE TOLL FREE NUMBER

1-855-581-3095

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08.30.2023