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Rize Beds

Mobile App Guide

Android App: View on Google Play
iOS App: View on App Store

Using the Rize Beds mobile app

Your adjustable bed can be controlled using your iOS or Android smart device through the **Rize Beds** mobile app.

Before connecting your bed to the mobile app, do the following:

- Make sure your adjustable bed is plugged into a working electrical outlet and the control box is on.
- Download and install the **Rize Beds** mobile app from the App Store® or the Google Play™ Store.
- For iOS users, turn on your device's Bluetooth®. For Android users, turn on your device's Bluetooth® and Location settings.


Download the Remote App

Scan the QR code for links to download on the Apple App Store or Google Play.

Connecting to your adjustable bed

1. After the app is installed, go to your device settings and allow the app to use your location and Bluetooth® settings.

2. Make sure your bed is plugged in and that you are within 6 feet of it.

3. Open the Rize Beds app. You will see a welcome page and then should be taken to the "Scan" screen. If not, the "Scan" icon is the first one on the left.

4. Select "+Add Device" and the app should automatically locate your bed.

5. The option will then appear to choose the room the bed is in. Choose either "Master room" or "Guest room".
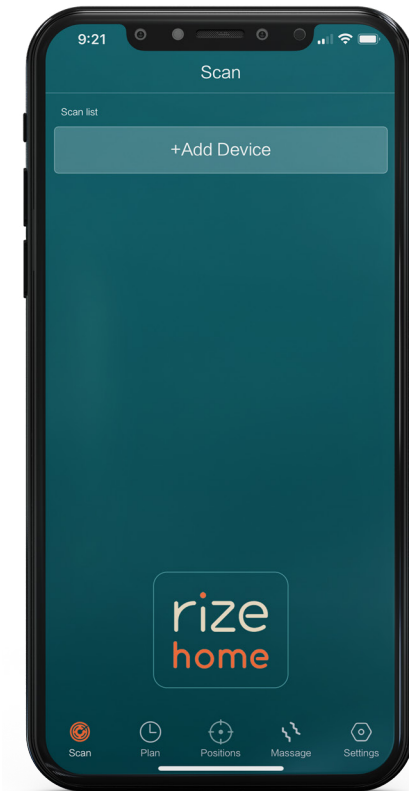
Controlling the positioning of your bed
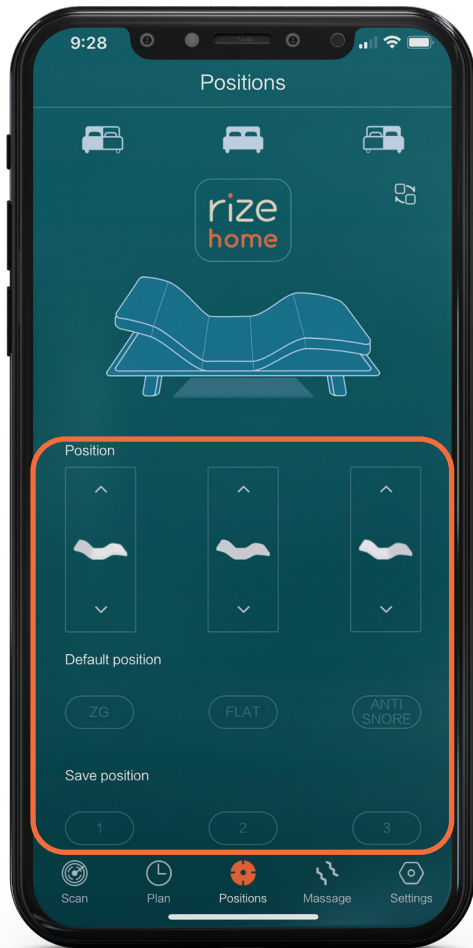
1. To operate the positions of your base, go to the "Positions" icon that will be highlighted in orange at the bottom of your screen.

2. To change the postions to move the head and foot up and down, adjust the arrows from up or down.

3. To go back to a default position, click the ZG, Flat, or Anti-Snore button.

4. To save desired position, click 1, 2, or 3 to save up to 3 base positions of your choosing.

Controlling the massage feature
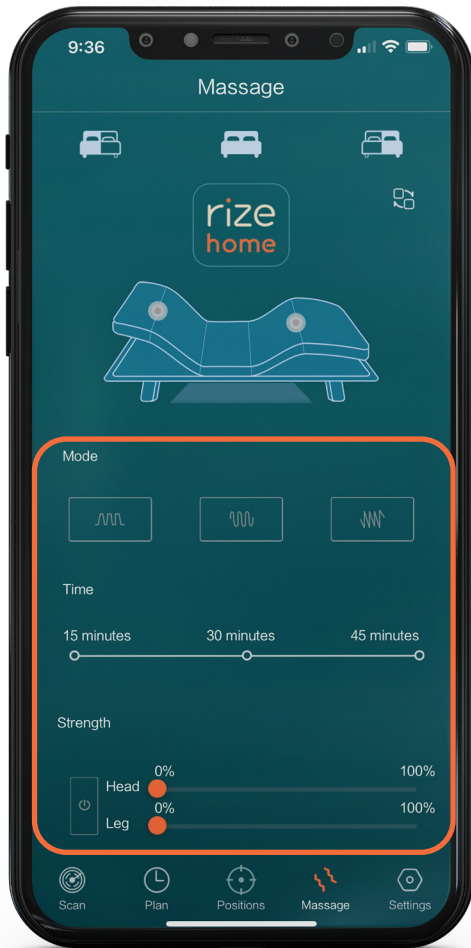
1. To control the massage feature of your base, go to the "Massage" icon that will be highlighted in orange at the bottom of your screen.

2. To select different modes of massage, choose which button that will work best for your needs.

3. Adjust the duration of the massage by sliding the time bar to 15, 30, or 45 minutes.

4. To adjust the Head or Leg strength, slide the strength bar from 0 to 100%

Controlling the settings of mobile app
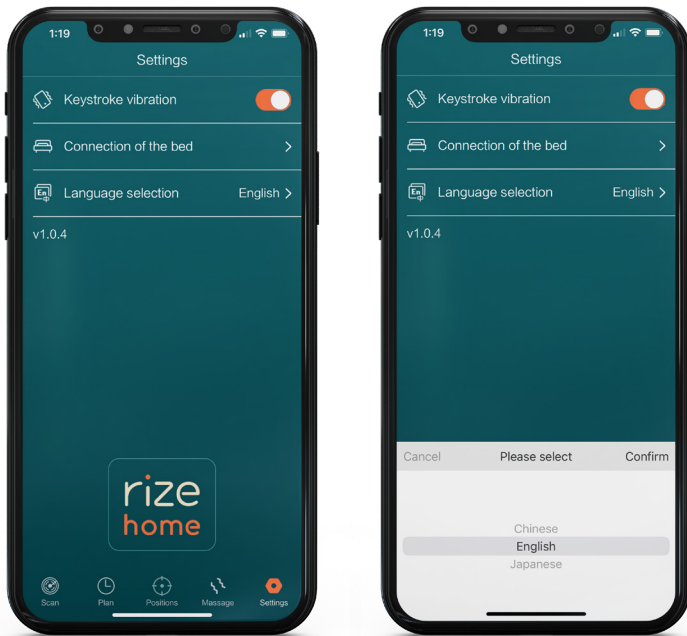
1. To change the settings of the Rize Beds app, go to the settings icon that will be highlighted in orange at the bottom of your screen.

2. To feel a vibration effect when you click each button on the app, switch on "Keystroke vibration".

3. To check the connection of the bed, click on the Connection of the bed button to make sure you are connected to your bed.

4. To change Languages from Chinese, English, or Japanese, select the Language button and confirm when you pick one to your choosing.

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FOR ASSISTANCE, PLEASE CALL OUR
CUSTOMER SERVICE TOLL FREE NUMBER

1-800-444-8444

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