

COMFORT BASE FOR WI-FI APP

1 Set up your base and confirm that your base and control box are functioning properly.

Check the Wi-Fi to confirm connectivity. Confirm the password and check your Wi-Fi signal. One way to check the Wi-Fi is to connect to the Wi-Fi on your phone.

✘ My signal is weak.

If the signal is weak, moving the base closer to the router may be helpful.

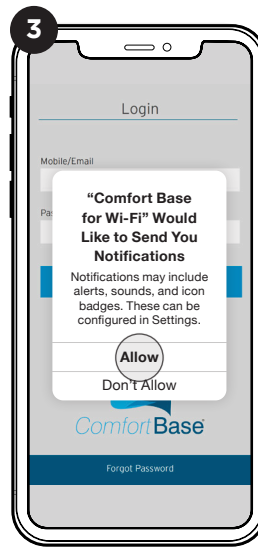
✘ My Wi-Fi isn't working.

Confirm the password. If this still does not work, there may be other issues with the Wi-Fi.

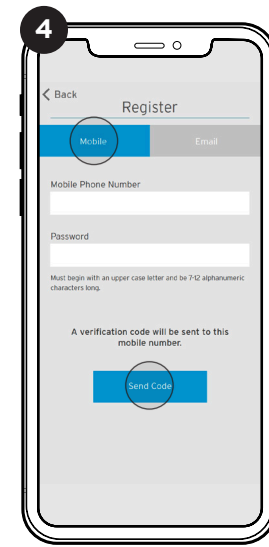
2 Search for the "Comfort Base for Wi-Fi" app in the Apple App Store or Google Play Store. Install and open the Comfort Base for Wi-Fi app.



Download on Apple App Store or Google Play

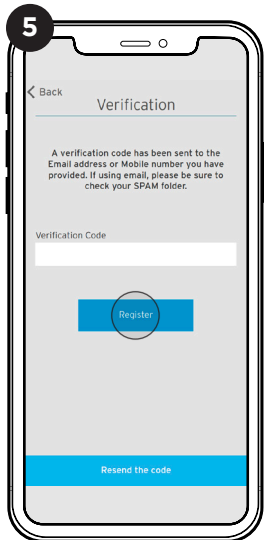


Choose to allow notifications.

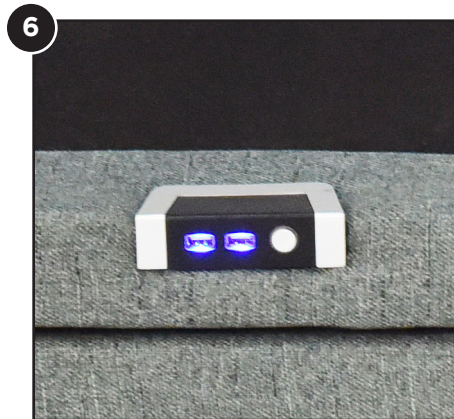


Click Register. Select "Mobile" or "Email" at the top of the screen. Enter in your email address or phone number and password. Click "Send Code".

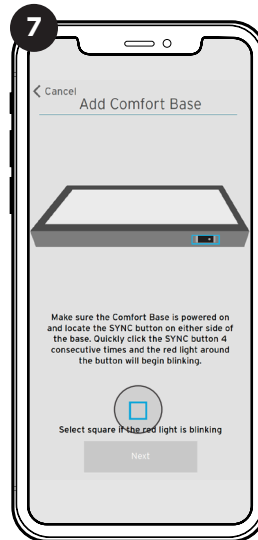
Make sure you have access to the email account or phone number you are using for the account.



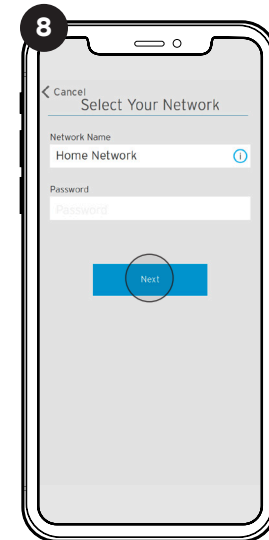
Enter the verification code that was sent to the email address or phone number you used in step 4.



Keep the app open. Place Comfort Base into AP Mode by pushing sync button on side of Comfort Base four times. In the app, click the "+" sign on the top right of the screen.



Check to see if the sync button is flashing red. In the app, click the blue square at the bottom of the screen and click "Next".



Choose the correct home Wi-Fi router name and type in the password. This should be the Wi-Fi and password that you confirmed in step 1. Click "Next".

CONTINUED

ALEXA SET-UP INSTRUCTIONS

For more help setting up skills, contract Alexa's customer service team at **1 (888) 280-4331**.

1 Open the Alexa App and click on the menu icon in the upper left of the screen. Click "Skills".

Search for the skill "our_smart_home". Click on the search result "OUR_SMART_HOME". Choose Enable.

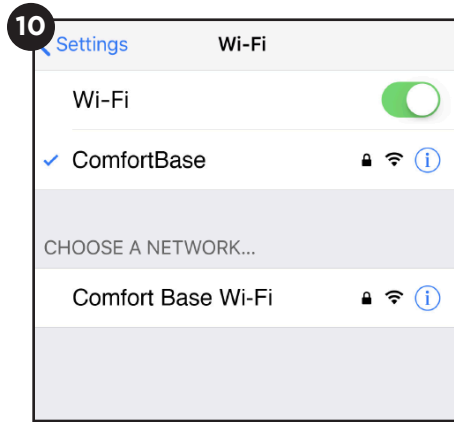
2 On the next screen, login with the same username and password used for the Comfort Base app then click "Yes". Click "X" on the upper right of the screen to close it.

3 Click "Discover Devices" on the pop-up. Wait 20-30 seconds to discover. Verify 40 or more devices were added. There are all the commands that will control the Comfort Base.

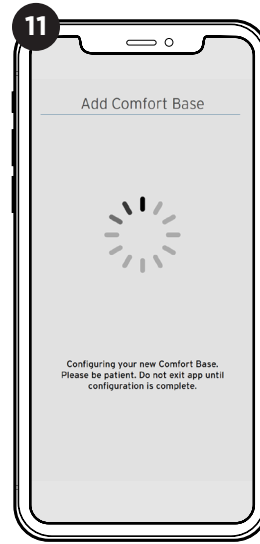
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Hit the “Go to Settings” button.



In the settings, click on the Wi-Fi network named “ore_inerCB_XXXX”. Verify a check mark is next to “ore_inerCB_XXXX” at the top of the screen.



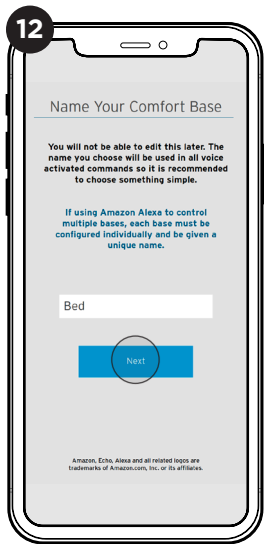
Return to the Comfort Base app. The app will automatically show “Config” on the screen for up to 60 seconds. Please be patient during configuration.

⊗ ***I’ve waited 60 seconds, nothing is happening.***

If it lasts more than 60 seconds, wait 20 seconds and start configuration over. This may be due to a weak signal.

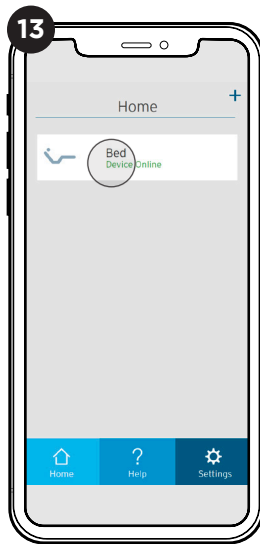
⊗ ***The configuration failed.***

Confirm your Wi-Fi password. Restart configuration, making sure to correctly type in the password. The app is case-sensitive.



“Edit Device Name” will appear on the screen. Please enter the name you would like to assign your Comfort Base. Click “Ok”.

It is best to keep the name of your base simple. You will use this name in all of your voice commands.



Verify the Comfort Bases says the new device name and “Device Online”. Click on your base’s new device name and verify the Comfort Base responds to commands.

TROUBLESHOOTING

Is Alexa Working?

Verify Alexa is working by asking “Alexa, what is the weather?”

If the Alexa device (not the base) is showing red, there may be some issues with the Internet connection. If so, check the Internet connection.

Is the Alexa device plugged into a working outlet?

Check the Alexa configuration. To do this, call **1 (888) 280-4331**.

Is Your Adjustable Base Working?

Can the base move using the wireless remote?

Does the base unit have power? Verify power cable has not disconnected from the base’s power box.

Does the base appear in the network section of the phone/tablet? If so, follow instructions to reconfigure the base in the Wi-Fi App.

Is there a green light under the base? If not, call our warranty department at **1 (800) 428-5222**.

SEE ALL ALEXA COMMANDS ON PAGE 3

Customer Service: 1-855-581-3095

For more help setting up skills, contract Alexa’s customer service team at **1 (888) 280-4331**.

Owner’s manual and warranty information are available at glideaway.com



COMFORT BASE FOR WI-FI APP

SINGLE FUNCTION COMMANDS	
Stop	"Alexa, turn off bed."
Head Up	"Alexa, turn on bed head up."
Head Down	"Alexa, turn on bed head down."
Foot Up	"Alexa, turn on bed foot up."
Foot Down	"Alexa, turn on bed foot down."
Elevate	"Alexa, turn on bed elevate."
Descend	"Alexa, turn on bed descend."
Neck Up	"Alexa, turn on bed neck up."
Neck Down	"Alexa, turn on bed neck down."
MEMORY POSITION COMMANDS	
Zero Gravity	"Alexa, turn on bed zero gravity."
Go Flat	"Alexa, turn on bed flat."
Anti-Snore	"Alexa, turn on bed anti-snore."
Bed Light On	"Alexa, turn on bed light."
Bed Light Off	"Alexa, turn off bed light."
Memory A	"Alexa, turn on bed memory A."
Memory A Head Up	"Alexa, turn on bed memory A head up."
Memory A Foot Up	"Alexa, turn on bed memory A foot up."
Memory A Neck Up	"Alexa, turn on bed memory A neck up."
Save Memory A	"Alexa, turn on bed save memory A."
SLEEP ENHANCEMENT COMMANDS	
Sleep Wave 1	"Alexa, turn on bed Sleep Wave 1."
Sleep Wave 2	"Alexa, turn on bed Sleep Wave 2."
Sleep Wave 3	"Alexa, turn on bed Sleep Wave 3."
Sleep Intensity 1	"Alexa, turn on bed Sleep Intensity 1."
Sleep Intensity 2	"Alexa, turn on bed Sleep Intensity 2."
Sleep Intensity 3	"Alexa, turn on bed Sleep Intensity 3."
Sleep Time 10	"Alexa, turn on bed Sleep Time 10."
Sleep Time 20	"Alexa, turn on bed Sleep Time 20."
Sleep Time 30	"Alexa, turn on bed Sleep Time 30."
Sleep Off	"Alexa, turn off bed sleep."